

## Discussion Topics for Consideration

### 1. Initial Communications with Enrollees

#### Considerations:

- What key concepts or terms should be used?
  - Ex: Nothing is changing right now. MassHealth is working with plans to develop a smooth transition
- Who needs to be involved?
  - Ex: Providers, OCO, stakeholders

### 2. Ongoing Communications with Enrollees

- How should MassHealth communicate this information?
- What needs to be included in the outreach strategy?
- What role do stakeholders play (providers, OCO, etc.)?
- Where should enrollees be directed for more information?

### 3. What actions are needed to stabilize One Care in the short term?

- What challenges can be anticipated for the remaining One Care plans related to taking on new enrollees?
- What actions need to be taken to reduce risks to enrollees and plans?
- How do we protect consumer choice?
- How do we protect the remaining plans from undue financial burden from taking on additional enrollees?
- Are there any subject matter experts that we need to engage?
- What is the Council role in determining:
  - i. Plan capacity to take on new enrollees
  - ii. how enrollees will be assigned to new plans

### 4. What actions are needed to sustain One Care in the long term?

### 5. Other

### 6. Next Action Steps

- What questions do we need answers to from MassHealth?
- How do we communicate our recommendations to MassHealth, Governor Baker, and the Centers for Medicare and Medicaid Services (CMS)?