



One Care: Implementation Council Meeting

Executive Office of Health & Human Services

MassHealth Demonstration
to Integrate Care for Dual Eligibles

Tuesday, June 9, 2020 10:00 AM – 12:00 PM

Virtual Meeting via Zoom

MassHealth Executive Team Response to Systemic Racial Inequality



- *The tragic killings of George Floyd, Ahmaud Arbery and Breonna Taylor and the protests they have spurred are having a profound effect on our nation, and on many of us personally. We are outraged by the repeated racial violence that Black people across the country have endured over many years.*
- *Governor Charlie Baker's [comments on June 1st](#) reflect the commitment of the Commonwealth to racial equity, open dialogue, human compassion, and respect for people's right and desire to make their voices heard in public forums including protests.*
- *As the leadership of MassHealth, we share these values. As an organization, our enactment of these values begins in the workplace and extends to the work we do in providing access to comprehensive health care and improving the health outcomes of our members.*
- *We recognize that issues of race and social inequality deeply affect the lives of our staff and our members.*

MassHealth Executive Leadership Team Response to Racial Inequality and COVID-19



- *A stark example of the impact that structural racism has on health outcomes, the COVID-19 pandemic has disproportionately impacted communities of color. As we respond to the pandemic and in our broader work, we will not shy away from acknowledging the systemic racism in our communities and will continue to work to address its impact on the health of our members. MassHealth's mission calls us to improve the health outcomes of our diverse members and their families by providing access to integrated health care services that sustainably and equitably promote health, well-being, independence and quality of life. As public servants and as part of MassHealth, we reaffirm this mission and are privileged to have the opportunity to serve as a force for positive change.*



Plan for Reopening Massachusetts

- **On May 18, 2020 Governor Baker’s Reopening Committee announced the Reopening plan for Massachusetts**
 - The full plan can be found at the link below:
 - <https://www.mass.gov/doc/reopening-massachusetts-may-18-2020/download>

- **Additional recommendations and examples for Health and Human Service providers in regards to reopening can be found at the link below:**
 - <https://www.mass.gov/doc/reopening-massachusetts-health-and-human-services-one-pager/download>

- **Under the new “Safer at Home” Advisory, populations at high risk for COVID-19 (people over age 65 and people with underlying health conditions) should continue to stay home except for essential errands such as going to the grocery store and to attend to healthcare needs (p. 9 of reopening report)**

Updated from p. 9 of reopening report

COVID-19 Governor Baker Reopening Committee Report Highlights for Health and Human Services (p. 16):



Phase 1:
Start



Phase 2:
Cautious



Phase 3:
Vigilant



Phase 4:
New Normal

May 18th - Hospitals and community health centers:

Upon attestation can provide high priority preventative care, pediatric care and treatment for high risk patients and conditions

May 25th - Additional health care providers:

Upon attestation can provide same limited services as above

Expand ambulatory in-person routine care:

- Less urgent preventative services, procedures, and care (e.g., routine dental cleanings, certain elective procedures)
- Day programs (e.g., Adult Day Health, Day Habilitation, etc.)

Full resumption of activity in the "new normal"



Reopening Massachusetts and Integrated Care

- We welcome feedback and suggestions from our members, plans, stakeholders, and community as we update guidance and flexibilities for the One Care Plans
 - **Telehealth**
 - *What aspects of telehealth are working for you?*
 - *What barriers limit use of telehealth?*
 - *Will you continue to request telehealth appointments from certain providers?*
 - **Comprehensive assessments** via telehealth vs. in-person
 - **Supports** and **flexibilities** to help high-risk individuals/families
 - **Identifying precautions** your providers are taking to help you stay safe
 - **Balancing benefits/risks** in deciding to engage in services or activities in-home or outside of your home



One Care

MassHealth+Medicare
Bringing your care together

VISIT US ONLINE

www.mass.gov/one-care

EMAIL US

OneCare@mass.gov