# Slide 1:

# Implementation Council New Member Onboarding

## December 11, 2015

# Slide 2:

# Onboarding Agenda

## Council member Introductions (12:00-12:15pm)

### Icebreaker

### Diversity and Inclusion

## One Care 101 (12:15-12:30pm)

## Implementation Council Roles & Responsibilities (12:30-12:45pm)

## Opportunities for Participation (12:45-1:00pm)

## Regular Council Business (1:00-2:00pm)

# Slide 3:

# One Care 101

## What is One Care?

## Who is One Care for?

## What services are covered?

## What are the goals of One Care?

## Who are the One Care plans?

# Slide 4:

# What is One Care?

Graphic: A circle is drawn around a diverse group of individuals intended to be One Care members. Next to the group of members are four individuals who represent a Care Team.

# Slide5:

# Who is One Care for?

Graphic: A circle is drawn around a diverse group of individuals intended to be One Care members. A text bubble reads: Who is eligible for One Care? Below the text bubble a bulleted list reads: age 21-64 years at enrollment, Medicare and MassHealth, and Without other comprehensive insurance.

# Slide 6:

# What services does One Care cover?

Text box:

* Medicare Services - Part A (Hospital), Part B (Medical), and Part D (Prescriptions)
* MassHealth State Plan Services – Including Long-Term Services and Supports (LTSS)
* Behavioral Health – Community-based Diversionary Services
* Community Support Services to promote wellness, recovery, and independent living
* Dental and Vision Services

# Slide 7:

# What are the goals of One Care?

Graphic: Squares with text depicting the goals of One Care outlined below:

* Improve health and functional outcomes
* Increase in person-center, coordinated care
* Decrease in fragmentation of care
* Transition from fee-for-service focus to outcome focus
* Address cost-shifting between Medicare and Medicaid
* Target unsustainable cost increase

# Slide 8:

# Who are the One Care plans?

Graphic: Text bubble reads – Who are the plans? An arrow links MassHealth and Medicare with the One Care plans, Commonwealth Care Alliance and Tufts Health Plan – Network Health. Text below and to the side of the plan names read:

* Insurance-based organizations
* Network of Providers
* Contract with providers
* Coordinate care across providers

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Implementation Council Roles & Responsibilities

# Slide 10:

# Council Roles & Responsibilities

## The Implementation Council plays a key role in **monitoring access** to health care and compliance with the Americans with Disabilities Act (ADA), **tracking quality** of services, **providing support and input to EOHHS**, and **promoting accountability and transparency.**

# Slide 11:

# Council Workplan

## Implementation Council 2015-2016 Workplan

### 4 Goal Areas

#### Identify and, when possible, address challenges experienced by One Care stakeholders and promote successes that can be implemented by MassHealth, the One Care Plans, and One Care Ombudsman.

#### One Care enrollees have access to covered services as needed, including medical, behavioral health, and LTSS services, and essential social services such as housing and employment.

#### One Care enrollees will receive high quality care

#### Public education and outreach activities will reach all potential One Care enrollees and providers

# Slide 12:

# How does the Council fulfill its role?

## Monthly meetings

### Conduct Council business

### Hear updates from MassHealth

### Provide input to MassHealth

### Hear from stakeholders

## Workgroup meetings

### Discuss topics more in depth

### Work collaboratively with MassHealth and other stakeholders on key issues

## Builds awareness of One Care

### Distributes information and updates to networks and communities

### Participates in outreach events and planning

# Slide 13:

# Opportunities for Participation

## Active workgroups

### Work Plan Goal 1 workgroup

### Work Plan Goal 2 workgroup

### Behavioral Health Privacy workgroup

### Encounter Data workgroup

## Pending workgroups

### LTS Coordinator workgroup

### Work Plan Goal 3-4 workgroup

### One Care Sustainability workgroup

# Slide 14:

# How to get involved

## Review the work plan and let Council staff if you’re interested in participating in any of work plan activities or any of the current or pending workgroups.

## Participate in discussions during meetings.

# Slide 15:

# Resources

## [Implementation Council Website](http://www.mass.gov/eohhs/provider/guidelines-resources/services-planning/national-health-care-reform-plan/federal-health-care-reform-initiatives/integrating-medicare-and-medicaid/implementation-council.html)

## [One Care Website](http://www.mass.gov/eohhs/consumer/insurance/one-care/)

## [2015-2015 Implementation Council Workplan](http://www.mass.gov/eohhs/docs/eohhs/healthcare-reform/prev-meetings/2015/150911-work-plan.pdf)

## Implementation Council Welcome Packet

## [Intro to One Care Webinar](http://www.mass.gov/eohhs/consumer/insurance/one-care/webinar-introduction-to-one-care.html)