# Slide 1: Plan Presentations and Round-Robin discussion on Care Coordination and Non-Medical Transportation in One Care

November 12, 2019

# Slide 2: Ground rules for Round-Robin Discussion

* Discussion will center around personal experiences IC members have had with their care coordinator around the issue of **non-medical transportation**.
* One member will speak at a time.
* Cross talk or interruptions are not permitted.
* If a member has a clarifying question, it is the discretion of the Co Vice-Chair to call on the member to ask the clarifying question; otherwise the member must wait until it is their time speak.
* Each member will have 3-4 minutes to speak in each round.
* Each IC member has the option to “pass” when it is his or her time to speak.

# Slide 3: Ground rules for Round-Robin Discussion (continued)

* The Co Vice-Chair will manage the discussion and call on each member to answer a question.
* The round-robin process will begin with members in the room and then go to members on the phone.
* A member of UMass staff will keep track of time.
* Once time is set up for the IC member, the Co Vice-Chair will ask the next member to speak.

# Slide 4: Discussion Overview

* We hope to have three round-robins. Each round-robin discussion will be managed by Paul Styczko who will call on each IC member one at a time.
  + **Round Robin #1**: several IC members wanted to share their experience with care coordination and accessing transportation
  + **Round Robin #2**: more experiences can be shared, and members should identify points from Plans’ presentations that stood out
  + **Round Robin #3**: another round for members to identify points from Plans’ presentations that stood out
* Each IC member will get **3-4 minutes** to speak at each round robin.

# Slide 5: Topics to focus on or Round Robin Discussion #1

Some IC members wanted to share their personal stories about working with One Care Plans to access transportation, both medical and non-medical.

# Slide 6: Topics to focus on or Round Robin Discussion #2

* Additional personal experiences working with One Care plans to access transportation, both medical and non-medical.
* Identify points from the Plans’ presentations that stood out around this issue.

# Slide 7: Topics to focus on for Round Robin Discussion #3

Further opportunity for members to identify points from the Plans’ presentations that stood out.