

# One Care Implementation Council Round-Robin Discussions

December 10, 2019

# Round-Robin #1 – IC members only

- Thoughts or feelings about the presentation from *My Ombudsman* office
- Please limit to 2 minutes

# Questions to be discussed today:

- Why the percentage of members in your plan requesting nonmedical transportation are not as high - given the needs of the population?
- How do care coordinators proactively engage with members to ensure they understand non-medical transportation in the context of the plan's commitment to independent living philosophy and recovery model and most importantly, the member's broader wellness goals?
- What are the major barriers in providing non-medical transportation?

# Round-Robin #2 – IC members only

- Please share your experiences with care coordination and non-medical transportation that we discussed during our November ZOOM call
- Please limit to 2 minutes

# Plans' Responses - for discussion today:

- Why the percentage of members in your plan requesting nonmedical transportation are not as high - given the needs of the population?
- How do care coordinators proactively engage with members to ensure they understand non-medical transportation in the context of the plan's commitment to independent living philosophy and recovery model and most importantly, the member's broader wellness goals?
- What are the major barriers in providing non-medical transportation?