

One Care Implementation
Council
Quality Metric Task Force

April 13, 2021

Task Force goals

- Promote quality measures that:
 - have value to One Care members and improve outcomes
 - enhance value-based purchasing
 - promote rebalancing priorities in service options
- Reduce number of quality measures that are similar or related.
- Reduce administrative burden
- Prioritize quality measures that can be accessed using electronic health records
- Make recommendations for quality measures that may require a paper chart audit
- Identify measurement gaps
- Recommend concept measures (at least one measure specific to quality of care of women, in particular women of color)
- Review One Care surveys and make suggestions

Purpose

1. Ensure One Care enrollees are provided services that meet their needs, goals and preferences and help them thrive in the community.
2. Encourage, promote, and document enrollee access to timely, appropriate, and coordinated health and health related services with community living services and supports.
3. Strengthen community integration and enrollee choice and control to maximize independence and wellness.
4. Prioritize health equity in every measure through stratification and cross-tabulation of data by race, ethnicity, disability status, age, sex, sexual orientation, gender identity, race, ethnicity, primary language, rural/urban environment, and service setting.

Increase rebalancing in priorities and spending

- The Task Force will recommend adjustments to the core set of quality measures, including measures in the following domains—
 - Person-Centered Planning and Coordination
 - Choice and Control
 - Meaningful Community Inclusion
 - Caregiver Support
 - Plan workforce turnover
 - Human and Legal Rights
 - Equity
 - Holistic Health and Functioning

Areas to be addressed

- Quality of:
 - Care assessment, planning and implementation
 - HCBS
 - Diversionary services
 - Social determinant of health services
 - TBD services for women

Participants and Expert Advisors Include:

- One Care Implementation Council members
- Dr. Richard Antonelli – Medical Director of Integrated Care, Boston Children’s Hospital
- Dr. Lisa Iezzoni – Professor of Medicine, Harvard Medical School
- Bethlyn Houlihan – Project Director, Boston University Center for Innovation in Social Work & Health
- Alice Dembner-Program Director For Substance Use Disorders
- Dr. Joe Caldwell - Director of the Community Living Policy Center, Principal Investigator, Brandeis University

Process Timeline

- April – Review quality measures provided by State
- May – Make recommendations for harmonization of measures
- June – Make recommendations to address measurement gaps
- July – Make recommendations for core measures