

Implementation Council Information Request for One Care Plans

April 13, 2021

One Care Vaccinations	Vaccinations	Access	Transparency
Numbers	What percentage of people enrolled in your plan have been vaccinated?	What percentage of people enrolled in your plan have turned down vaccination?	What is the goal of vaccination and what is the anticipated timeline to reach it?
Communication Strategies (How are you measuring the effectiveness of these strategies?) (Define cultural competency when describing outreach strategies.)	What are the specific ways you are communicating with members about the vaccine? Email? Text? Robocall? Provider consultations? Can you break down the strategies you are relying on most? What communication strategies are being used to reach BIPOC groups?	What is being done to follow up with members who refuse vaccination? Are people who refuse vaccines automatically contacted by a trusted member of their care team? What is being done to make sure any automated communication (such as robocalls, emails, letters) accounts for the specific needs of the member regarding their vaccine?	How are you addressing vaccine hesitancy? What steps are you taking to ensure that One Care members can make informed decisions about whether to get the vaccine, what vaccine might be best for them, and whether that vaccine is available through their One Care Plan?
Data and Analysis	How do you determine who is eligible for vaccination? How do you determine who qualifies for an in-home vaccination? How do you determine who must go to a clinic to be vaccinated?	What data is being collected on these members? For example, are you asking if they are being vaccinated elsewhere and why that might be the case?	How often can the Implementation Council expect an update on vaccination rates? How can the Implementation Council support the vaccination effort?
Care Coordination	What specific strategies are care coordinators doing to make certain everyone eligible for a vaccine can get it?	What is being done to address access or time concerns One Care members may have about the COVID vaccine?	If a One Care member must go outside One Care to get the vaccine most appropriate for them, what is being done to help them identify where to get that specific vaccine?

Vaccination	Rating Category (C1, C2, C3)	Gender	Race	Age	Geographic Region
Received at least one vaccination by plan (not external entity)					
Received at least one vaccination by external entity					
Fully vaccinated by plan (not external entity)					
Fully vaccinated by external entity					
Rejected vaccine					
Ineligible					
Could not be located					