

The Commonwealth of Massachusetts Executive Office of Elder Affairs One Ashburton Place, 5th Floor Boston, Massachusetts 02108

CHARLES D. BAKER Governor

Tel: (617) 727-7750 Fax: (617) 727-9368 www.mass.gov/elders

KARYN E. POLITO Lieutenant Governor

ELIZABETH C. CHEN, PhD, MBA, MPH Secretary

MEMORANDUM

To: Providers Delivering Homemaker, Personal Care, and Home Health Aide services through EOEA Home Care, Mass Health State Plan Home Health, and MassHealth ABI/MFP Waiver programs

From: Lynn Vidler, Director of Home and Community Based Services, EOEA

Rachel Goldstein, Acting Chief Financial Officer, EOEA

Whitney Moyer, Chief of Long Term Services and Supports, MassHealth

Date: February 7, 2020

Updated: February 14, 2020

RE: FY19 Supplemental Budget Implementation

Contents

Summary of Changes	2
Purpose	2
Funding Distribution	
Spending Plan Requirement	4
Communication from EOEA and MassHealth	6
Provider Contracting and Billing	6
Attachment A: MassHealth Agency Bulletins	8
Attachment B: Provider Spending Plan Completion Guide	9
Attachment C: Blank Spending Plan Template	22

Summary of Changes

February 14, 2020

This memorandum was initially posted on February 7, 2020. On February 14, 2020, the Executive Office of Elder Affairs (EOEA) and MassHealth updated this document to reflect the following:

- Clarified the total aggregate add-on for Home Health Aide services from \$0.63 to \$0.84 per 15 minute unit (page 2).
- Clarified the total aggregate add-on for Homemaker services for Individual Provider/Self Directed for PT98 in the ABI/MFP Waiver program (page 3).
- Clarified the definition of fringe benefits (page 3).
- Updated the status of the Provider Unit Lookup Tool to reflect its availability in the web-based spending plan (page 4, Attachment B, and Attachment C).
- Clarified the subcontracting section to reference providers' ability to subcontract for Homemaker and Personal Care services in the ABI/MFP Waiver program (page 5).
- Updated Attachments B and C to reflect new fields for providers to report on subcontracted Homemaker and Personal Care services for ABI/MFP Waiver program.

Purpose

EOEA received an appropriation in the Commonwealth of Massachusetts Fiscal Year 2019 (FY19) Supplemental Budget (Chapter 142 of the Acts of 2019) for \$10M to increase wages, compensation, and salary-related costs for direct care workers providing Homemaker, Personal Care, and Home Health Aide services. Of the total funding amount, \$4.1M is dedicated to direct care workers providing Homemaker or Personal Care services, and \$5.9M is dedicated to direct care workers providing Home Health Aide services.

In accordance with this appropriation, this memorandum outlines the implementation steps for provider compliance. In addition to this memorandum, please see *Attachment A: MassHealth Agency Bulletins* for more information.

Funding Distribution

The appropriation will be distributed through an add-on process, above current contracted rates (note that this is not a rate change) for EOEA Home Care services and via an amendment to the rates established in regulation for applicable MassHealth services. The planned aggregate add-on amounts are:

- \$0.84 per 15 minute unit for Home Health Aide services for EOEA Home Care, MassHealth State Plan Home Health (PT60), and/or MassHealth ABI/MFP Waiver (PT98) programs
- \$0.56 per 15 minute unit for Homemaker and Personal Care services for EOEA Home Care and MassHealth ABI/MFP Waiver (agency rates only for PT98) programs

• \$0.50 per 15 minute unit for Homemaker (Individual Provider/Self-Directed for PT98, set at 89.75% of the agency rate)

This add-on amount will be added to current contracted rates for billable units incurred from **April 1**, **2020 through June 30**, **2020**. This add-on funding will no longer be applied to billable units incurred as of July 1, 2020.¹

Providers are required to utilize this additional funding to increase wages, compensation, and salary-related costs for direct care workers providing Homemaker, Personal Care, and Home Health Aide services through EOEA Home Care, MassHealth State Plan Home Health, and/or MassHealth ABI/MFP Waiver programs. Providers may distribute this funding to its direct care workers through any of the following options:

- Wage increases An increase to the rate the agency agrees to pay an employee per hour worked. An employee's hourly wage would not include any additional rate attached under special circumstances (e.g. overtime, holiday pay, etc.).
- Bonuses Added compensation or supplemental wages that are over and above an hourly rate
 of pay. An employee may receive a bonus based on tenure, merit, etc. and is at the discretion of
 the employer.
- Employee fringe benefits: Provided to employees or on their behalf over and above salaries and other wages (e.g. medical insurance, vacation or paid-time-off, retirement, life insurance, payroll taxes incurred as a result of increased compensation, etc.).
- Shift differentials Additional pay beyond the employee's standard hourly wage for working a specific shift (e.g. nights, weekends, holidays, etc.). The employer has discretion to set the shift differential pay.
- Overtime Additional hours worked beyond the specified number of hours the employee is typically scheduled for. Most employees must be paid one and one-half times their regular hourly rate for all hours worked in excess of 40 hours in a given work week.
- The provider may use other methods not explicitly identified here that comply with Chapter 142 of the Acts of 2019.

Providers are encouraged to choose the most optimal distribution method for the benefit of their employees, and to note that this add-on amount is temporary in nature.

3

¹ Providers providing MassHealth State Plan Home Health services (101 CMR 350.00) and/or applicable MassHealth ABI/MFP Waiver services (101 CMR 359.00) should reference the respective regulations to determine rates for billable units associated with dates of service on and after July 1, 2020.

Spending Plan Requirement

The FY19 supplemental budget further specifies that providers receiving the add-on amount must submit a spending plan to EOEA that accounts for how they will utilize those funds across all specified services. The spending plan is a budget for how each provider plans to expend the add-on funding. To complete the spending plan, the total revenue estimate should be based on the prorated number of billable units for Homemaker, Personal Care, and Home Health Aide services incurred during Calendar Year 2019 for EOEA Home Care, MassHealth State Plan Home Health, and/or MassHealth ABI/MFP Waiver programs. All providers should reference the spending plan for a Provider Unit Lookup Tool to assist with obtaining their historical billable units for the programs that are within scope of this implementation. All providers must note that the actual revenue each provider receives will be based on the total billable units they incur for specified services from April 1, 2020 through June 30, 2020.

Individual Providers delivering Homemaker services through the ABI/MFP Waiver are not required to submit a spending plan in order to receive the add-on.

Accessing and Submitting the Spending Plan

EOEA has developed a web-based tool to assist providers in drafting and submitting their spending plan, which can be accessed using any internet browser at:

https://app.keysurvey.com/f/1468956/1463/

All home care agencies providing Homemaker, Personal Care, and Home Health Aide services are directed to comply with the spending plan reporting requirement by submitting a completed plan through EOEA's web-based spending plan tool. Providers must submit their spending plan using the link above. The deadline for submitting a spending plan is: **5:00 PM on Friday March 6, 2020.**

Attachment B: Spending Plan Completion Guide provides additional instruction about how to complete the spending plan. All providers should review Attachment B prior to completing spending plans.

While spending plans must be submitted online, EOEA and MassHealth are providing a blank version of the spending plan (see Attachment C: Blank Spending Plan Template). This template should be used for planning purposes only. This template is intended to assist providers in assembling their approach in order to complete their online submission. This template includes all questions in the survey, but does not include the logic rules that would guide providers through the online survey. When using this template for planning purposes, please note the services to which each question relates (i.e. Homemaker, Personal Care, or Home Health Aide) and plan your responses accordingly.

As a reminder, providers should only provide information about the specified services and programs included in this implementation.

Providers are required to save or print a copy of their spending plan submission for their records.

For questions or assistance on completing the spending plan, please email: FY19SupplementalBudget@mass.gov.

Subcontracting

Some providers may subcontract with another organization to deliver Home Health Aide services in the EOEA Home Care, MassHealth State Plan Home Health, or ABI/MFP Waiver programs; in addition, providers may also subcontract Homemaker or Personal Care services under the ABI/MFP Waiver program. When this occurs, the organization that contracts directly with MassHealth or an ASAP is referred to as the "prime contractor" and the organization that delivers the service is referred to as the "subcontractor." Providers are only required to submit a spending plan if they are a prime contractor.

There may be cases where providers are both a prime contractor and a subcontractor. In this case, only the prime contractor should report the units that were subcontracted during the referenced time period when completing in their spending plan; the subcontractor *should not* report those units in their spending plan. This will avoid duplicate unit reporting.

Multiple Businesses

EOEA recognizes that some providers may deliver some of the specified services through two separate businesses. Providers in this situation must submit one (1) spending plan per Employer Identification Number (EIN) or Tax Identification Number (TIN).

For example, a provider operates one business for its Homemaker and Personal Care services, and another business for its Home Health Aide services. The two businesses have two separate EINs. In this case, the provider should submit two (2) spending plans – a first spending plan for its Homemaker and Personal Care business, and a second spending plan for its Home Health Aide services.

Failure to Submit a Spending Plan

If a provider delivering services through a contract with an ASAP for Homemaker, Personal Care, or Home Health Aide does not submit a spending plan, the provider will not receive the add-on funding for billable units they deliver through their contract with the ASAP until a spending plan has been submitted. If a provider comes into compliance with this requirement any time between April 1, 2020 and June 30,2020, the add-on will be applied retroactively to the first day of the service month in which the spending plan was submitted (as date stamped on the web-based survey response) and prospectively for the remainder of the implementation period.

For providers delivering services through a contract with MassHealth (including State Plan Home Health or ABI/MFP Waiver (agency only) programs), please see *Attachment A: MassHealth Agency Bulletins for* more information about failure to submit a spending plan.

Communication from EOEA and MassHealth

EOEA and MassHealth will post documents and information related to this implementation on the EOEA website that can be accessed here: https://www.mass.gov/lists/eoea-and-masshealth-fy19-supplemental-budget-implementation.

Providers are directed to check this site regularly for updated information.

EOEA and MassHealth will be hosting a webinar for providers on **Friday February 14, 2020 from 1:00 – 2:30 PM**. This webinar will include a review of the implementation information discussed in this memorandum, including the spending plan. The webinar access information is posted on the website.

Provider Contracting and Billing

Contracting

Providers that deliver Homemaking, Personal Care, and/or Home Health Aide services through a contract with an ASAP for EOEA Home Care programs may need to amend their Provider Agreements. Contact your contracted ASAP(s) for more information about their required contract amendment process.

For the MassHealth programs, applicable rates will be updated in MMIS.

Billing

All existing provider billing processes and procedures will remain in effect during this implementation period.

There are two exceptions, which only apply to providers who deliver Homemaker, Personal Care, and/or Home Health Aide services through a contract with an ASAP. These include:

- Providers will need to implement specific data management procedures during the billing process. EOEA will be issuing additional communication about the required procedures. Per the previous section, providers are directed to continuously monitor the website for additional information.
- Providers must ensure that all billing for units incurred from April 1, 2020 June 30, 2020 is posted and fully remediated by August 15, 2020. This is critical to ensure that EOEA can issue payment to ASAPs using the FY19 Supplemental Budget funding. Providers must plan ahead for this deadline, and ensure that they can comply with this deadline. No exceptions will be made. ASAPs may establish their own deadlines with providers in order to meet this milestone.

All Homemaker, Personal Care, and Home Health Aide services funded thorough EOEA must be delivered in accordance with EOEA requirements (e.g. authorizations, deliveries, timesheets, etc.). All services provided through MassHealth must be delivered in accordance with applicable MassHealth regulations.

Attachment A: MassHealth Agency Bulletins

MassHealth Home Health Agency Bulletin 55 is available at the link below:

https://www.mass.gov/lists/2020-masshealth-provider-bulletins

MassHealth will be issuing an additional forthcoming bulletin for the ABI/MFP Waiver program.

Attachment B: Provider Spending Plan Completion Guide

Attachment B: Provider Spending Plan Completion Guide

This guide is intended to assist providers with completing the spending plan. The information in this guide is a suggested approach to completing the spending plan. If providers have any questions about the spending plan requirements or need help completing it, please email us at FY19SupplementalBudget@mass.gov.

Spending Plan Overview

The survey is designed to collect general information from all providers, and then to only ask questions that are relevant for you based on the services that you provide.

The spending plan will guide providers through required questions. 1. Identify the 2. Complete the 3. Save a copy of the completed survey. services provided. requested information. Providers will select Based on the types of Providers should save the types of services services providers identify, a copy of the survey they will be directed to the when they are done for they contract for. page(s) that contain the their records. information they need to submit.

Before you begin completing the spending plan online, we encourage you to:

of this memorandum and a demonstration of how to complete the spending plan. Information about how to access this webinar is on our website.
Closely review the body of the FY19 Supplemental Budget Implementation Memorandum. This explains how the add-on will be distributed to your provider organization and which workers need to receive the funding. If you have questions on the requirements, please email us as soon as possible before the deadline.
Review the fields on the spending plan to make sure you understand the questions, and how you can spend the funding you receive. If you have questions on the requirements, please email us as soon as possible. We encourage you to collaborate early with your internal stakeholders to leave as much time as possible to complete the spending plan.

☐ Attend our webinar on Friday February 14th from 1:00 – 2:30. This webinar will include a review

Open the online spending plan to access the Provider Unit Lookup Tool. The spending plan's landing page provides a link to a resource you can use to estimate the number of billable units you may incur from April 1, 2020 – June 30, 2020, based on your Calendar Year 2019 units for specified services and programs. This resource is for planning purposes only. The actual amount providers receive from the add-on will be based on the actual number of billable units incurred during the implementation period.
Confirm if you need to submit more than one spending plan. As a reminder, we are asking providers to submit one (1) spending plan per Employer Identification Number (EIN) or Tax Identifier. You should report on the relevant information based on the services you deliver under each EIN.

Definitions and Example Responses

The following information defines each field, and provides an example response. The following example responses are for a fictional provider agency, and assume the provider offers all services included in this implementation (including Homemaker and Personal Care through an ASAP and MassHealth ABI/MFP Waiver (agency rates only) programs, and Home Health Aide Services through an ASAP, MassHealth State Plan Home Health, and MassHealth ABI/MFP Waiver (agency rates only) programs. If you do not provide all of these services, disregard the fields that are not relevant for the services you offer.

Relevant	Field Name	Definition	Example	Response
Services			Response	Required?
All	Official Provider Name	This is the name of your business that	Acme	Yes
		you use on official documents (e.g. tax	Enterprises, Inc.	
		forms, legal documents, etc.)		
All	Doing Business As	This is the name your businesses you	Acme Home	No
		use in your day to day work. You may or	Care, Inc.	
		may not have a "Doing Business As"		
		name. If you don't have one, leave this		
		field blank.		
All	Provider EIN #	This is a 9 digit number provided by the	123456789	No
		IRS to identify your business for tax		
		purposes. If you don't have a federal		
		EIN #, but do have a MA EIN #, enter		
		that here.		
All	Provider NPI#	The NPI is a 10 digit identification	9876543210	No
		number issued to health care providers		
		by the Centers for Medicare and		
		Medicaid Services (CMS). If you don't		
		have an NPI #, leave this field blank.		
All	MassHealth Provider	This is a 10 digit number provided by	6789012345	No
	ID#	MassHealth to identify your business. If		

Relevant Services	Field Name	Definition	Example Response	Response Required?
		you don't have a MassHealth ID#, leave		•
		this field blank.		
All	Contact Person's	Identify a representative of your	Jane Smith	Yes
	Name	business who is authorized to submit		
		this spending plan and can respond to		
		follow up questions if needed.		
All	Contact Person's Job	Identify the job title of the Contact	Chief Financial	Yes
	Title	Person.	Officer	
All	Contact Person's	Identify the email address of the	jane@acme.com	Yes
	Email Address	Contact Person. Please provide direct		
		contact information for this person, and		
		do not enter a general email address		
		(such as "info@").		
All	Contact Person's	Identify the direct phone number of the	617-555-1234	Yes
	Phone Number	Contact Person.		
*NOTE: The n	ext page asks for some ba	sic information about your business. These	questions ask you to	o report
information a	cross all of the services yo	ou offer. There are not separate fields for ea	ach service type. The	ere is only
field for you to	o enter your combined inf	ormation for all services.		
All	Total # of Workers	Identify how many workers you had on	50	Yes
	Providing	12/31/2019 that were able to provide		
	Homemaker, Personal	any of the services listed here. This		
	Care/Homemaker, or	should be an unduplicated count of		
	Home Health Aide	employees, meaning that each		
	services:	employee should only be counted once		
		(even if they provide all 3 services).		
		Workers should be counted here		
		regardless of whether they are Full Time		
		Employees or not.		
All	Total # (FTEs) of	Identify how many Full Time Employees	10	Yes
	Workers Providing	(FTEs) you had on 12/31/2019 that were		
	Homemaker, Personal	able to provide any of the specified		
	Care/Homemaker, or	services. Unlike the question above, we		
	Home Health Aide	are only asking for FTEs, not the total		
	services:	number of workers. This should be an		
		unduplicated count of employees,		
		meaning that each employee should		
		only be counted once (even if they		
		provide all 3 services).		
All	Average Wages (\$ per	Calculate the average hourly wages you	\$14.25	Yes
	hour):	paid for workers providing any of the		
		specified services. First, calculate how		
		much you spent on wages for your		
		employees who are able to provide any		
		of the specified services in Calendar		
		Year 2019. Wages includes the direct		
		hourly wage for employees (including		

Relevant	Field Name	Definition	Example	Response
Services		for time count training and traveling	Response	Required?
		for time spent training and traveling		
		during scheduled work time). This		
		category does not include payroll taxes		
		and other non-wage expenses. Second,		
		calculate how many hours of work these		
		employees delivered in Calendar Year		
		2019. Lastly, divide the total amount		
		you paid for wages by the total number		
		of hours.		
		For example:		
		[Average Wage Per Hour]		
All	Average Fringe	Calculate the average hourly amount	\$2.10	Yes
'	Benefits (\$ per hour):	you spent on fringe benefits for the	72.25	1.00
	Dericines (4 per mour).	workers providing any of the specified		
		services. Fringe benefits include		
		employee benefits such as health or		
		dental insurance, disability, workers		
		compensation, all paid time off, 401K or		
		other retirement contributions, flexible		
		savings programs, all payroll-related		
		taxes (including base payroll, EMAC, and		
		PFMLA), and other company-specific		
		program available to all employees.		
		First, calculate how much you spent on		
		fringe benefits for the workers providing		
		any of the specified services in Calendar		
		Year 2019. Second, calculate how many		
		hours of work these employees		
		delivered in Calendar Year 2019. Lastly,		
		divide the total amount you paid for		
		fringe benefits by the total number of		
		hours:		
		For example:		
		[Total Fringe Benefit Cost] / [Total		
		Hours] = [Average Fringe Benefits Per		
		Hour]		
All	Average Overhead (\$	Calculate the average hourly overhead	\$1.75	Yes
	per hour):	amount you spent for the workers		
	. ,	providing any of the specified services.		
		Overhead includes rent, utilities, IT,		
		employee expense reimbursements,		
		etc. First, calculate how much you spent		
		on overhead costs for the workers		
			<u> </u>	

Relevant	Field Name	Definition	Example	Response
Services			Response	Required?
		providing any of the specified services in		
		Calendar Year 2019. Second, calculate		
		how many hours of work these		
		employees delivered in Calendar Year		
		2019. Lastly, divide the total amount		
		you paid for overhead costs by the total		
		number of hours:		
		For example:		
		[Total Overhead Cost] / [Total Hours] =		
		[Average Overhead Per Hour]		
All	Wages (\$ total):	Calculate the total amount you spent on	\$520,456	Yes
		wages for the workers providing any of		
		the specified services in Calendar Year		
		2019. You do not need to convert this to		
		an hourly amount.		
All	Employee Fringe	Calculate the total amount you spent on	\$76,507	Yes
	Benefits (\$ total):	fringe benefits for the workers providing		
		any of the specified services in Calendar		
		Year 2019. You do not need to convert		
		this to an hourly amount.		
All	Overhead (\$ total):	Calculate the total amount you spent on	\$41,636	Yes
	()	overhead for the workers providing any	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
		of the specified services in Calendar		
		Year 2019. You do not need to convert		
		this to an hourly amount.		
*NOTE: The re	l emainder of the survey is o	designed to only ask you to answer question	ı ns that are relevant 1	for vour
		, , , , , , , , , , , , , , , , , , ,		
		ou will have a chance to identify yourself as		
	and Personal Care later in t		·	
		·		
Don't forget t	o save your response as y	ou go.		
Home	My organization	Pay close attention here. If you provide	Yes	Yes
Health Aide	provides Home Health	Home Health Aide services through a		
	Aide services through	contract with either MassHealth or an		
	a contract with either:	ASAP, select "Yes." If you do not, select		
	☐ MassHealth	"No." Your answer to this question will		
	State Plan	either take you to the Home Health		
	Home Health	Aide questions, or have you skip this		
	or ABI/MFP	section altogether. You will have a		
	Waiver	chance to identify yourself as a provider		
	(agency rates	that offers Homemaker and Personal		
	only)	Care later in the survey.		
	programs, or	, '		
	☐ An ASAP.			
*NOTE: Pay at	tention to the service list	ed in the left most column (see arrow below	ι). This explains whic	ch services

Relevant Services	Field Name	Definition	Example Response	Response Required?
	 	 ng on how you answered the previous ques	•	, in the second
•	skip questions that aren't		reion, ene our vey wiii	
	, omp questions that aren t	, , , , , , , , , , , , , , , , , , ,		
\downarrow				
Home	Agency MH PID/SL:	MassHealth assigns unique Provider IDs	6789012345A	Yes (if MH
Health Aide		for each service location. This is		нна
		important for us to be able to apply the		provider,
		add on to the correct service locations.		not if
		If you have more than 1 PID/SL, enter		ASAP only
		additional numbers in the relevant		provider)
		fields. If you do not provide services		
		through a contract with MassHealth,		
		leave this field blank.		
Home	Total Estimated Units	EOEA and MassHealth have created a	20,000	Yes
Health Aide	for Home Health Aide	Provider Unit Lookup Tool to help you		(if HHA
	Service (#)	figure out how many units you may		provider)
		incur from April 1 – June 30, based on		
		your historical unit delivery. Click on the		
		document link in this survey question,		
		and an Excel file will open. Use your NPI,		
		TIN, or EIN to lookup your total number		
		of units for the relevant services. If you		
		can't find your total units or you need		
		help, please email us.		
		Once you have the total number of		
		units for the Home Health Aide services,		
		divide the number by 4 and enter it in		
		this field.		
Home	Total Estimated Rate	Multiply the total number of units	\$12,600	Yes
Health Aide	Add-On Funding for	entered in the field above by \$0.84. This	Ψ==,000	(if HHA
	Home Health Aide	will give you an estimate of how much		provider)
	Services (\$):	funding you may receive through the		,
	,	add-on during the implementation		
		period. As a reminder, your actual		
		payments will be based on the number		
		of delivered units during the		
		implementation period.		
Home	Tell us how you plan to	spend the rate add-on you'll be receiving fo	r Home Health Aide	services.
Health Aide				
Home	For each	For each distribution method, select	Yes	Yes
Health Aide	distribution	"Yes" if you plan to use it and "No" if		(if HHA
	method: Yes/No	you do not plan to use it.		provider)
Home	For each	For each distribution method that you	\$12,600	Yes
Health Aide	distribution	plan to use, enter the total amount of		(if HHA
	method: If Yes, \$	funding you plan to distribute through		provider)

Relevant Services	Field Name	Definition	Example Response	Response Required?
	increase	that method. If you plan to use multiple		
		distribution methods, record the		
		amount you plan to distribute through		
		each method separately and enter in		
		the relevant field. For any distribution		
		method that you do not plan to use,		
		leave this field blank.		
Home	For each	For each distribution method that you	15	Yes
Health Aide	distribution	plan to use, enter the number of		(if HHA
	method: If Yes, #	employees that will be impacted. Note,		provider)
	employees to be	this is asking for a total number of		providery
	impacted	employees, not FTEs. For any		
		distribution method that you do not		
		plan to use, leave this field blank.		
Home	For each	For each distribution method that you	Any employee in	Yes
Health Aide	distribution	plan to use, identify any restrictions or	good standing	(if HHA
Treditit Alac	method: If Yes,	qualifications you plan to put in place	will receive the	provider)
	identify planned	about which employees can receive the	increase.	providery
	restrictions	add-on funding.	mercase.	
Home	If you are increasing	Only complete this field if you are	We will be	Yes
Health Aide	Benefits, explain 1)	increasing Benefits. If you are not using	providing 1	(if HHA
Treatti Aide	what type of benefits	this distribution method, leave this	additional day of	provider
	are being increased,	section blank.	paid time off to	increasing
	and 2) why they are in	Section Blank.	all employees.	benefits)
	the best interest of		This is a valued	Deficites
	your workers		benefit to our	
	providing this service.		employees.	
Home	If you are offering a	Only complete this field if you are	Employees will	Yes
Health Aide	Shift Differential,	offering a Shift Differential. If you are	receive an	(if HHA
Health Alue	which specific shifts	not using this distribution method,	additional	l `
	will the increase be	leave this section blank.	\$2/hour for	provider increasing
	applied to? If you are	leave this section blank.	taking night or	shift
	not		weekend shifts.	diff'l.)
	offering a Shift		weekend sinits.	uiii i.)
	Differential, note that			
	in the field below.			
Home	If you are offering	If you are going to use Other types of		Yes
Health Aide	Other increases,	distribution methods to pass this		(if HHA
ricartii Alue	explain 1) what type	funding down to your employees,		provider
	of compensation is	describe it here. All other distribution		increasing
	being increased, and	methods must comply with Chapter 142		other.)
	2) why it	of the Acts of 2019. If you are not using		Julier.j
	is in the best interest	this distribution method, leave this		
	of your workers	section blank.		
	providing this service.	Section blank.		
Ното	If you have any	If you have anything else you want us to		No
Home	ii you iiave aiiy	ii you nave anything eise you want us to		No

Relevant	Field Name	Definition	Example	Response
Services			Response	Required?
Health Aide	additional information you want to share about your Spending Plan, please enter it below.	know about your spending plan submission for Home Health Aide services, write it here. If not, leave this section blank.		

*NOTE: The next section of the survey is designed to only ask you to answer questions that are relevant for your business. You will be asked whether you are a prime contractor, who subcontracts any of its Home Health Aide business. Depending on how you answer the following question, you will either proceed to questions about your subcontracted business or skip these questions.

Home	Do you sub-contract	Select "Yes" if you are a prime	Yes	Yes
Health Aide	any of your Home	contractor, who subcontracted with		
	Health Aide services	another entity to provide Home Health		
	to another	Aide services in Calendar Year 2019.		
	organization?	Select "No" if you either 1) are a prime		
		contractor and do not subcontract, or 2)		
		are only a subcontractor to another		
		entity.		
Home	Total # of Sub-	Enter the total number of other	1	Yes (if
Health Aide	Contracted	businesses you subcontracted to in		ННА
	Organizations:	Calendar Year.		provider
				who sub-
				contracts)
Home	Name of Sub-	Enter the name of the business(es) you	Quality Home	Yes (if
Health Aide	Contractor #1:	subcontract to. If you subcontract with	Care, Inc.	ННА
		more than 1 business, enter additional		provider
		business names in the relevant fields.		who sub-
				contracts)
Home	# Sub-Contracted	Enter the total number of Home Health	5,000	Yes (if
Health Aide	Units:	Aide units you subcontracted to any		HHA
		business in Calendar Year 2019. If you		provider
		subcontracted with multiple businesses		who sub-
		in Calendar Year 2019, enter the total		contracts)
		number. You do not need to separate		
		out the units by subcontractor.		
Home	Total Sub-Contracted	Enter the total amount you spent for	\$30,500	Yes (if
Health Aide	Spend (\$):	subcontracted Home Health Aide		ННА
		services in Calendar Year 2019.		provider
				who sub-
				contracts)

^{*}NOTE: This is the end of the questions about Home Health Aide services.

The remainder of the survey is designed to only ask you to answer questions that are relevant for your business. You will be asked whether you provide *Homemaker and Personal Care services*, and will be directed to relevant questions depending on your answer.

Don't forget to save your response as you go.

Relevant Services	Field Name	Definition	Example Response	Response Required?
Homemaker and Personal Care	My organization provides Homemaker and Personal Care services. Total Estimated Units for Homemaker Services (#):	Pay close attention here. If you provide Homemaker or Personal Care services through a contract with either MassHealth ABI/MFP Waiver (agency rates only) program or an ASAP, select "Yes." If you do not, select "No." Your answer to this question will either take you to the Homemaker and Personal Care questions, or have you skip this section altogether. This is the last section of the survey. EOEA and MassHealth have created a Provider Unit Lookup Tool to help you figure out how many units you may incur from April 1 – June 30, based on your historical unit delivery. Click on the document link in this survey question, and an Excel file will open. Use your NPI, TIN, or EIN to lookup your total number of units for the relevant services. If you can't find your total units or you need help, please email us. Once you have the total number of units for the Homemaker service, divide the number by 4 and enter it in this	Yes 15,000	Yes (if provide HM/PC)
Personal Care	Total Estimated Units for Personal Care Services (#):	field. EOEA and MassHealth have created a Provider Unit Lookup Tool to help you figure out how many units you may incur from April 1 – June 30, based on your historical unit delivery. Click on the document link in this survey question, and an Excel file will open. Use your NPI, TIN, or EIN to lookup your total number of units for the relevant services. If you can't find your total units or you need help, please email us. Once you have the total number of units for the <i>Personal Care</i> service, divide the number by 4 and enter it in this field.	20,000	Yes (if provide HM/PC)
Homemaker and Personal Care	Total Estimated Rate Add-On Funding for Homemaker and	Add together the total number of units for Homemaker and Personal Care services. Multiply the total number of	\$19,600	Yes (if provide HM/PC)

Relevant	Field Name	Definition	Example	Response
Services			Response	Required?
	Personal Care Services	units by \$0.56. This will give you an		
	(\$):	estimate of how much funding you may		
		receive through the add-on during the		
		implementation period. As a reminder,		
		your actual payments will be based on		
		the number of delivered units during		
		the implementation period.		
Homemaker	Tell us how you plan to s	spend the rate add-on you'll be receiving fo	r Homemaker and	
and Personal	Personal Care services.			
Care				
Homemaker	For each	For each distribution method, select	Yes	Yes (if
and Personal	distribution	"Yes" if you plan to use it and "No" if		provide
Care	method: Yes/No	you do not plan to use it.		HM/PC)
Homemaker	For each	For each distribution method that you	\$19,600	Yes (if
and Personal	distribution	plan to use, enter the total amount of		provide
Care	method: If Yes, \$	funding you plan to distribute through		HM/PC)
	increase	that method. If you plan to use multiple		
		distribution methods, record the		
		amount you plan to distribute through		
		each method separately and enter in		
		the relevant field. For any distribution		
		method that you do not plan to use,		
		leave this field blank.		
Homemaker	For each	For each distribution method that you	10	Yes (if
and Personal	distribution	plan to use, enter the number of		provide
Care	method: If Yes, #	employees that will be impacted. Note,		HM/PC)
	employees to be	this is asking for a total number of		
	impacted	employees, not FTEs. For any		
		distribution method that you do not		
		plan to use, leave this field blank.		
Homemaker	For each	For each distribution method that you	Any employee in	Yes (if
and Personal	distribution	plan to use, identify any restrictions or	good standing	provide
Care	method: If Yes,	qualifications you plan to put in place	will receive the	HM/PC)
	identify planned	about which employees can receive the	increase.	
	restrictions	add-on funding.		
Homemaker	If you are increasing	Only complete this field if you are	We will be	Yes
and Personal	Benefits, explain 1)	increasing Benefits. If you are not using	providing 1	(if HM/PC
Care	what type of benefits	this distribution method, leave this	additional day of	provider
	are being increased,	section blank.	paid time off to	increasing
	and 2) why they are in		all employees.	benefits)
	the best interest of		This is a valued	
	your workers		benefit to our	
	providing this service.		employees.	
Homemaker	If you are offering a	Only complete this field if you are	Employees will	Yes
and Personal	Shift Differential,	offering a Shift Differential. If you are	receive an	(if HM/PC
Care	which specific shifts	not using this distribution method,	additional	provider

Relevant	Field Name	Definition	Example	Response	
Services			Response	Required?	
	will the increase be	leave this section blank.	\$2/hour for	increasing	
	applied to? If you are		taking night or	shift	
	not		weekend shifts.	diff'l.)	
	offering a Shift				
	Differential, note that				
	in the field below.				
Homemaker	If you are offering	If you are going to use Other types of		Yes	
and Personal	Other increases,	distribution methods to pass this		(if HHA	
Care	explain 1) what type	funding down to your employees,		provider	
	of compensation is	describe it here. All other distribution		increasing	
	being increased, and	methods must comply with Chapter 142		other.)	
	2) why it	of the Acts of 2019. If you are not using		,	
	is in the best interest	this distribution method, leave this			
	of your workers	section blank.			
	providing this service.				
Homemaker	If you have any	If you have anything else you want us to		Yes	
and Personal	additional information	know about your spending plan			
Care	you want to share	submission for Homemaker and			
	about your Spending	Personal Care services, write it here. If			
	Plan, please enter it	not, leave this section blank.			
	below.	,			
*NOTE: The ne		l s designed to only ask you to answer questi	l ions that are relevan	t for your	
	*NOTE: The next section of the survey is designed to only ask you to answer questions that are relevant for your business. You will be asked whether you are a prime contractor in the ABI/MFP Waiver program, who subcontracts				
		business. Depending on how you answer th			
•		subcontracted business or skip these quest	- ·	, , ,	
Homemaker	Do you sub-contract	Select "Yes" if you are a prime	Yes	Yes	
or Personal	any of your Home	contractor in the ABI/MFP Waiver			
Care	Health Aide services	program, who subcontracted with			
(ABI/MFP	to another	another entity to provide Homemaker			
Waiver Only)		or Personal Care services in Calendar			
		Year 2019. Select "No" if you either 1)			
		are a prime contractor and do not			
		subcontract, or 2) are only a			
		subcontractor to another entity.			
Homemaker	Total # of Sub-	Enter the total number of other	1	Yes (if	
or Personal	Contracted	businesses you subcontracted to in		HM/PC	
Care	Organizations:	Calendar Year.		provider	
(ABI/MFP				who sub-	
Waiver Only)				contracts)	
Homemaker	Name of Sub-	Enter the name of the business(es) you	Quality Home	Yes (if	
or Personal	Contractor #1:	subcontract to. If you subcontract with	Care, Inc.	HM/PC	
Care	25	more than 1 business, enter additional	32. 5,5	provider	
(ABI/MFP		business names in the relevant fields.		who sub-	
Waiver Only)		business numes in the relevant nelus.		contracts)	
Homemaker	# Sub-Contracted	Enter the total number of Homemaker	1,000	Yes (if	
or Personal	Units:	and Personal Care units you	1,000	HM/PC	
OI FEISUIIdi	Onits.	and reisonal care units you		TIIVI/FC	

Relevant	Field Name	Definition	Example	Response
Services			Response	Required?
Care		subcontracted to any business in		provider
(ABI/MFP		Calendar Year 2019. If you		who sub-
Waiver Only)		subcontracted with multiple businesses		contracts)
		in Calendar Year 2019, enter the total		
		number. You do not need to separate		
		out the units by subcontractor.		
Homemaker	Total Sub-Contracted	Enter the total amount you spent for	\$6,000	Yes (if
or Personal	Spend (\$):	subcontracted Home Health Aide		HM/PC
Care		services in Calendar Year 2019.		provider
(ABI/MFP				who sub-
Waiver Only)				contracts)

This is the end of the survey. Here are the final steps before you are finished:

- **Before you submit**, review your answers and ensure they are correct. Once you submit, you can no longer edit your responses.
- After you submit, save or print a copy of your submission for your records.

Attachment C: Blank Spending Plan Template

This blank template is provided for planning purposes only. All spending plans must be submitted using the web-based tool.



Provider Spending Plan Survey for the FY19 Supplemental Budget (Final 2.14.20) Welcome to the Provider Spending Plan Survey.

In December 2019, the Executive Office of Elder Affairs and MassHealth Office of Long Term Services and Supports received an appropriation to temporarily provide an add-on, in addition to current contracted rates, in order to improve compensation for direct care workers providing the following services:

- Homemaker
- Personal Care
- Home Health Aide

The add-on will be in effect from April 1 - June 30, 2020.

Providers of these services are required to submit a spending plan explaining how the additional funds will be used in certain categories of worker compensation by 5:00 PM on March 6, 2020. This survey tool is the process for providers to complete the required Spending Plan. Providers must complete this Spending Plan based on the EOEA and MassHealth issued guidance. Spending Plans submitted after March 6, 2020 may be subject to sanction and/or other penalties for failure to comply with this reporting requirement.

For help completing this Spending Plan, please review the guidance on our website. If you need additional support, please email us at FY19SupplementalBudget@mass.gov.

Before you begin this survey:

- 1. Confirm that you meet at least one of the following conditions. This Spending Plan is only required for providers who meet at least one of the following criteria:
 - A provider who offers Homemaker and Personal Care/Homemaker through a contract with an ASAP;
 - A provider who offers Homemaker and/or Personal Care through a contract with the MassHealth ABI/MFP Wavier program; or
 - A provider who offers Home Health Aide services through a contract with an ASAP or MassHealth (State Plan Home Health or ABI/MFP Waiver, agency rates only).
- 2. Click the link below to look up the number of units your organization was paid for during Calendar Year 2019.

Click here to access the Provider Unit Lookup Tool.

Before starting the Spending Plan, click the link above. When the document opens, follow the instructions to obtain your total Calendar Year 2019 units for the specified services and programs. Write down your total units by service, because you will need this information later in the Spending Plan. If you need help using this tool, email us at FY19SupplementalBudget@mass.gov.

Disclaimer:

This rate add-on is only reimbursable for Homemaker, Personal Care/Homemaker, and Home Health Aide services provided through EOEA's Home Care program (ASAP contracted services), MassHealth State Plan Home Health, and MassHealth's ABI/MFP Waiver (agency rates only) programs. If providers have questions about their contracts with Accountable Care Partnership plans, Managed Care Organizations, or Integrated Care plans, providers should contact the plans directly.

Completed:	



Tell us about your provider organization.		
	u are among our records. Since there is no single ID number assigned as many of the identifying numbers as possible. Failure to fully answer	
*Please Note: It is the provider's responsibility to ensure submits this Spending Plan on behalf of your organization	that an authorized representative is noted as the Contact Person below and n.	
Official Provider Name:		
Doing Business As Provider Name (if applicable):		
Provider EIN #:		
Provider NPI # (if available):		
MassHealth Provider ID # (if available):		
Contact Person's Name:		
Contact Person's Job Title:		
Contact Person's Email Address:		
Contact Person's Phone Number:		
	Completed:	



Tell us about your workforce, counting any individual workers who are able to provide Homemaker, Personal Care/Homemaker, and/or Home Health Aide services as of 12/31/2019.					
Please only include employees who are directly employed by yo	ur agency (excluding subcontractor employees).				
Total # of Workers Providing Homemaker, Personal Care/Homemaker, or Home Health Aide services:					
Total # (FTEs) of Workers Providing Homemaker, Personal Care/Homemaker, or Home Health Aide services:					
Tell us about how much you spent operating you Home Health Aide services in Calendar Year (C	our Homemaker, Personal Care/Homemaker, and/or <u>7)</u> 2019, on a <u>per-employee-hour basis</u> .				
	ng categories of expenses (Wages, Employee Fringe Benefits, & orked for all three services. Lastly, divide the total expenses by the total				
*Please Note: If your organization does not have final financial expenditures.	information available for CY 2019, provide an estimate of your total				
Average Wages (\$ per hour):					
Average Employee Fringe Benefits (\$ per hour):					
Average Overhead (\$ per hour):					
Tell us about how much you spent operating you Home Health Aide services in Calendar Year (C'	our Homemaker, Personal Care/Homemaker, and/or /) 2019, in <i>Total</i> .				
To calculate this, add up all of your expenses for the following concerned) for all three services.	ategories of expenses (Wages, Employee Fringe Benefits, &				
*Please Note: If your organization does not have final financial expenditures.	information available for CY 2019, provide an estimate of your total				
Wages (\$ total):					
Employee Fringe Benefits (\$ total):					
Overhead (\$ total):					

Remember to save your responses as you go by selecting ${\bf "Save"}$ at the bottom of this screen.

The remainder of this survey is designed to only ask you to answer questions that are relevant for your business. You will be asked whether you provide certain services, and will be directed to relevant questions depending on your answer.		
	Completed:	



Мус	organization provides Home Health Aide services through a contract with either :
	MassHealth State Plan Home Health or ABI/MFP Waiver (agency rates only) programs, or An ASAP.
0	Yes
0	No
	Completed:



You identified that you <u>do provide</u> Home Health Aide services.

If this is *correct*, select "Next" at the bottom of this screen to move ahead.

If this *does not describe you*, select "Back" at the bottom of this screen to go back to the previous page and change your selection.

Completed:	



The questions on this page are about your Home Health Aide services only.

If you are a MassHealth provider, enter the PID/S	L information for each site location.	
Failure to include all MassHealth PID/SLs will hinder MassHealth	's ability to apply the rate add-on to all relevant service locations.	
*Please Note: If you <u>only</u> offer Home Health Aide services thro	ugh a contract with an ASAP, leave this section blank.	
1. Agency MH PID/SL:		
2. Agency MH PID/SL: (if applicable)		
3. Agency MH PID/SL: (if applicable)		
4. Agency MH PID/SL: (if applicable)		
5. Agency MH PID/SL: (if applicable)		
Let's estimate your units from April 1 - June 30.		
Click the link below to look up the number of units your organizati that number by 4.	on was paid for this service during Calendar Year 2019. Obtain the total n	number of units for this service, and divide
Click here to access the Provider Unit Lookup Tool.		
*Please Note: Unit estimates should only include EOEA Home Cotal number of units for this service, email us at FY19Supplement	Care, MassHealth State Plan Home Health, and MassHealth ABI/MFP Waiv ttalBudget@mass.gov.	ver programs. If you need help obtaining your
Total Estimated Units for Home Health Aide Service (#):		
Based on your estimated units, let's estimate the	amount of additional funding you may receive.	
•	ding will be based on the actual billable units your organization delivers fron	•
To answer the question below, multiply your total units from the prestimated additional revenue you may receive from April 1 - June	revious question by \$0.84 (this is the projected amount of additional funding a 30 for this service.	per 15 minute unit). The result is the
Total Estimated Rate Add-On Funding for Home Health Aide	Services (\$):	

Tell us how you plan to spend the rate add-on you'll be receiving for Home Health Aide services.

The legislation requires providers to submit a spending plan explaining how they plan to use the funds. To complete this, take the following steps:

- 1. Confirm the spending categories you plan to use to distribute your rate add-on for this service. Confirm whether you plan to utilize each spending category by choosing "Yes" or "No" from the drop down menu.
- 2. For each spending category, determine how much (\$) of your estimated rate add you plan to use. Enter the dollar amount you plan to use for each spending category. The numbers you enter should add up to your total estimated rate add-on funding for this service.
- 3. Identify how many employees will be impacted. Identify the number of people you employ who will be impacted. This is a count of employees, not FTEs. If you are planning to use the rate add-on for subcontracted services, leave this field blank.
- 4. Identify any restrictions on how you plan to spend the rate-add on. We want to know if you'll make this increase available to all employees, or if you will target the rate add-on in any way.

arry way.				
	1. Yes / No	2. If Yes, \$ Increase	3. If "Yes", # Employees to be Impacted	4. If "Yes", Identify Planned Restrictions
Hourly Wage Increase:	v			
Bonus:	•			
Overtime:	v			
Benefits (*also see question below):				
Shift Differential (*also see question below):	•			
Sub- Contracted Services:	•			
Other (*also see question below):	•			
If you are increasing Benefits , explain 1) what type of benefits are being increased, and 2) why they are in the best interest of your workers providing this service.				
If you are o	offering a	Shift Differential, wh	ich specific shifts will the increase be applied to? If you are no	ot offering a Shift Differential, note that in the field
If you are o	offering C this servic	Other increases, explai be.	n 1) what type of compensation is being increased, and 2) wh	ny it is in the best interest of your workers

If you have any additional information you want to share about your Spending Plan, please enter it below.			
Do you sub-contract any of your Home Health Aide services to another organization?			
C Yes			
C No			



You identified that you <u>do sub-contract</u> for Home Health Aide services.

If this is *correct*, select "Next" at the bottom of this screen to move ahead.

If this *does not describe you*, select "Back" at the bottom of this screen to go back to the previous page and change your selection.

Completed:	



The questions on this page are about your Home Health Aide services only.

otal # of Sub-Contracted Organizations:	
Vhat organizations do you sub-contract with?	
only use the number of fields that are necessary to list all of your	sub-contractors. Leave the remaining fields blank.
ame of Sub-Contractor #1:	
ame of Sub-Contractor #2 (if applicable):	
ame of Sub-Contractor #3 (if applicable):	
ame of Sub-Contractor #4 (if applicable):	
ame of Sub-Contractor #5 (if applicable):	
low many units did you sub-contract for in Cale Sub-Contracted Units:	endar Year 2019?
low much did you spend on sub-contracted ser	
otal Sub-Contracted Spend (\$):	

Remember to save your responses as you go by selecting "Save" at the bottom of this screen.

This is the end of our questions about your Home Health Aide services.



My organization provides Homemaker and Personal Care services with either :		
	The MassHealth ABI/MFP Waiver (agency rates only) program, or An ASAP.	
c	Yes	
C	No	

Completed:



You identified that you <u>do provide</u> Homemaker and Personal Care services.

If this is *correct*, select "Next" at the bottom of this screen to move ahead.

If this *does not describe you*, select "Back" at the bottom of this screen to go back to the previous page and change your selection.

Completed:	



The questions on this page are about your Homemaker and Personal Care services.

Let's estima	te your u	nits from April 1 - Ju	ne 30.			
Click the link below to look up the number of units your organization was paid for each service during Calendar Year 2019. Obtain the total number of units for each service, and divide that number by 4.						
Click here to a	ccess the F	Provider Unit Lookup Too	<u>ol.</u>			
		es should only include EOE dget@mass.gov.	A Home Care and MassHeal	th ABI/MFP Waiver programs. If you need hel	lp obtaining your total numbe	r of units for each service, email
Total Estimated	Units for I	Homemaker Services (#):				
Total Estimated	l Units for F	Personal Care Services (#):			
Based on yo	our estim	ated units, let's est	imate the amount of a	additional funding you may receiv	ve.	
*Remember, th	is is just ar	n estimate. The actual amo	ount of funding will be based o	on the actual billable units your organization de	elivers from April 1 - June 30.	
	To answer the question below, add together your estimated units from the previous question for both Homemaker and Personal Care. Then, multiply your total units by \$0.56 (this is the projected amount of additional funding per 15 minute unit). The result is the estimated additional revenue you may receive from April 1 - June 30 for these services.					
Total Estimated	I Rate Add-	On Funding for Homemal	ker and Personal Care Servi	ces (\$):		
Tell us how	you plan	to spend the rate ac	ld-on you'll be receivi	ng for Homemaker and Personal C	Care services.	
The legislation re	equires prov	riders to submit a spending	plan explaining how they plan	n to use the funds. To complete this, take the	following steps:	
1. Confirm the or "No" from the			e to distribute your rate ad	ld-on for these services. Confirm whether y	ou plan to utilize each spend	ng category by choosing "Yes"
2. For each sp	ending cat	egory, determine how m		ate add on funding for these services. Enture at the services above.	ter the dollar amount you plar	to use for each spending
3. Identify how	many emp	loyees will be impacted.	Identify the number of people	you employ who will be impacted. This is a c	count of employees, not FTEs	
4. Identify any way.	restrictions	s on how you plan to spe	end the rate-add on. We war	nt to know if you'll make this increase available	e to all employees, or if you w	vill target the rate add-on in any
	1. Yes / No	2. If Yes, \$ Increase	3. If "Yes", ‡	# Employees to be Impacted	4. If "Yes", Identif	y Planned Restrictions
Hourly Wage Increase:	•					
Bonus:	•					
Overtime:	•					
Benefits (*also see question below):						
Shift Differential (*also see question below):	•					
Other (*also see question below):						

If you are increasing Benefits , explain 1) what type of benefits are being increased, and 2) why they are in the best interest of the workers who provide these services.
If you are offering a Shift Differential, which specific shifts will the increase be applied to?
If you are offering Other increases, explain 1) what type of compensation is being increased, and 2) why it is in the best interest of your workers providing this service.
If you have any additional information you want to share about your Spending Plan, please enter it below.
If you are a provider in the MassHealth ABI/MFP Waiver program, do you sub-contract any of your Homemaker or Personal Care services to
another organization?
*Please Note: Providers are not permitted to sub-contract Homemaker or Personal Care services under ASAP contracts.
C Yes
Completed:



You identified that you <u>do sub-contract</u> for Homemaker or Personal Care services in the MassHealth ABI/MFP Waiver program.

If this is *correct*, select "Next" at the bottom of this screen to move ahead.

If this does not describe you, select "Back" at the bottom of this screen to go back to the previous page and change your selection.

Completed:	



The questions on this page are about your Homemaker and Personal Care services in the MassHealth ABI/MFP Waiver program only.

How many organizations do you sub-contract with?
Total # of Sub-Contracted Organizations:
What organizations do you sub-contract with?
Only use the number of fields that are necessary to list all of your sub-contractors. Leave the remaining fields blank.
Name of Sub-Contractor #1:
Name of Sub-Contractor #2 (if applicable):
Name of Sub-Contractor #3 (if applicable):
Name of Sub-Contractor #4 (if applicable):
Name of Sub-Contractor #5 (if applicable):
How many units did you sub-contract for in Calendar Year 2019?
Sub-Contracted Units:
How much did you spend on sub-contracted services in Calendar Year 2019?
Total Sub-Contracted Spend (\$):

Remember to save your responses as you go by selecting "Save" at the bottom of this screen.

This is the end of our questions about your Homemaker and Personal Care services.

Completed: 40



Ove	erall, please rate your experience utilizing this web-based survey tool.
C	Very Positive
C	Positive
С	Neutral
C	Negative
C	Very Negative
Wo	uld you recommend using this type of web-based survey tool again?
O	Definitely Yes
C	Yes
0	Maybe
C	No
C	Definitely No
	Completed:



You've completed all required questions, and are almost ready to submit.

This is your last chance to make any changes to the information you've entered before you submit. If you need to **update any of the information you entered**, select "Back" at the bottom of this screen to return to the relevant page.

If you're **ready to submit your response**, select "Submit" at the bottom of this screen. Once select "Submit" you will no longer be able to edit your response.

On the next page, there will be an option to download a copy of your completed Spending Plan. Make sure you save a copy of your response for your records.

Completed:	