



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
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*****Important Health Safety Net Billing Updates*****

August 2017 Last Month of Dental Interim Payments:

HSN will end interim payments to facility in September 2017. Facility's September dental payments and their remits will reflect all dental claims that have processed and passed at DentaQuest since January 1, 2017. This will allow facilities to post payments to accounts.

HSN will be reaching out to your HSN facility contacts early next week regarding the recovery of any overpayments that may have occurred during the interim dental payment process.

Providers should make certain that any claims with DOS 1/1/17 forward have been submitted and passed at DentaQuest so that facility payments will not be greatly affected during this transition. If you have questions on outstanding dental claims for DOS 1/1/17 forward, please contact DentaQuest HSN Customer Service at 1-800-207-5019.

Hospital and Community Health Center Warnings to Fatal Edits: HSN notified providers of several billing updates in December 2016. The Edits are now fatal for both hospitals and community health centers.

Please pay **CLOSE** attention to the updated **Secondary Elements on HSN Secondary Claims** attached for some important clarifications.

HSN FY15 CLOSING September 30, 2017! : Please remember that HSN FY15 will be closing September 30 2017. Providers should be certain that any claim adjustments or corrections must be submitted before the FY close. Any provider that has a billing waiver, must be certain that any claims from FY15 have also been submitted.

Reminders!

HSN Waiver Request: Effective October 1 2017, HSN will begin to follow the process that MassHealth uses for all billing waiver requests. This means that for any request from that date forward, HSN will no longer grant billing waivers for the entire organization for all claims



during a time period, but will approve billing waivers based on particular claims for a particular period of time.

This change does not impact the current 90 day waiver and final billing deadline appeals process currently in place. This process will also not impact current approved waivers. Further information will be distributed to providers in a future billing update.

HSN Edit/Validation Reports: Providers who use a Billing Intermediary (BI) to submit claims are not able to download HSN reports for their facility. Providers must work with their BI to assure the BI distributes the reports to providers. Only by working the HSN reports will providers know what claims have HSN fatal edits that must be corrected so that payment can occur.

HSN Billing Deadlines: Providers are reminded that HSN claim must be submitted within 90 days of the date of service.

Please contact Health Safety Net for any questions or concerns. 800-609-7232 or HSNHelpdesk@state.ma.us