



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid, Health Safety Net
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www.mass.gov/eohhs

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*****Important Health Safety Net Reminders*****

- **HSN Eligibility Reminder:** HSN annual eligibility reviews have been on-going. Providers must check eligibility for every person on the date of service to assure that the eligibility for HSN is still available. Claims will not be processed or paid, if there is no eligibility for the date of service.
- **ConnectorCare:** Individuals that have been found eligible for ConnectorCare Plan have a maximum of 90 days of HSN eligibility for medical services. *If a person enrolls in a ConnectorCare Plan **before the 90 days**, they are no longer eligible for HSN medical coverage, and charges must be sent to the ConnectorCare Plan.* ConnectorCare Plans are displayed in NEHEN and providers should be checking this system or any other eligibility system available to assure the individual has not enrolled in a ConnectorCare Plan before sending medical claims to HSN during that 90 day period.
- **HSN FY Closings:** The Health Safety Net would like to remind providers that HSN will begin to close Fiscal Year(s) on a regular basis. FY15 is scheduled to close on September 30, 2017. Provider should begin to verify that claims from FY15 are completed and outstanding issues related to FY15 are addressed.
- **Billing Updates:** In December 2016, the Health Safety Net sent to provider several Billing Updates. These billing updates have now been posted on the HSN website. The updates can be found at:
<http://www.mass.gov/eohhs/consumer/insurance/more-programs/health-safety-net/providers/provider-guides-and-information.html>

Please contact Health Safety Net for questions or concerns. 800-609-7232 or
HSNHelpdesk@state.ma.us

