



Commonwealth of Massachusetts
Executive Office of Energy & Environmental Affairs

Department of Environmental Protection

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February 23, 2023

IMPORTANT NOTICE UPDATED TIER 2 PUBLIC NOTICE TEMPLATES

Dear Public Water Supplier,

Massachusetts Department of Environmental Protection (MassDEP) Drinking Water Program (DWP) has updated all Tier 2 Public Notice (PN) templates to provide clear and consistent information on where a consumer can get additional information. See updated language below.

Where can I get additional information?

If you have questions about your water system's operation, water quality monitoring, or response to this issue, please contact the system operator directly. If you have questions about the drinking water regulations or health risks posed by this contaminant you can contact the MassDEP Drinking Water Program at: program.director-dwp@mass.gov or 617-292-5770. If you have questions about specific symptoms, you can contact your doctor or other health care provider. If you have general questions about public health, you can contact the Massachusetts Department of Public Health at 1-617-624-5757.

There are no changes to the technical content of the PNs and the updated templates are available at (<https://www.mass.gov/lists/public-notification-forms-and-templates#tier-2-templates>).

This update was in response to a request from the MassDEP/DWP Safe Drinking Water Act Advisory Committee to include the same consistent information on where consumers can get additional information language developed for the TTHM/HAA5 PN for all PNs. MassDEP/DWP is working on similar updates for Tier 1 PNs, and we will notify you when they are completed.

Action Requested

If you are required to issue a Tier 2 PN please download the latest version from the website and work with your MassDEP/DWP regional office contact to receive approval for the PN before issuance.

If you have any questions on this information, please contact your regional drinking water program contact or the Drinking Water Program at program.director-dwp@mass.gov. Subject Public Notice.

Sincerely,

Yvette DePeiza
MassDEP/DWP Program Director