

Commonwealth of Massachusetts **Executive Office of Health and Human Services** Office of Medicaid www.mass.gov/masshealth

Independent Nurse Bulletin 18

DATE: April 2024

TO: Independent Nurses Participating in MassHealth

FROM:

Mike Levine, Assistant Secretary for MassHealth With Lune

RE: Limit of Hour Allowances for Independent Nurses - Corrected

Introduction

This bulletin updates the limit for continuous skilled nursing (CSN) hours an independent nurse may provide in a 24-hour period as established at 130 CMR 414.409(C): *Limit of Hours*.

All CSN services must be delivered in accordance with all applicable program requirements and regulations as set forth in 130 CMR 414.000: Independent Nurse.

Current Independent Nurse Limit of Hours

MassHealth does not pay an independent nurse for more than 60 hours of nursing care provided during any consecutive seven-day period, or for more than 12 hours within a 24-hour period, regardless of the number of MassHealth members receiving care from the independent nurse.

Expanded Independent Nurse Limit of Hours Within a 24-Hour Period

As of April 24, 2024, an independent nurse may be reimbursed for up to 16 hours within a 24hour period under the following circumstances.

(1) In an emergency, where no other paid or unpaid trained caregiver is available to care for the member. In this case,

(a) An independent nurse may work up to 16 hours within a 24-hour period provided that the member has CSN hours authorized and available for use; and

(b) The independent nurse must notify the MassHealth agency or its designee by the next business day and provide the reason for working more than 12 hours within a 24-hour period.

(2) When the MassHealth member or their representative has provided written or verbal confirmation to MassHealth or its designee that they approve the independent nurse to work up to 16 hours within a 24-hour period, including the length of time they are requesting, as long as

MassHealth Independent Nurse Bulletin 18 April 2024

(a) the independent nurse does not work for another member or employer during the remaining 8 hours of the same 24-hour period in which they work up to 16 hours; and

(b) the independent nurse submits a signed attestation to MassHealth or its designee affirming that they will not work or seek alternative employment for the remaining 8 hours of the same 24-hour period.

MassHealth will update the independent nurse provider regulations to reflect this change.

Documentation Requirements and Noncompliance

In accordance with 130 CMR 414.417(C), independent nurses must participate in any utilization review and provider review and audit processes requested by MassHealth. Independent nurses must also maintain a record that complies with 130 CMR 414.000 for each MassHealth member they serve. Independent nurses who do not adhere to the requirements in this bulletin may be subject to sanction in accordance with 130 CMR 450.238: *Sanctions: General*.

MassHealth Website

This bulletin is available on the <u>MassHealth Provider Bulletins</u> web page.

<u>Sign up</u> to receive email alerts when MassHealth issues new bulletins and transmittal letters.

Questions

If you have questions about the information in this bulletin, please contact:

Long-Term Services and Supports

Phone: (844) 368-5184 (toll free) Email: <u>support@masshealthltss.com</u> Portal: <u>MassHealthLTSS.com</u>

Mail: MassHealth LTSS PO Box 159108 Boston, MA 02215

Fax: (888) 832-3006

MassHealth on Facebook X MassHealth on X (Twitter) D MassHealth on YouTube