



*Commonwealth of Massachusetts*  
*Executive Office of Health and Human Services*  
*Office of Medicaid*  
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## **Independent Nurse Bulletin 21**

**DATE:** July 2025

**TO:** Independent Nurses Participating in MassHealth

**FROM:** Mike Levine, Undersecretary for MassHealth

**RE:** **New Independent Nurse Provider Orientation and Training Requirement**

### **Introduction**

MassHealth's new LTSS Learning Center offers LTSS providers training on topics such as enrollment and revalidation, billing, and regulation compliance. As of the date of this bulletin, nurses who seek enrollment with MassHealth as an independent nurse are now required to complete new orientation and training offered through the [MassHealth LTSS Learning Center](#).

### **Requirement to Complete the Orientation and Training Requirement**

Nurses who seek enrollment as a MassHealth independent nurse must complete new orientation and training in accordance with 130 CMR 414.404(E). MassHealth also invites all newly enrolled independent nurses to complete the orientation and training as well.

Prospective independent nurses must complete the online New Independent Nurse General Education session, which can be found by logging into the [MassHealth LTSS Learning Center](#).

All new independent nurses are encouraged to also attend the live New Independent Nurse General Education training, hosted by MassHealth quarterly. The live training session provides new independent nurses an additional opportunity to review the MassHealth independent nurse provider regulations, learn how to bill MassHealth for rendered services, and get other helpful resources. During the live training, independent nurses also have the opportunity to ask MassHealth questions regarding relevant regulations, billing, and other questions new providers may have about the MassHealth program.

### **Noncompliance**

A nurse who wants to become a MassHealth independent nurse must complete the New Independent Nurse General Education session. MassHealth may reject applications of nurses who fail to complete the New Independent Nurse Orientation and Training session after 60 days.

## Questions

If you have questions about the information in this bulletin, please contact us.

### Long-Term Services and Supports Provider Services

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### All Other Provider Types

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