



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Office of Medicaid**  
[www.mass.gov/masshealth](http://www.mass.gov/masshealth)

**MassHealth**  
**Independent Nurse Bulletin 8**  
**February 2022**

**TO:** Independent Nurse Providers Participating in MassHealth

**FROM:** Amanda Cassel Kraft, Assistant Secretary for MassHealth

**RE: Criminal Offender Record Information (CORI) Requirement Changes for Independent Nurse Providers**

### **Introduction**

This bulletin communicates changes to MassHealth Criminal Offender Record Information (CORI) checks for independent nurses (IN) who are enrolled as MassHealth providers.

MassHealth currently conducts CORI checks for INs per 130 CMR 450.000: *Administrative and Billing Regulations*, Section 6401 of the Affordable Care Act (ACA), and 803 CMR 2.00: *Criminal Offender Record Information Regulations*. MassHealth also conducts CORI checks under the following circumstances:

1. When an IN applicant applies to become a MassHealth provider; and
2. Every five years and upon revalidation of an IN's provider contract with MassHealth.

### **Updated CORI Process for Independent Nurses**

Effective on and after March 31, 2022, a nurse seeking MassHealth enrollment as an independent nurse and any enrolled independent nurse provider will be subject to a CORI check conducted by MassHealth under the following circumstances:

1. As part of the application process for IN providers;
2. As part of the provider revalidation process for INs;
3. Annually on the month of the IN's enrollment as a MassHealth IN provider unless changed or notified by MassHealth; and
4. As determined by MassHealth or its designee,

Note: Failure to authorize MassHealth to conduct a CORI check may result in denial of enrollment as a MassHealth IN or termination of the IN's MassHealth provider contract. See 130 CMR 450.213: *Provider Eligibility: Termination of Participation for Ineligibility*.

**MassHealth  
Independent Nurse Bulletin 8  
February 2022  
Page 2 of 2**

**MassHealth Website**

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**Questions**

The MassHealth LTSS Provider Service Center is open from 8 a.m. to 6 p.m., Monday through Friday, excluding holidays. LTSS providers should direct questions about this bulletin or other MassHealth LTSS Provider questions to the LTSS Third Party Administrator (TPA) as follows:

**Contact Information for MassHealth LTSS Provider Service Center**

**Phone:** Toll-free (844) 368-5184

**Email:** [support@masshealthtss.com](mailto:support@masshealthtss.com)

**Portal:** [www.MassHealthLTSS.com](http://www.MassHealthLTSS.com)

**Mail:** MassHealth LTSS  
PO Box 159108  
Boston, MA 02215

**FAX:** (888)-832-3006

**LTSS Provider Portal:** Trainings, general information, and future enhancements will be available at [www.MassHealthLTSS.com](http://www.MassHealthLTSS.com).