

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of September 30, 2019¹

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{2,3}															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	423	5	845	1,870	4,290	0	54	4	5,997	1,339	3,270	1,903	2,137	1,060	23,197
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	848	330	612	122	1,766	165	425	451	5,382	225	2,611	1,399	1,615	1,427	17,378
Boston Medical Center Health Plan, Inc.	3,798	2	11,171	2	18,518	119	7,937	2,456	11,699	2	7,445	9,105	18,234	2,066	92,554
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	7	0	0	0	0	0	0	0	7
Fallon Community Health Plan, Inc.	3	15	91	0	152	20	111	43	1,237	0	210	319	53	7,987	10,241
Harvard Pilgrim Health Care, Inc.	295	73	251	74	522	45	133	80	2,034	40	885	580	508	472	5,992
Health New England, Inc.	1	461	2	0	1	2,702	1,983	923	5	0	1	1	2	319	6,401
Tufts Associated HMO, Inc. ⁶	409	139	506	244	1,028	177	269	211	3,626	141	1,595	886	814	1,263	11,308
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	10,548	5,387	12,672	8	17,874	323	6,610	2,526	45,455	2	17,127	11,514	14,889	21,916	166,851
Total Individual Members	16,325	6,412	26,150	2,320	44,151	3,551	17,529	6,694	75,435	1,749	33,144	25,707	38,252	36,510	333,929

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{2,3}															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	255	114	212	59	500	45	69	108	1,968	109	809	298	546	265	5,357
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	51	16	63	21	92	2	23	18	464	4	209	76	149	58	1,246
Health New England, Inc.	0	39	0	0	0	0	4	4	0	0	0	0	0	3	50
Tufts Associated HMO, Inc. ⁶	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	306	169	275	80	592	47	96	131	2,432	113	1,018	374	695	326	6,654

¹ Information reported by HMOs as of the end of the third quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all individual and small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").