What we really pay for when we pay for water.

Every time you fill a glass with clean water, you tap into a vast, complex system of pipes, power, processing, and people. When you pay your water bill, you are paying the costs of continuously operating, maintaining and improving this system.

**Pipes**  
Water’s long journey.

- Water Source
- Processing Plant
- Your Neighborhood
- Returned to the Water Cycle
- Cleaned Treatment Plant
- Your Home

**Power**  
Water systems use lots of it.

- Operating Pumps
- Buildings & Lighting
- Treatment Processes
- Electricity Bill
- Water Bill

**Processes**  
Common treatment technologies ensure clean, healthy water.

- Screening & Filters
- Softening
- Disinfecting
- Fluoridating
- Debris and Sediment
- Harsh Minerals and Tannins
- Bacteria
- Fluoride for healthy teeth

**People**  
Who really brings water to life?

- System Engineers
- Processing Experts
- Plant Personnel
- Administrators
- Field Repair & Maintenance Teams

These team members work night and day to keep your water running!

MASS.GOV/CONSERVE/MAWATER