**Information About Energy and Utility Help**

If you are having trouble paying for your heat, electricity, or natural gas, you may be eligible for these programs:

**Low Income Home Energy Assistance Program (LIHEAP, or Fuel Assistance)** LIHEAP can help you pay your energy and utility bills if you qualify. To learn more about LIHEAP eligibility rules and for a list of fuel assistance offices, please visit [https://www.masscap.org/heatinghelpma/](https://urldefense.proofpoint.com/v2/url?u=https-3A__www.masscap.org_heatinghelpma_&d=DwMFaQ&c=lDF7oMaPKXpkYvev9V-fVahWL0QWnGCCAfCDz1Bns_w&r=buAgJoywiMeXUSC-dcV68mq6fqiDUDgwZeiuc_zH6bc&m=7thFV9hHvNODoR0pa-Q8HNOyluDAEJPOpNAVAETMv50&s=rRwt-AWfiaRgcsHSCg6X1owZhlv14hbQUby6Y52bSm0&e=)

**Discounts**. You may be eligible for a discount on your electricity or natural gas service, contact your utility company for more information.

**Payment Plans and AMPs.** You may be eligible for a payment plan for your utility bills, or an Arrearage Management Program that will give you both a payment plan and bill credits for timely payments. Contact your utility company for more information.

**For more consumer information from the Office of the Attorney General,** please visit <https://www.mass.gov/info-details/frequently-asked-questions-about-telephone-broadband-and-cable-service-during-covid-19>

and

<https://www.mass.gov/info-details/frequently-asked-questions-about-electric-gas-and-water-utilities-during-covid-19>