OPERATIONAL SERVICES DIVISION
Commonwealth of Massachusetts

Massachusetts Information Technology Statewide Contracts

Massachusetts' Statewide Contracts offer Information Technology products and services across 17 contracts. Organizations may easily access IT Hardware and Software; Data and Cybersecurity Services; Security Systems; Cellular and Network Services; IT Project Services; and more while taking advantage of the pricing and benefits negotiated by the Commonwealth.



IT Equipment and Services (ITE)

ITC71 **Security, Surveillance, Monitoring, and Access Control Systems** – Security Systems and Related Services, including Locks, Alarms, Access Control, Video and Visitor Management Systems, Monitoring Systems and Services, and Locksmiths.

ITC73 **IT Hardware and Services** – IT Hardware and Services include Desktops, Laptops, Chromebooks, Tablets, Storage Solutions, Servers, Resellers, and Rugged Mobile Devices.

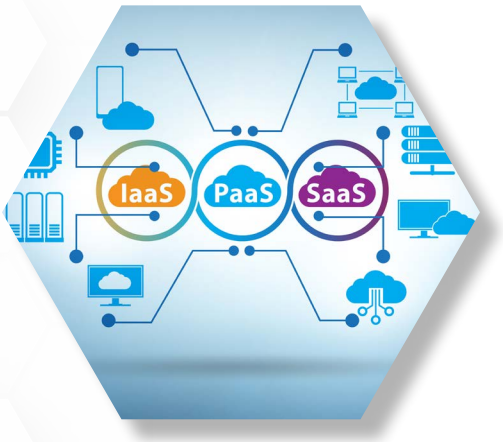
ITE001 **Imaging Devices, Supplies, and Services** – Purchase Copiers, Printers, Scanners, Multifunction Devices, Digital Duplicators, and Related Devices, along with supplies, including Remanufactured Toner Cartridges. Rentals and leasing available. All copiers and printers are Energy Star rated.

OFF50 **Audio, Video, Multimedia Presentation Equipment, Supplies and Services** – Audio, Video, Display, and Photographic Equipment, plus peripherals, supplies, and accessories.

Financial Services (FIN)

ITC83 **IT Asset Lease Services** – Lease terms of up to five years for various IT equipment, including Desktop and Laptop Computers, Networking and Telecommunications Equipment, and Multifunction Devices, for example.







Software and Services (ITS)

ITS64 **Oracle Software and Services** – Oracle Software and Services, including premise-based and Software as a Service (SaaS), and Professional Services, such as Consulting and Training.

ITS78 **Data and Cybersecurity** – Selection of experienced and qualified vendors to address all facets of Cybersecurity, including Baseline Assessments, Planning, Solutions Implementation, and Breach Remediation.

ITS81 **Project Services and GIS** – Professional services to perform fixed price, deliverables-based IT projects, including Software Development, Systems Planning, and Project Management, and Geographic Information Systems (GIS) projects, including Implementation Planning, Application Development, and Web Hosting.

ITS82 **IT Accessibility Services** – Information Technology professionals to ensure the accessibility of Information and Communication Technologies (ICT). Services include Testing Websites and Applications, Assessing and Fixing Accessibility Issues, and Accessibility Requirements and Techniques Training.

ITS86 **Software and Services** – Software includes Commercial Off-the-Shelf (COTS), Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS). Installation, Implementation, Customization, Training, Support, and Maintenance offered.

ITS87 **IT Staff Augmentation** – Access to Information Technology labor skills on a temporary basis. Skillsets include Application Architect/Developer; Business Analyst; Cloud Architect/Engineer; GIS; Project Manager, Web Designer/Developer, among others.

ITS88 IaaS, PaaS, and Related Cloud Services – Enterprise cloud hosting, managed services, professional cloud services, and co-location/private cloud solutions.

Telecommunications and Networking (ITT)[1]

ITT72 Category 1 – **Cellular Services and Devices** – Cellular Services, including Voice, Text, and Data Services; Cellular Devices to include Cellular Phones, Ruggedized Phones, Tablet, MiFi Devices, Pagers; and Cellular Phone Accessories.

ITT72 Category 1 PSGW – **Cellular Services and Devices for Public Safety** entities with specified North American Industry Classification System (NAICS) codes. Refer to the Contract User Guide for specifics.

ITT72 Category 2-9 **Network Services, Communications Services & Related Equipment** – Voice Services, Conferencing, Data Services and Broadband, Small Facility Services, Fiber Services, Managed Services, Call Center, and Related Equipment.

ITT84 **Cellular and Satellite Services, Devices, and Equipment** – Cellular Voice and Data Wireless Services, Cellular Devices, and Related Equipment and Accessories.

ITT85 **Telecommunications, Network Services, Communications & Related Equipment** – Various services, including Data Cabling, Voice, Conferencing, Data and Broadband, Small Facility, Fiber and Managed Services, Call Management Services, and Related Equipment.

[1] ITT84 and ITT85 launched on 7/1/2026, and replace the existing ITT72 contracts, though Buyers may continue to utilize the ITT72 contracts through 12/31/2026.

Contract Resources

Locate Contract User Guides: mass.gov/osd > Find a Statewide Contract User Guide

Reach the OSD Help Desk: OSDHelpDesk@mass.gov or 888-627-8283.



OSD