# Massachusetts Information Technology Statewide Contracts

Massachusetts' Statewide Contracts offer Information Technology products and services across 18 contracts. Organizations may easily access IT Hardware and Software; Data and Cybersecurity Services; Security Systems; Cellular and Network Services; IT Project Services; and more while taking advantage of the pricing and benefits negotiated by the Commonwealth.

OSD
OPERATIONAL SERVICES DIVISION

# IT Equipment and Services (ITE)

**ITC71 Security, Surveillance, Monitoring, and Access Control Systems** – Security Systems and Related Services, including Locks, Alarms, Access Control, Video and Visitor Management Systems, Monitoring Systems and Services, and Locksmiths.
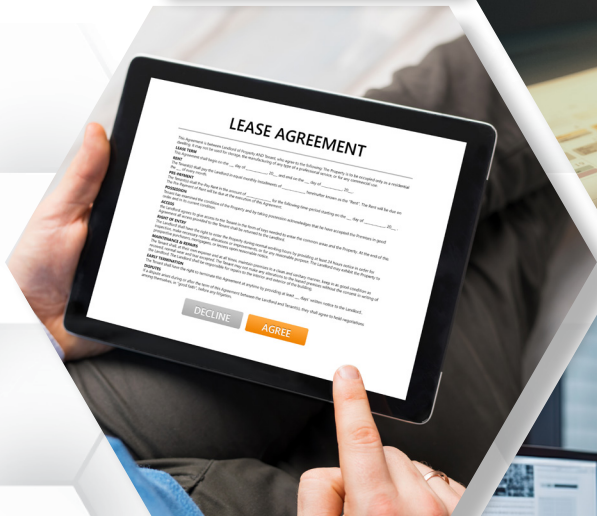
**ITC73 IT Hardware and Services** – IT Hardware and Services include Desktops, Laptops, Chromebooks, Tablets, Storage Solutions, Servers, Resellers, and Rugged Mobile Devices.

**ITE001 Imaging Devices, Supplies, and Services** – Purchase Copiers, Printers, Scanners, Multifunction Devices, Digital Duplicators, and Related Devices, along with supplies, including Remanufactured Toner Cartridges. Rentals and leasing available. All copiers and printers are Energy Star rated.

**OFF50 Audio, Video, Multimedia Presentation Equipment under IT Equipment Services** – Audio, Video, Display, and Photographic Equipment, plus peripherals, supplies, and accessories.

# Financial Services (FIN)

**ITC83 Operational Term Leasing** – Lease terms of up to five years for various IT equipment, including Desktop and Laptop Computers, Networking and Telecommunications Equipment, and Multifunction Devices, for example.

*\* Designated Contracts: OSD Statewide Contracts procured by another Department on behalf of all eligible buyers.*

# Software and Services (ITS)

**ITS55 IBM Software, Appliances, Maintenance, and Technical Support\*** – IBM Software and Applications, Maintenance, Technical Support, and Training.

**ITS60 Cloud Solutions** – Cloud Solutions and Related Services, including Installation, Implementation, Customization, Training, Support, and Maintenance. Cloud Solutions comprise Infrastructure as a Service (IaaS), Platform as a Service (PaaS), and Software as a Service (SaaS).

**ITS82 IT Accessibility Services\*** – Information Technology professionals to ensure the accessibility of Information and Communication Technologies (ICT). Services include Testing Websites and Applications, Assessing and Fixing Accessibility Issues, and Accessibility Requirements and Techniques Training.

**ITS64 Oracle Software and Services** – Oracle Software and Services, including premise-based and Software as a Service (SaaS) Software, and Professional Services, such as Consulting and Training.

**ITS69 Managed Print Services** – Service providers to meet your office printing needs, including Equipment, Supplies, Services and Overall Management of the equipment fleet.

**ITS75 Software and Services** – Software includes Commercial Off-the-Shelf (COTS), Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS). Installation, Implementation, Customization, Training, Support, and Maintenance offered.

**ITS77 IT Staff Augmentation** – Access to Information Technology labor skills on a temporary basis. Skillsets include Application Architect/Developer; Business Analyst; Cloud Architect/Engineer; GIS; Project Manager, Web Designer/Developer, among others.

**ITS78 Data and Cybersecurity** – Selection of experienced and qualified vendors to address all facets of Cybersecurity, including Baseline Assessments, Planning, Solutions Implementation, and Breach Remediation.

**ITS80 Information Technology Independent Research Services** Subscription-based online access to objective IT research and market analysis, including technology trends and forecasts. Some subscriptions include access to analysts who may assist in locating and interpreting data to answer specific questions.

**ITS81 Project Services and GIS** – Professional services to perform fixed price, deliverables-based IT projects, including Software Development, Systems Planning, and Project Management, and Geographic Information Systems (GIS) projects, including Implementation Planning, Application Development, and Web Hosting.

# Telecommunications and Networking (ITT)

**ITT72 Category 1: Contract Cellular Services & Devices –** Cellular Services, including Voice, Text, and Data Services; Cellular Devices to include Cellular Phones, Ruggedized Phones, Tablet, MiFi Devices, Pagers; and Cellular Phone Accessories.

**ITT72 Category 1: PSGW Public Safety Grade Wireless** – Cellular Services and Devices for Public Safety entities with specified North American Industry Classification System (NAICS) codes. Refer to the Contract User Guide for specifics.

**ITT72 Category 2-9: Network Services, Communications Services & Related Equipment** – Voice Services, Conferencing, Data Services and Broadband, Small Facility Services, Fiber Services, Managed Services, Call Center, and Related Equipment.

## Contract Resources

Locate Contract User Guides: mass.gov/osd > Find a Statewide Contract User Guide

Reach the OSD Help Desk: OSDHelpDesk@mass.gov or 888-MA-State (627-8283)



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