

## Commonwealth of Massachusetts Division of Professional Licensure BOARD OF REGISTRATION OF MASSAGE THERAPY

## Instructions on submitting an Initial Massage Therapist Application:

- 1. Visit <a href="https://elicensing21.mass.gov/CitizenAccess/Default.aspx">https://elicensing21.mass.gov/CitizenAccess/Default.aspx</a> to register for an ePlace portal account. Detailed instructions on how to create a portal account can be found here .
- 2. Click on the Manage Licenses, Permits, Certificates.
- 3. Proceed to click on File an online application (see below). Review and accept all terms to continue.

Home Manage Licenses, Permits & Certificates File & Track Complaints
File an Online Application | Manage My Licenses, Permits & Certificates

- 4. Select the appropriate Board of Registration for the license type you are applying for (Massage Therapy).
- 5. Click on "Initial Application" and select continue to start the online application questions.
- 6. Please ensure to follow instructions on the landing page and attach proper documentation. <u>Do not submit PNG picture image</u> from your mobile phone as documentation as this will not be accepted by the board. Please scan or upload as a PDF in order for the board to process your application within the 4-6 week processing time. Failure to attach appropriate file specifications noted above, may cause a delay in the application process.

The following documents will need to be mailed directly to the Board of Registration of Massage Therapy RE: Initial Application (include your record ID number) 1000 Washington St. Suite 710 Boston, MA 02118:

- Official/Sealed Transcript directly from school registrar.
- <u>Professional and Personal Reference Forms</u>, signed and notarized.
- <u>Criminal Offender Record Information</u> (CORI) Form.

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The maximur	n file size allowed	d is 20 MB.			_
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Applications can take 4-6 weeks to process once all required items have been submitted in good order. For any additional questions regarding your application submission, please email the board at Massagetherapy@mass.gov re: Assistance with online application submission.