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**Introduction**

MassDEP *Instructions & Support Materials* are available for download from the MassDEP Web site at [www.mass.gov/dep](https://www.mass.gov/dep) in two file formats: Microsoft Word and Adobe Acrobat PDF. Either format allows documents to be printed.

*Instructions & Support Materials* provide guidance on how to prepare a permit application.

The supporting documents for these permit applications, and the fee payment (if applicable) must now be submitted through the [ePLACE Portal](https://eplace.eea.mass.gov/citizenaccess/Default.aspx). See ePLACE step-by-step instructions on the mass.gov page for this application.

**1. What is the purpose of this permit?**

This permit serves to protect the public's health and welfare through the control of any equipment or system that comes into contact with public drinking water. These products and operations must be controlled to prevent contaminants from leaking into the drinking water as well as to ensure that the products and operations work as designed. This permit consists of an approval for water vending machine & ice making vending machine (WVM/IMVM) and Point-Of-Use/Point-Of-Entry (POU/POE) devices that have been previously approved by a third party. Regulatory authority for this permit is stated in 310 CMR 22.04 (8), of the Drinking Water Regulations.

**2. Who must apply?**

Public water suppliers, or their representatives, and manufacturers or their representatives who want approval of a water vending machine & ice making vending machine or POU/POE devices that comes into contact with the public water supply while the supply is within any water system must apply.

**3. What other requirements should be considered when applying for this permit?**

If water suppliers or their representatives apply for this permit as part of a facility modification it may also be necessary for them to apply for other MassDEP water treatment permits, e.g., BRP WS 21, 22, 23, 24, 25, 30A, 35A.

**Note:** These additional requirements are intended to serve as a guide to the applicant. It does not necessarily include all additional requirements.

**4. What is the application fee?**

The application fee is $290.

**5. Where should the application be sent?**

The application must be submitted throughePLACE, located here: <https://eplace.eea.mass.gov/citizenaccess>

      Additional visual ePLACE step-by-step instructions to assist in submitting your application are available at: <https://www.mass.gov/how-to/ws-31-new-technology-vending-machines-poupoe-devices>

* Log into the ePLACE Portal at: https://eplace.eea.mass.gov/citizenaccess and create an account.
* Once logged in, click on the large blue button on the right, “File an Online Application”.
* Read and agree to the disclaimer. Click “Continue”.
* To find this application, click on “Apply for DEP Authorization – Drinking Water (DW)”, and check on WS 31, and click “Continue Application”.
* Follow instructions on each screen and click “Continue Application” to move to the next step. The WS 31 supporting forms are to be attached in the Documents section.
* Note that you can return to an application provided you select “Save and Return Later”. Once you apply you can no longer upload documents without approval from MassDEP personnel.
* At the end of the application steps, the ePLACE system will take you directly to a screen where you can pay the fee, if applicable. Complete payment information in ePLACE.
* Once an application has been submitted, you will receive an email that will provide you the record number.
* From the “My Records” button, you will be able to view the status of your application through the review and approval processes.

**Important Contacts**

* For technical assistance regarding online filing, contact the ePLACE Help Desk Team at (844) 733-7522 or ePLACE\_helpdesk@mass.gov.
* To see a copy of your application after submittal, also see: <https://eeaonline.eea.state.ma.us/EEA/PublicApp>.

**6.** **Where can I get a copy of the timelines?**

The timelines are available on the MassDEP Website: <https://www.mass.gov/lists/massdep-fees-timelines>

**7. What is the annual compliance fee?**

There is no annual compliance assurance fee for this permit.

**8. How long is this permit in effect?**

This permit is in effect as long as the applicant remains in compliance with appropriate laws and regulations and the Department determines that the product or operations continue to protect the public health and welfare.

**9. How can I avoid the most common mistakes made in applying for this permit?**

a. Review the instructions and Application Completeness Checklist for this application package.

b. Submit the documents required for this application and pay fee (if applicable) throughePLACE, <https://eplace.eea.mass.gov/citizenaccess>.

**10. What are the regulations that apply to this permit? Where can I get copies?**

These regulations include, but are not limited to:

a. Drinking Water Regulations, 310 CMR 22.00.

b. Timely Action and Fee Provisions, 310 CMR 4.00.

c. Administrative Penalty Regulations, 310 CMR 5.00.

These may be purchased at:

**State House Bookstore State House West Bookstore**

**Room 116 436 Dwight Street**

**Boston, MA 02133 Springfield, MA 01103**

**617-727-2834 413-784-1376**

**The following documents are required to be submitted through ePLACE:**

* A cover letter explaining the request, model name/number and description of the equipment
* Third party or National Code approval certification, such as National Sanitation Foundation (NSF), Environmental Protection Agency (EPA) or National Automatic Merchandizing Association (NAMA).
* A schematic/diagram of the plumbing system of the equipment (WVM/IMVM).
* A list of plumbing components with specifications (including respective specifications of each component).
* Owner’s manual and recommended maintenance manual.

**To submit the application package:**

* Submit the application and documents listed above through ePLACE, [https://eplace.eea.mass.gov/citizenaccess](https://eplace.eea.mass.gov/citizenaccess )
* Pay fee: $290 (if applicable)
* You can pay online in ePLACE or pay by mail in the form of a check or money order made payable to *Commonwealth of Massachusett*s (please follow email instructions provided to you once your application is submitted) and send to: MassDEP, PO Box 4062, Boston, MA 02211