



Department of Environmental Protection

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UST Operator Exam Instructions

1. OBTAIN REFERENCE MATERIALS, SELECT COURSE & PURCHASE

Visit the exam web site:

<https://ustoperator.anteagroup.com/collections/massachusetts>

- a. Download and/or print the **Reference Materials** listed at the bottom of the page.
- b. Select the applicable exam from the **UST and Third-Party Inspector Examination Offerings** and then **Add to Cart**.
- c. Select **Check Out**.
- d. Enter your **Contact Information** (email) and **Billing Address**. Each of the fields should be completed.
 - ▶ If you do not have a company name, enter your first and last name.
 - ▶ If your employer provided you with a token or discount code, enter the code in the **Discount** field and select **Apply**.
 - ▶ If you are an employer and need to purchase a token or discount code for your employees, call 888-951-3456 or email ust.operator@anteagroup.com
- e. Select **Continue to Payment Method**.
- f. Enter your credit card information and click **Complete Order**.
 - ▶ If you applied a token or discount, select **Complete Order**.

2. REGISTER

- a. Following your purchase, your browser window will display a **Thank You** message.
- b. Click on **Start Your Training Now**.
- c. Confirm your name and email address, and create your password.
- d. Enter all the information in the fields with an asterisk (*), then select **Continue**.
- e. Once you complete registration and pay your fee, you:
 - ▶ Should keep the email you received with your username for future logins if you will not be taking the exam immediately,
 - ▶ Have 30 days to start your exam, and
 - ▶ Will need to complete your exam within the allotted running time once you begin.

3. TAKE YOUR EXAM

Exams are available online – 24 hours a day, seven days a week – with technical support available.

Begin taking your exam only when you are fully prepared and will be able to complete it in one sitting. You must finish within the allotted running time. The clock starts as soon as you begin taking your exam. There is no way to pause and resume later.

- ▶ **Please Be Advised:** It is not permissible for someone other than the Class A, B or A/B operator who logs into the system to take the exam or provide the answers to the questions.
- ▶ You must answer each question before advancing to the next one; questions may not be skipped.
- ▶ As soon as you select an answer, the next question will immediately appear on your screen. Once you have answered a question, there is no way to go back and change your answer.
- ▶ If you run out of time before completing all questions, those you leave unanswered will be scored as incorrect.

4. REGISTRATION HELP & TECHNICAL SUPPORT

If you need help with registration or encounter technical difficulties during your exam, please call 888-951-3456 toll-free between 8:00 a.m. and 5:00 p.m. Eastern Time, or email: ust.operator@anteagroup.com

Please note that due to the large numbers of people taking exams, you may need to wait for up to one day for a return call.

For your convenience, print a hard copy of these instructions so you can refer to them during registration and while taking your exam.