



Trinity Health
Of New England

Senior Communities

August 17, 2020

Via Email Only, Return Receipt Requested

Walter Mackie, J.D.
Licensure Unit Coordinator
Division of Health Care Facility Licensure and Certification
Massachusetts Department of Public Health
67 Forest Street
Marlborough, MA 01752

Re: Notice of Intent to Close

Dear Mr. Mackie:

Please accept this letter as Trinity Continuing Care Services - Massachusetts's Notice of Intent to Close Farren Care Center located at 340 Montague City Road, Turner Falls, MA 01376 effective on or about December 17, 2020, following completion of the regulatory process for voluntary closure of a long-term care facility required by the Department of Public Health (DPH). A copy of this Notice of Intent to Close and the attached draft closure plan will be provided to the individuals and organizations specified in 105 CMR 153.023.

Two significant issues are driving the decision to close Farren Care Center. Chronic and serious infrastructure issues with the aging physical plant and ongoing workforce challenges will prevent Farren from continuing to provide safe and effective care required by the residents of Farren.

Residents or their legal representatives, family members, staff or other interested parties may contact Edin Thompson, Farren Care Center Administrator at 413-223-1586 or Edin.Thompson@sphs.com, with any questions they may have regarding the proposed closure.

Pursuant to 105 CMR 153.023, a public hearing will be held on the proposed closure at least 90 days prior to the proposed closure date. We respectfully request that DPH staff

The following activities on behalf of employees have been initiated or are being planned with the appropriate community resources:

- Each employee will be provided with a WARN Act notice, ensuring that they can rely on continued pay and benefits through the mandated 60-day period (October 17, 2020).
 - We anticipate that many staff may be needed past the WARN Act date and anticipate that a second WARN Act notice (extending the date) will be issued for some employees.
- Philip Murray, Regional Executive of Human Resources for Trinity Health Of New England Senior Communities, has overall responsibility for job placement assistance.
- The following community agencies and resources have or will be contacted to begin a comprehensive transition plan for each employee:
 - The Massachusetts Dislocated Worker Unit;
 - Massachusetts Career Center, and
 - MassHire
- We will be contacting prospective employers (including other affiliates of Trinity Health Of New England Senior Communities) in the area to invite them to provide information about employment opportunities to Farren Care Center employees.
- Farren Care Center will have a designated transition communication board where all updates and information will be posted. Employee meetings were initiated on August 17, 2020 and will continue to be scheduled throughout this period. Employees with individual needs will be accommodated through calls, or individual meetings as needed.

Trinity Health Of New England Senior Communities and Farren Care Center are committed to effectively communicating with residents, their representatives and families, and employees. We will do our best to answer any questions and will continue to provide updates as we have new information to share as we work with residents and their families and with our employees to facilitate an orderly transition.

If you have any questions that Edin Thompson is unable to address, you may contact me directly at Janice.Hamilton-Crawford@trinity-health.org.

Sincerely,



Janice Hamilton-Crawford
President, Trinity Health Of New England Senior Communities

Cc: E. Kelley, DPH
S. Lohnes, DPH
H. Hoefler, DPH