

Year 2006 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2005 statistics

Insurance Provider	Filed Grievances	# Internally Approved	# Internally Denied	# Withdrawn before Resolution
Aetna Health, Inc.	169	60	82	2
Aetna Life Insurance Company	66	29	32	1
<i>Assurant Health</i>				
Time Insurance	17	8	8	1
Union Security Insurance Company	16	5	10	1
John Alden Life	30	17	12	0
Altus Dental Insurance Company, Inc.				
Boston Mutual Life Insurance Company				
Blue Cross and Blue Shield of Massachusetts, Inc.	1364	800	332	0
CIGNA HealthCare of Massachusetts, Inc.	122	57	63	2
Connecticut General Life Insurance Company	233	141	90	2
(PPO, DPP, DPPO)				
ConnectiCare of Massachusetts, Inc.	76	42	34	0
(Consolidated Health Plans)				
Guarantee Trust Life Insurance Company	0	0	0	0
Nationwide Life Insurance Company	0	0	0	0
Fallon Community Health Plan, Inc.	966	472	414	18
Fallon Health & Life Assurance Company	20	11	9	0
Fortis Insurance Company				
Fortis Benefits Insurance Company				
Genworth Life and Health Insurance Company	N/A	N/A	N/A	N/A
New England Life Insurance Company				
Metropolitan Life Insurance Company				
(The) Guardian Life Insurance Company of America	95	31	62	2

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Harvard Pilgrim Health Care, Inc.	1300	583	655	54
Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England, Inc.	1300	583	655	54
Health New England, Inc.	478	218	253	7
Insurance Provider	Filed Grievances	# Internally Approved	# Internally Denied	# Withdrawn before Resolution
(The) MEGA Life & Health Insurance Company	0	0	0	0
Mid-West National Life Insurance Company of Tennessee	0	0	0	0
Chesapeake Life Insurance Company	0	0	0	0
Mutual of Omaha Insurance Company	0	0	0	0
United of Omaha Life Insurance Company	0	0	0	0
Neighborhood Health Plan, Inc.	136	87	46	3
Pioneer Management Systems, Inc. on behalf of Markel Insurance Company	1	1	0	0
Combined Insurance Company of America				
Trustmark Insurance Company	3	n/a	n/a	n/a
Tufts Insurance Company	103	30	73	0
Tufts Associated Health Maintenance Organization, Inc.	1,871	380	1449	42
UNICARE Life and Health Insurance Company	4	4	0	0
United HealthCare Insurance Company UnitedHealthcare of New England, Inc.	97	54	41	0