

Year 2007 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2006 statistics

Insurance Provider	Filed Grievances	# Internally Approved	# Internally Denied	# Withdrawn before Resolution
Aetna Health, Inc.	110	34	36	1
Aetna Life Insurance Company	345	138	126	2
Assurant Health				
Time Insurance	2	0	2	0
Union Security Insurance Company	3	0	2	0
John Alden Life	7	4	2	0
Boston Medical Center HealthNet Plan	0	0	0	0
Blue Cross and Blue Shield of Massachusetts, Inc.	1497	933	357	207
Blue Cross and Blue Shield of Mass. HMO	2612	1561	688	0
CIGNA HealthCare of Massachusetts, Inc.	78	36	43	
Connecticut General Life Insurance Company (PPO, DPP, DPPO)	101	58	43	
ConnectiCare of Massachusetts, Inc.	51	25	26	0
(Consolidated Health Plans)				
Nationwide Life Insurance Company	0	0	0	0
Fallon Community Health Plan, Inc.	906	489	365	25
Fallon Health & Life Assurance Company	25	11	13	1
Genworth Life and Health Insurance Company	0	0	0	0
(The) Guardian Life Insurance Company of America	53	26	25	0
Harvard Pilgrim Health Care, Inc.	1208	434	710	52
Harvard Pilgrim Insurance Company	1208	434	710	52
Harvard Pilgrim Health Care of New England, Inc.				
Health New England, Inc.	456	217	239	0
Mutual of Omaha Insurance Company	n/a	n/a	n/a	n/a
Mutual of Omaha Life Insurance Company	n/a	n/a	n/a	n/a
Neighborhood Health Plan, Inc.	128	64	64	10
Neighborhood Commonwealth Care Plan	1	0	0	1
Pioneer Management Systems, Inc. on behalf of	3	1	2	0
Trustmark Insurance Company	3	n/a	n/a	n/a

Tufts Insurance Company	82	24	57	1
Tufts Associated Health Maintenance Organization, Inc.	1,672	392	1254	26
UNICARE Life and Health Insurance Company	15	9	6	0
United HealthCare Insurance Company	25	13	10	2
UnitedHealthcare of New England, Inc.	91	44	47	0
Network Health	0	0	0	0