

Year 2006 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2005 statistics

Insurance Provider	% of Physicians involuntarily terminating contracts	Top 3 reasons for contract termination
Aetna Health, Inc.	4.20%	1. Voluntary term-no explanation 2. Changed IPA/group affiliate 3. Recredentialing-non responder same as above
Aetna Life Insurance Company	2.20%	
Altus Dental Insurance Company, Inc.		
<i>Assurant Health</i>		
Time Insurance	0.01%	1. Provider failed to meet re-credentialing criteria
Union Security Insurance Company	0.01%	2. Quality care issues
John Alden Life	0.01%	Same as above
Boston Mutual Life Insurance Company		
Blue Cross and Blue Shield of Massachusetts, Inc.	0.21%	1. Termination 2. Suspension 3. Revocation
CIGNA HealthCare of Massachusetts, Inc.	168 total terminations	1. Health plan initiated - recredentialing 2. Health plan initiated 3. Quality of care
Connecticut General Life Insurance Company (PPO, DPP, DPPO)	Included in above terminations	
ConnectiCare of Massachusetts, Inc.	0.10%	
(Consolidated Health Plans) Guarantee Trust Life Insurance Company	0.01%	1. Failed to meet credentialing criteria
Nationwide Life Insurance Company	Same as above	2. Quality of care issues
Fallon Community Health Plan, Inc.	0.10%	1. License suspension 2. Termination by FCHP
Fallon Health & Life Assurance Company	0.10%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
Fortis Insurance Company		
Fortis Benefits Insurance Company		

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Genworth Life and Health Insurance Company	0.01%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
New England Life Insurance Company		
Metropolitan Life Insurance Company		
Insurance Provider	% of Physicians involuntarily terminating contracts	Top 3 reasons for contract termination
(The) Guardian Life Insurance Company of America	0.01%	1. Failed to meet recredentialing criteria 2. Quality of care issues
Harvard Pilgrim Health Care, Inc. Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England, Inc.	0.01% same as above	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues same as above
Health New England, Inc.	0	
(The) MEGA Life & Health Insurance Company	N/A	
Mid-West National Life Insurance Company of Tennessee Chesapeake Life Insurance Company	N/A N/A	
Mutual of Omaha Insurance Company United of Omaha Life Insurance Company	0.01% 0.01%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues Same as above
Neighborhood Health Plan	<1%	1. BORM sanctions 2. Non compliance with credentialing 3. Mass Health sanctions
Pioneer Management Systems, Inc. on behalf of Markel Insurance Company Combined Insurance Company of America	N/A	N/A

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Trustmark Insurance Company	4%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
Tufts Insurance Company	0.32%	1. Physician decredentialed 2. Contract terminated
Tufts Associated Health Maintenance Organization, Inc.	Same as above	Same as above
UNICARE Life and Health Insurance Company	0.01%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
United HealthCare Insurance Company UnitedHealthcare of New England, Inc.	N/A	N/A