

Year 2007 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2006 statistics

Insurance Provider	% of Physicians involuntarily terminating contracts	Top 3 reasons for contract termination
Aetna Health, Inc.	3.00%	1. Voluntary term-no explanation 2. Changed IPA/group affiliate 3. Recredentialing-non responder same as above
Aetna Life Insurance Company	1.50%	1. Voluntary Opt out of network
Assurant Health Time Insurance Union Security Insurance Company John Alden Life	0.50% 0.50% 0.50%	1. Provider failed to meet re-credentialing criteria 2. Quality care issues Same as above
Boston Medical Center HealthNet Plan	0%	
Blue Cross and Blue Shield of Massachusetts, Inc.	0.21%	1. Termination 2. Suspension same as above
Blue Cross and Blue Shield of Mass. HMO	..25%	
CIGNA HealthCare of Massachusetts, Inc.	0.64%	1. Health plan initiated - recredentialing 2. Health plan initiated 3. Quality of care
Connecticut General Life Insurance Company (PPO, DPP, DPPO) ConnectiCare of Massachusetts, Inc.	0.00%	
(Consolidated Health Plans) Guarantee Trust Life Insurance Company Nationwide Life Insurance Company	0.01% 0.5	1. Failed to meet credentialing criteria 2. Quality of care issues
Fallon Community Health Plan, Inc. Fallon Health & Life Assurance Company	0.10% 0.50%	1. Termination by FCHP 1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
Genworth Life and Health Insurance Company	0.50%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues

(The) Guardian Life Insurance Company of America	0.50%	1. Failed to meet recredentialing criteria
		2. Quality of care issues
Harvard Pilgrim Health Care, Inc.	3.30%	1. Suspended license
Harvard Pilgrim Insurance Company	same as above	2. Voluntary same as above
Harvard Pilgrim Health Care of New England, Inc.		
Health New England, Inc.	0	
Mutual of Omaha Insurance Company	0.50%	1. Failed to meet re-credentialing criteria
Mutual of Omaha Life Insurance Company	same as above	2. Quality of care issues. same as above
Neighborhood Health Plan	<1%	1. BORM sanctions
Neighborhood Commonwealth Care Plan	n/a	2. Non compliance with credentialing
		3. MassHealth sanctions
		1. MassHealth sanction
		2. BORIM sanction
		3. Unable to locate provider
Pioneer Management Systems, Inc. on behalf of	N/A	N/A
Combined Insurance Company of America		
Pioneer Health Network	0.18%	N/A
HCVN/CCN First Health Network	0.01%	N/A
Trustmark Insurance Company	4%	1. Provider failed to meet re-credentialing criteria
		2. Quality of care issues
Tufts Insurance Company	0.16%	1. Physician decredentialed
		2. Contract terminated
Tufts Associated Health Maintenance Organization, Inc.	Same as above	Same as above
UNICARE Life and Health Insurance Company	0.50%	1. Provider failed to meet re-credentialing criteria
		2. Quality of care issues

United HealthCare Insurance Company UnitedHealthcare of New England, Inc.	n/a n/a	n/a n/a
Network Health	1	1. MassHealth terminated contract