

Year 2008 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2007 statistics

Insurance Provider	% of Physicians involuntarily terminating contracts	Top 3 reasons for contract termination
Aetna Health, Inc.	1.70%	1. Relocated 2. Retired 3. Deceased
Aetna Life Insurance Company	1.60%	same as above
Assurant Health Time Insurance Company Union Security Insurance Company John Alden Life	0.49% 0.49% 0.49%	1. Provider failed to meet re-credentialing criteria 2. Quality care issues Same as above
Boston Medical Center HealthNet Plan	1%	1. State or Internal Plan decision
Blue Cross and Blue Shield of Massachusetts, Inc.	0.23%	1. Involuntary 2. Nonresponsive recred
Blue Cross and Blue Shield of Mass. HMO CIGNA HealthCare of Massachusetts, Inc.	0.18%	same as above
Connecticut General Life Insurance Company (PPO, DPP, DPPO) ConnectiCare of Massachusetts, Inc.	0.00%	
(Consolidated Health Plans) Guarantee Trust Life Insurance Company Nationwide Life Insurance Company	0.49%	1. Failed to meet recredentialing criteria 2. Quality of care issues
Fallon Community Health Plan, Inc. Fallon Health & Life Assurance Company	0.01% 0.49%	1. Termination by FCHP 1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
Genworth Life and Health Insurance Company		

(The) Guardian Life Insurance Company of America	0.49%	1. Failed to meet recredentialing criteria 2. Quality of care issues
Harvard Pilgrim Health Care, Inc.	0.11%	1. Suspended license 2. Voluntary same as above
Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England, Inc. Health New England, Inc.	same as above 1	1. Termination of Provider
Neighborhood Health Plan	<1% Primary Care <1% Specialty Care	1. BORM sanctions 2. Non compliance with credentialing 3. MassHealth sanctions
Neighborhood Commonwealth Care Plan		
Pioneer Management Systems, Inc. on behalf of	N/A	N/A
Combined Insurance Company of America Pioneer Health Network HCVM/CCN First Health Network	0.00% 0.01%	N/A N/A
Trustmark Insurance Company	118	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
Tufts Insurance Company	0.33%	1. Physician decredentialed 2. Contract terminated
Tufts Associated Health Maintenance Organization, Inc.	0.33%	Same as above
UNICARE Life and Health Insurance Company	0.49%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
United HealthCare Insurance Company UnitedHealthcare of New England, Inc.	n/a n/a	n/a n/a

Network Health	2%	1. MassHealth terminated contract