

2009 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2008 statistics

Insurance Provider	% of Physicians involuntarily terminating contracts	Top 3 reasons for contract termination
Aetna Health, Inc.	0.70%	1. Relocated 2. Retired 3. Deceased
Aetna Life Insurance Company	0.60%	same as above
Assurant Health		
Time Insurance Company	0.41%	1. Provider failed to meet re-credentialing criteria
Union Security Insurance Company	0.41%	2. Quality care issues
John Alden Life	0.41%	Same as above
Boston Medical Center HealthNet Plan	0.02%	1. notification from state
Blue Cross and Blue Shield of Massachusetts, Inc.	0.83%	1. Termination 2. Termination (Board)
Blue Cross and Blue Shield of Mass. HMO	0.75%	same as above
CIGNA HealthCare of Massachusetts, Inc.	0.49%	1. Provider moved 2. Physician initiated 3. HP initiated Recredentialing
Connecticut General Life Insurance Company (PPO, DPP, DPPO)		
ConnectiCare of Massachusetts, Inc.	0.06%	1. No IPA affiliation 2. Relocation 3. Unknown or no reason
(Consolidated Health Plans)		
Guarantee Trust Life Insurance Company		1. Failed to meet recredentialing criteria
Nationwide Life Insurance Company	0.41%	2. Quality of care issues

Fallon Community Health Plan, Inc. Fallon Health & Life Assurance Company	0.00% 0.41%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
(The) Guardian Life Insurance Company of America	0.41%	1. Failed to meet recredentialing criteria 2. Quality of care issues
Harvard Pilgrim Health Care, Inc.	.0006%	1. Suspended license or
Harvard Pilgrim Insurance Company	same as above	2. Voluntary agreement not to practice same as above
Harvard Pilgrim Health Care of New England, Inc.		
Health New England, Inc.	1	1. Non compliance with re-credentialing
Neighborhood Health Plan	<1% Primary Care <1% Specialty Care	1. BORM sanctions 2. Non compliance with credentialing 3. MassHealth sanctions
Neighborhood Commonwealth Care Plan	0.00%	
Network Health	0.003%	1. Termination or suspension
Markel Insurance	0.03%	1. Left Group - No Additional Information 2. Quality Issues 3. No participating hospital privileges
Combined Insurance Company of America		
Pioneer Health Network	0.00%	N/A
First Health Network	0.01%	N/A
Trustmark Insurance Company	N/A	N/A
Tufts Insurance Company	0.57%	1. Physician decredentialed 2. Contract terminated

Tufts Associated Health Maintenance Organization, Inc.	0.57%	Same as above
UNICARE Life and Health Insurance Company	0.41%	1. Provider failed to meet re-credentialing criteria 2. Quality of care issues
United HealthCare Insurance Company	N/A	N/A
UnitedHealthcare of New England, Inc.	N/A	N/A