



Workforce Issuance

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☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Beth Goguen, Director
MassHire Department of Career Services

Date: July 13, 2026

Subject: Career Information Systems (CIS) Phase Out

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators and other workforce partners that the Commonwealth of Massachusetts has been notified by the CIS operator, University of Oregon “intoCareers” of their intentions to phase out the Career Information System (CIS) (available on [MassHire 360, Career Information System](#)) tool.

Background: For more than 30 years, the intoCareers Career Information System (CIS), operated by the University of Oregon College of Education, has served as a foundational career development resource for Massachusetts state workforce agencies, K–12 schools, higher education institutions, workforce development organizations, and hundreds of thousands of Massachusetts students, job seekers, and constituents.

The system has provided comprehensive, research-based career exploration, education planning, and workforce readiness tools that have supported informed career decision-making for individuals and constituents of all ages.

The University has announced that it is no longer able to sustainably operate intoCareers. As a result, the University has made the difficult decision to begin an orderly wind-down of the Career Information System.

Over the coming weeks, intoCareers will complete a comprehensive assessment of the operational, financial, technical, and staffing resources necessary to support an orderly transition for the sunset of the tool. Based on that assessment, they will determine the anticipated duration of the phase out period and the closure date.

The University of Oregon College of Education has indicated its intent to allow CIS 360 services to continue while transition planning moves forward.

MDCS will keep staff posted on this timeline.

Action

Required: Local MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are aware of the pending sunset of access to the Career Information System.

As this legacy labor market information and assessment tool is phased out, staff are encouraged to increase their use of alternative tools to build familiarity and confidence before the transition is complete. Early adoption will provide valuable hands-on experience and help minimize disruption to service delivery. To support this transition, MDCS will be offering additional overviews and training on available resources, including **MySkills MyFuture** and **CareerOneStop**, in the Fall 2026, to ensure staff are well equipped to leverage these tools in assisting job seekers and employers.

Effective: Immediately

Inquiries: Please email all questions to Thomas.M.Cartier@mass.gov and Karen.Yeretsian@mass.gov. Please include this MassWorkforce Issuance title and number in your inquiry.