



New Statewide Contract for Telecommunications and Network Services, Communications Services and Equipment

The Commonwealth of Massachusetts is seeking Bidders for Statewide Contract ITT85 Telecommunications and Network Services, Communications Services and Equipment, offering the following categories:

- Category 1: Data Cable and Related Services*
- Category 2: Voice Services
- Category 3: Conferencing Services
- Category 4: Data and Broadband Services
- Category 5: Small Facility Services
- Category 6: Fiber Services
- Category 7: Managed Services
- Category 8: Contact Center Services
- Category 9: Equipment Related to Telecommunication Services
- Category 10: Contact Center as a Service*

It is the intention of the ITT85 Strategic Sourcing Team to solicit Bidders who are able to provide industry standard technology, emerging technologies across the life of the contract, high-caliber security measures and policies, competitive pricing, and quality customer service.

To respond to Statewide Contract Bid Solicitations, vendors must be registered in COMMBUYS, the Commonwealth of Massachusetts' online purchasing and procurement portal.

Express Interest!

- [Register to attend the ITT85 Bidders' Conference](#): March 24, 2026, 2:00- 3:00 p.m.
- Set up your business profile by registering at COMMBUYS.com. Businesses must include at least one commodity code in their business profile. The commodity codes associated with the ITT85 Bid Solicitation are provided on the reverse side.
- Access the [ITT85 Request for Response \(RFR\) document](#): COMMBUYS.com > Enter ITT85 in the top Search bar > Choose Bid Solicitation from the Document dropdown > Select the magnifying glass icon.
- Acknowledge the Bid Solicitation to be apprised of any amendments: Login to COMMBUYS, navigate to the Bid Solicitation using the Advanced Search, and select "Yes" on the Acknowledge Receipt and View Solicitation window.

OSD Help Desk Support

888-627-8283 or OSDHelpDesk@mass.gov

Monday – Friday, 8:00 a.m. to 5:00 p.m

* New Category



Commodity Codes / UNSPSCs

The Commonwealth uses the United Nations Standard Products and Services Codes (UNSPSC), similar to commodity codes, to classify goods and services. Vendors must select at least one UNSPSC when establishing their COMMBUYS vendor profile. When the UNSPSC in a vendor's COMMBUYS profile matches the UNSPSC in a Bid Solicitation, the vendor receives an automatic email notification.

The following UNSPSCs are associated with ITT85:

- 26-12-16: Data Cable and Related Services
- 83-11-00: Voice Services
- 81-16-17: Conferencing Services
- 81-11-21: Data and Broadband Services
- 83-11-00: Small Facility Services
- 83-11-23: Fiber Services
- 83-11-22: Managed Services
- 43-22-15: Contact Center Services
- 43-20-00: Equipment Related to Telecommunication Services
- 83-11-15: Contact Center as a Service

Related Resources

- Explore our free online training: [Vendor Training Courses](#)
- Locate [COMMBUYS registration resources](#)
- Review our guidance document: [Actions to Take If You Are Interested in Statewide Contracting](#)

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