

January 30, 2025

HSN Providers:

Currently in INET, facilities may find two postings of the November 2024 POPS Remits (claims adjudicated in October 2024). HSN has identified that the original POPS remits dated 12.22.24 may not include all POPS payments, therefore, remits have been regenerated with a date of 01.08.25 that will replace the original POPS remits dated 12.22.24.

For facilities who utilize Billing Intermediaries, please notify your BI that they should download the POPS remits dated 01.08.25 to ensure your facility has the most up to date payment information.

We apologize for any inconvenience this may have caused and assure you that the HSN helpdesk will continue to strive towards assisting providers with their questions. Please feel free to contact the HSN Helpdesk at 1-800-609-7232 or by email at HSNhelpdesk@massmail.state.ma.us.

Health Safety Net