

# Juvenile Justice Policy and Data Board

Community-Based Interventions Subcommittee

**\*Virtual Meeting\***

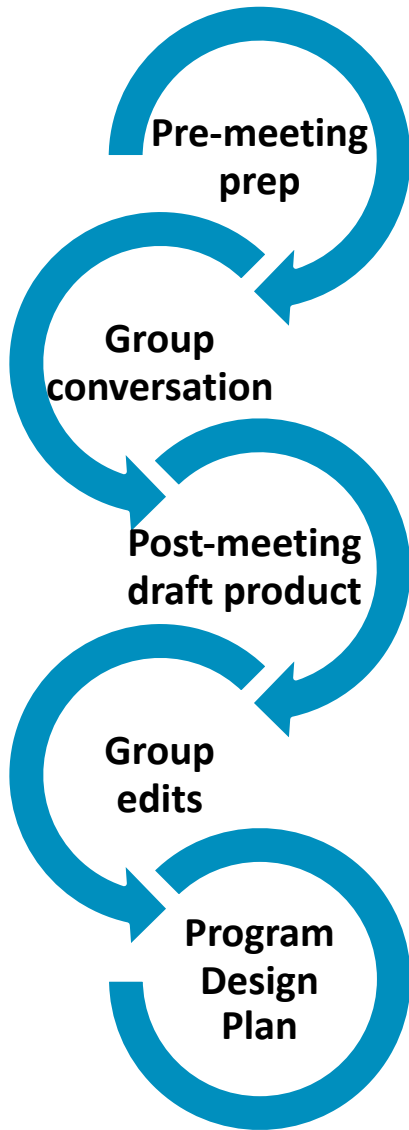
April 29, 2020

1pm – 2:30pm

# Agenda

- Welcome and Introductions
  - Virtual Meeting Guidelines
- Review/Approval of March meeting minutes
- Review Draft Diversion Agreement Guidelines
- Presentation/Discussion re: Case Management & Diversion Case Wrap Up

# A reminder on process...



Goal to have in place a **Model Program Design** plan by July (pre-Covid timeline) addressing the following topics:

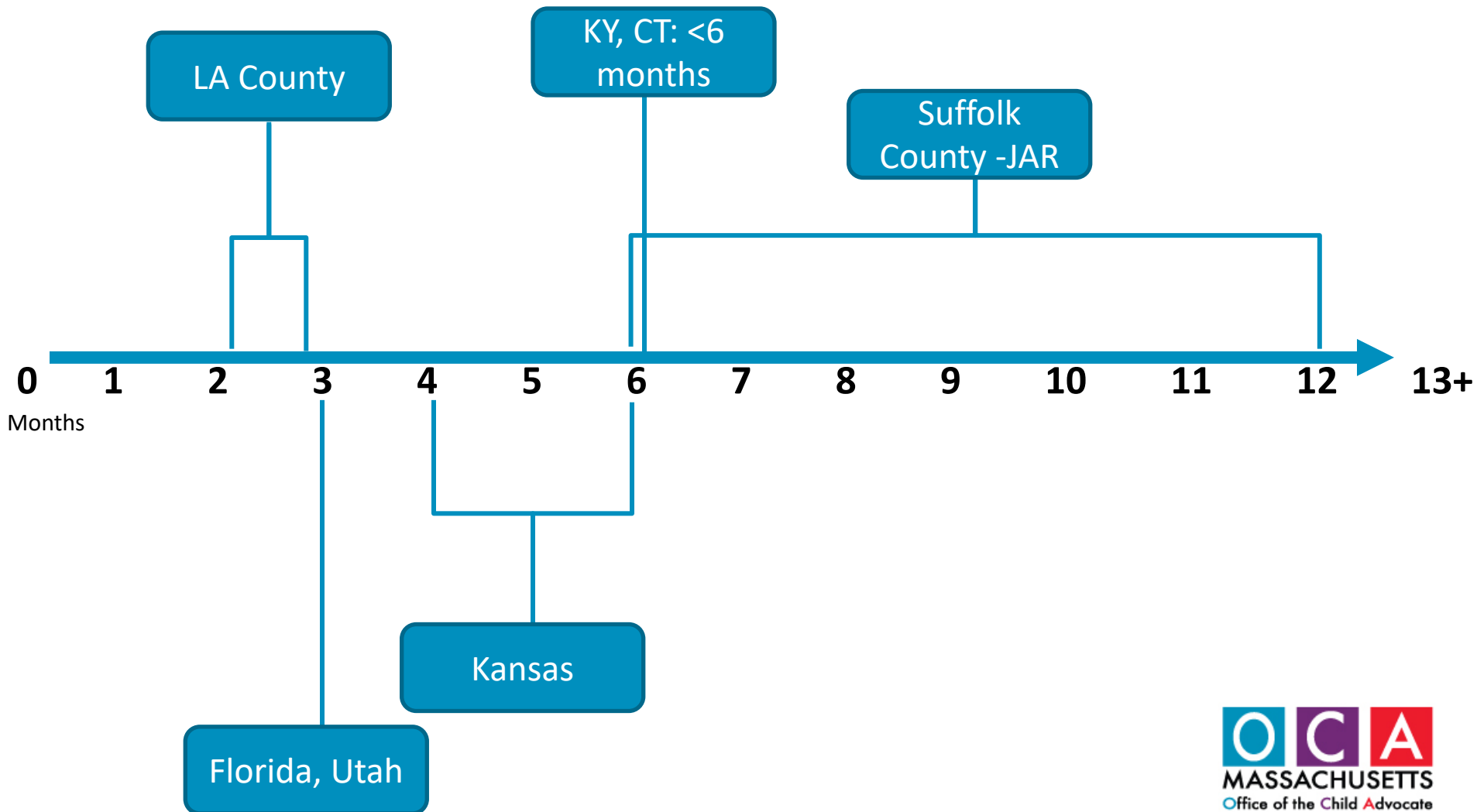
- **February:** Foundation Setting (target audience, diversion home)
- **March:** Developing the Diversion Agreement
- **April:** Case Management and Wrap-up
- **May:** Diversion Coordinator Job Description & Information Sharing
- **June:** Outcome Measurement & CQI
- **July:** Review of Program Design Plan

# **Feedback from Draft Diversion Agreement Guidelines**

# Today's Questions

1. How do we determine length of intervention?
2. What does diversion “supervision” entail? What factors might hinder a youth’s diversion success and how can we respond to those factors?
3. How do we determine success/failure?
4. How does diversion end?

# 1. Length of Diversion



# 1. Length of Diversion

Should all youth be on Diversion for the same amount of time?

If no, what factors should be considered when determining length?

Should there be a minimum and maximum amount of time for the program? For each youth?

What criteria should a Coordinator consider when extending Diversion?

## 2. Case Management

How often should youth and Coordinators be checking in with each other?

When relevant, how often should service providers and Coordinators be checking in with each other?

How often/at what points should referrers and Coordinators be checking in with each other?

How should a youth's progress be tracked?



## 2. Case Management

What challenges may exist that would prevent a youth from successfully completing Diversion?

How should the Coordinator's response differ for when the non-compliance is due to behavioral challenges, versus when due to barriers beyond the youth's control outside?

# 3. Determining Success/Failure

What does successful Diversion look like?

Should youth be required to complete any programs/services before they are eligible to end diversion?

Or, should youth be required to make meaningful progress in any individualized programs/services? If so, how do we define “meaningful progress”?

# 3. Determining Success/Failure

What, if any, are situations in which Diversion would end automatically and the youth would be referred back to the formal justice process?

What, if any, are situations in which Diversion Coordinators would extend or modify the terms of the agreement? What is that process?

# 4. Diversion Wrap-Up

Who needs to approve the end of Diversion (successful or not)?

What should happen to any record(s) of the Diversion experience?

Does the end of Diversion mean the end of services?

Should there be any ceremony/ official conclusion?

# Where we're headed...

**5/19/2020**

## **Diversion Coordinator Job Description & Information Sharing**

- What is the role of the Diversion Coordinator?
- What are the necessary qualifications for a Diversion Coordinator?
- How are referrals made (incoming?)
- What information needs to go back to diversion referrer (outgoing?)
- In what other circumstances may information need to be shared, what kind, and with whom?
- What legal agreements are needed to facilitate information sharing?

**6/15/2020**

## **CQI, Outcome Measurement and Remaining Questions**

- How will we assess success?
- How will we learn from challenges? What CQI measures need to be built in?
- What data are we collecting/examining/reporting?

# Guide on the Disclosure of Confidential Information

## GUIDE ON THE DISCLOSURE OF CONFIDENTIAL INFORMATION

*FOR PROFESSIONALS IN MASSACHUSETTS  
WORKING WITH CHILDREN, YOUTH AND FAMILIES*

2018

[Click to Download](#)

# For our May meeting...

## **1. Review the Guide entries relevant to your agency and think about:**

- What guidance would be relevant for a diversion case?
- Would we need to draft new/additional guidance for diversion?
- What additional details might be needed that aren't in this guide?

## **2. Kristi will follow up with individual agencies to gather information on the above.**

# Next Meeting Date

May 19, 2020

1pm-3pm

\*Virtual Meeting\*



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