

## **Manager: Enter New Expectation**

MassPerform encourages adding and updating expectations as business priorities change throughout the year. Do not use this job aid if you have not completed Kickoff. Managers, follow this job aid if it's your first time entering expectations for the new fiscal year as that process is a bit different. *After* you have initially entered expectations during Kickoff, follow the steps below to add new expectations throughout the year. For detailed video instructions, please watch the 2-minute video demonstration here.

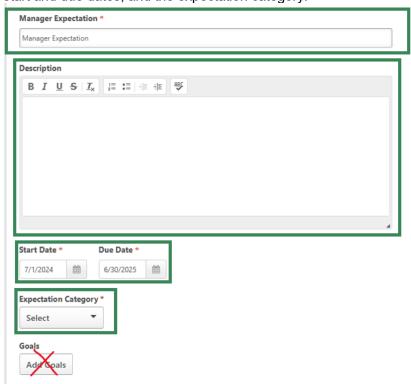
- STEP 1. Sign in to your MyPath account at mass.csod.com. (Login is your employee ID)
- STEP 2. On the homepage, click the MassPerform Expectations & Goals button.



STEP 3. On the My Expectations & Goals screen, click the Create button in the top right corner.



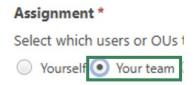
**STEP 4.** Enter the specific details for the new expectation including the manager expectation title, the expectation description, the start and due dates, and the expectation category.



expectation(s) and enter or edit their corresponding goals.

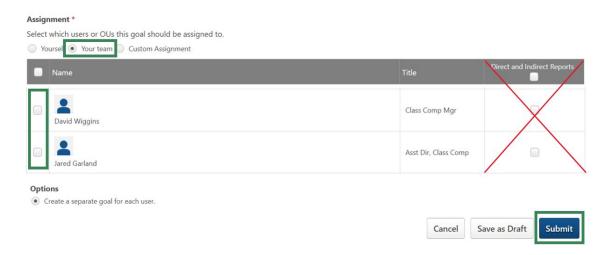
STEP 5. At the bottom of the page, in the Assignment section, click the Your Team radio button.

**Note:** The expectation will automatically be assigned to "Yourself". To assign the expectation to an employee(s), you <u>must</u> manually change the assignment to "Your Team."



STEP 6. A list of your direct reports will appear. Check the box to the left of the associated employee's name. You will see your own name appear in the list as well. It's important to ensure you are only selecting the employee(s) to whom you wish to assign the expectation.

Do not cascade down to any indirect reports. Only select the checkboxes to the left of each direct report to whom you wish to assign this new expectation.



**Note:** All direct reports, including any bargaining unit or confidential employees, will appear on this list. Only assign expectations to your **management** direct reports who participate in MassPerform. Do not use the "Direct and Indirect Reports" button! It is best practice to assign an expectation to one employee at a time to ensure you are not assigning expectations to the wrong people.

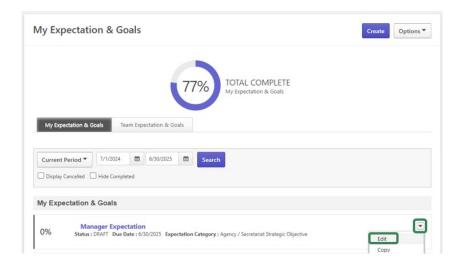
- **STEP 7.** Click the **Submit** button at the bottom of the screen.
- **STEP 8.** Notify your respective employee(s) that you have entered a new expectation(s) into MyPath. Instruct them to log in to MyPath to view the new expectation(s) and enter corresponding goals.

## **How to Submit a Draft Expectation**

- STEP 1. Sign in to your MyPath account at mass.csod.com (Login is your employee ID).
- STEP 2. On the homepage, locate the MassPerform Expectations & Goals button.



- STEP 3. In your My Expectation & Goals tab, scroll down until you locate the draft expectation.
- STEP 4. Click the Goal Options dropdown button and then select the Edit menu item.



**STEP 5.** Review and edit the expectation as needed.

**Note:** Do not alter the **Start Date** and **Due Date** as it defaults to the applicable performance review period.

STEP 6. Ensure that the correct employee or employees have been selected under the **Assignment** section.



Important: Never select the Direct and Indirect Reports checkbox.

**STEP 7.** Click the **Submit** button to add the expectation to the performance review or click the **Cancel** button to return to the prior screen.