



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid, Health Safety Net
100 Hancock Street, 9th Floor
Quincy, Massachusetts 02171



MAURA HEALEY
Governor

KIM DRISCOLL
Lieutenant Governor

Dr. KIAME MAHANIAH, MD, MBA
Secretary

RYAN SCHWARZ, MD, MBA
Assistant Secretary for
MassHealth

www.mass.gov/eohhs

July 2026

Billing Update HSN-ALL BU-23

CHC Remit Correction

The Health Safety Net Office identified that some information was missing from CHC HSN remits, for May 2025 (pay period 202503) and May 2026 (pay period 202603). The remits have been corrected and posted to INET, with the intention of making it easier for providers to post your payments/ adjustments. These are replacements and not duplicate remits, so providers should not post both remits. These remit updates do not affect reimbursement received in these two pay periods and only include informational and formatting updates.

HSN Dental Claims Reconciliation

This is a reminder about the upcoming reconciliation of Health Safety Net (HSN) dental interim payments made during the period when BeneCare served as the dental Third-Party Administrator (April 1, 2025 – January 31, 2026, the “BeneCare Period”).

What you need to do:

Submit original HSN dental claims from the BeneCare Period to DentaQuest. HSN will not use BeneCare claims data for payment purposes – claims must be resubmitted to DentaQuest to be considered in the reconciliation.

Key Dates:

- **By July 31, 2026:** Providers are strongly encouraged to submit appropriate BeneCare Period HSN dental claims to DentaQuest by July 31, 2026. Doing so by this date helps ensure a smoother reconciliation and reduces the chance of an overpayment finding.
 - o *Note, however, that original HSN dental claims from the BeneCare Period can be submitted without individual timely filing reconsideration requests if submitted by March 31, 2027.*

- September 2026 HSN pay period: Interim payments will stop, and HSN will begin reconciling under- and overpayments based on total demand submitted through July 31, 2026.

For full details, including reconciliation examples, the overpayment recoupment schedule, and answer to common questions, please see:

- [Health Safety Net Dental Claims Reconciliation | Mass.gov](#)

For any questions about this billing update, please contact the HSN Customer Service line at 800-609-7232 or by email at HSNHelpdesk@state.ma.us.

[Information about HSN Provider Guides and Billing Updates | Mass.gov](#)
[HSN claims and payment information | Mass.gov](#)