

MSRB By the Numbers

JULY 2026

Pension Benefits



\$270m
in benefits were issued to
73,588+
retirees and beneficiaries.

For 2026, the total benefits issued is \$1.86b.



282
new benefit payees.

The total for 2026 is 1,771 new benefit recipients.

Accelerated Payments

56

new retirees received an accelerated payment, totaling

\$646k

in gross retro-benefits were approved for payment in mid-July.

In 2026, the Board issued 364 accelerated payments, totaling over \$4.32m in retro payments.

Disbursements

447

refunds/rollovers/transfers were processed by the Disbursement Unit.

\$9.40m

in net refunds/rollovers/transfers were issued.

In 2026, more than 2,382 refunds/rollovers/transfers were processed, totaling over \$48.52m in net funds issued.



Member Services

~10,489

calls to main department extensions fielded.

*This data does not take into consideration those calls made directly to staff extensions.

6,479+

calls were taken by the Call Center.

980+

calls were taken by our Account Management Units.

Retiree eNews Bulletin

59,246

retirees/survivors subscribe to the monthly MSRB Retiree eNews Bulletin.

~80%

of our total retirees/beneficiaries are subscribers.



The State Retirement Board (MSRB) is working diligently to process the thousands of pending benefit requests and inquiries we regularly receive. We thank our members for your continued understanding.