

**WIOA Career Center Standards & Process Workgroup**  
**Thursday, July 23, 2015**  
**10:00 a.m. – 12:00 noon**

**Central Massachusetts Workforce Investment Board**  
**44 Front Street, Suite 300**  
**Worcester, MA 01608**

## **Meeting Minutes**

Present: Tim Dooling, Dave Manning, Beth G., Sylvia Beville, Tim Sappington, Steve Trueman, Holly Hill-Batista, Kris Dower, Meelynn Wong, Kris Dower, Shannon Norton-Calles, Paul Vigeant, Ellie Rose

Call in: Patricia Crosby, Dana Varzan-Parker, Christine Tibor, Angela McCabe

---

Group discussed need for CSI survey.

DCS will look into Ken Ryan (NJ) who did a csi survey in the past.

Group identified need for wage match data. DCS advised it's an ongoing ssue and will provide updates going forward.

Groups worked on CHART

**Parking lot issue:**

If cc's have extended hours how do DCS staff fit in? DCS/union issues.

Narrowing focus to address universal access vs. targeted business customers.

8/20/15 meeting cancelled. Group wants info from the other workgroups. DCS will coordinate with other workgroups and send out info on new meeting date.

Next meeting date TBD