



**TESLA CHARGING**  
MA EVICC WORKSHOP ON RELIABILITY

## OUR MISSION

ACCELERATE THE WORLD'S TRANSITION TO SUSTAINABLE ENERGY





# T E S L A   C H A R G I N G



Supercharging



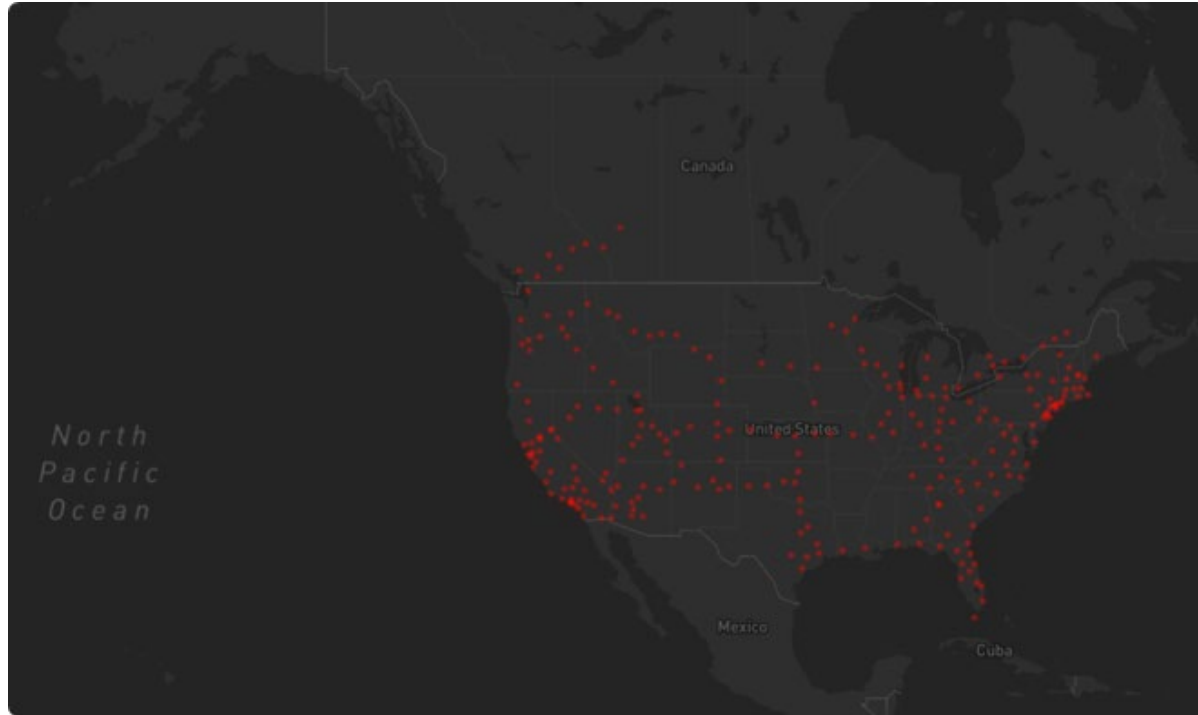
Destination Charging



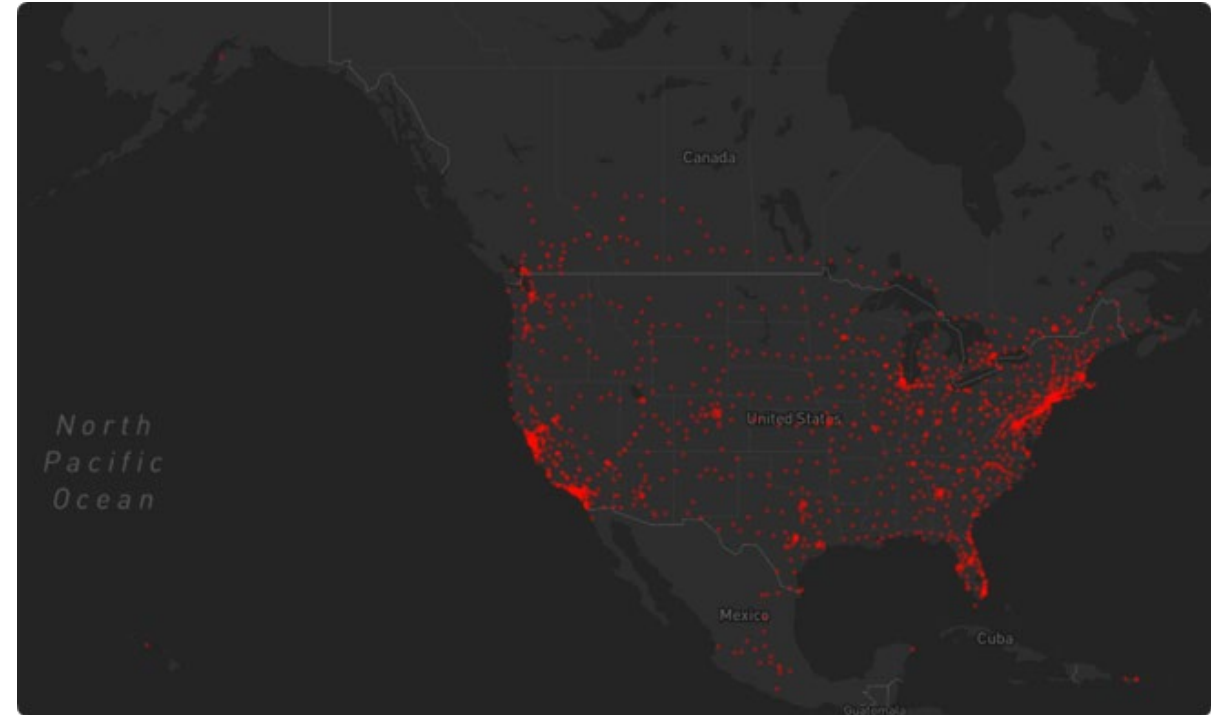
Where You Park

# NETWORK GROWTH

2015



2021

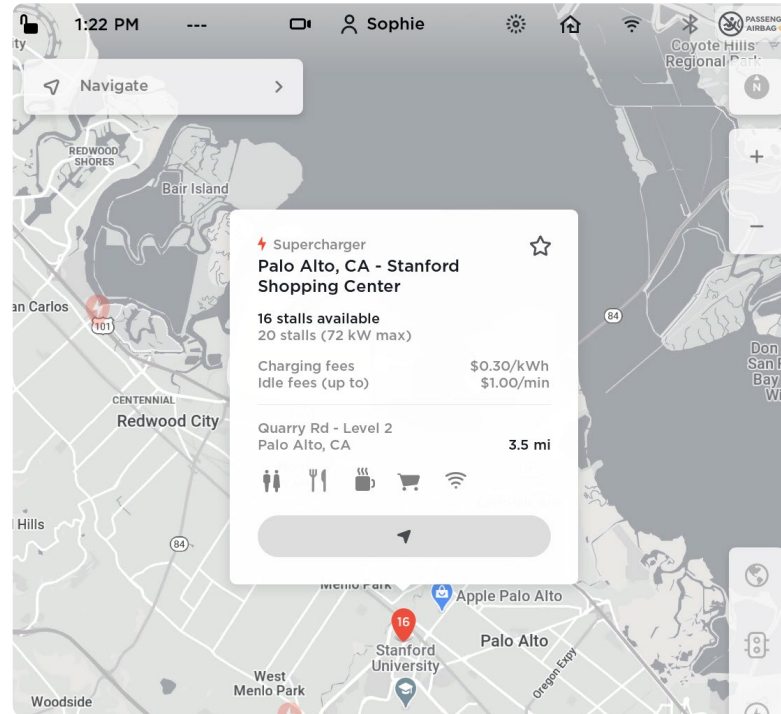


# S U P E R C H A R G E R

GO ANYWHERE



RECHARGE



CONVENIENCE





# STATION LAYOUT

## PARKING STALL WITH SUPERCHARGER

## EQUIPMENT

## NEW UTILITY SERVICE



TESLA

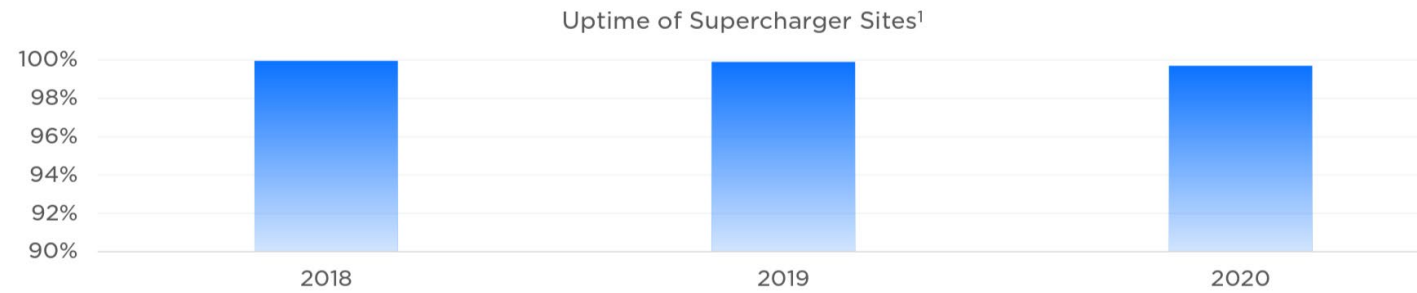
## R E L I A B I L I T Y   F A C T O R S

- ✓ Site Design
- ✓ Service and Maintenance
- ✓ Customer Communication



## U P T I M E   A S   A   M E T R I C

- ✓ Site Level
- ✓ Customer Experience
- ✓ Calculation and Key Terms



<sup>1</sup>Uptime of Supercharger Sites reflects the average percentage of sites globally that had at least 50% daily capacity fully functional for the year.

Source: Tesla 2020 Impact Report



