

MASSACHUSETTS JURY DUTY - YOU MAKE A DIFFERENCE

With The Honorable Robert Rufo
By the Massachusetts Judicial Branch

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Donna Holmes Dominguez

1 CAPTION: Jury Duty, Michael Ryan, Host

2 MICHAEL RYAN, BNN LIVE HOST: Hello. My name is Mike Ryan.
3 The name of the show is Jury Duty: You Make a Difference on
4 BNN, the show that should answer all your questions about the
5 one day, one trial jury system.

6 HOST RYAN: Our special guest today is Judge Robert Rufo of
7 the Superior Court and also Chairman of the Jury Management
8 Advisory Committee.

9 Welcome, Judge.

10 JUSTICE RUFO: Thanks, Mike. It's a pleasure to be with
11 you.

12 HOST RYAN: Thanks for being on the show.

13 Judge Rufo is a graduate of Boston College. He has his
14 Master's Degree from the JFK School of Government at Harvard,
15 and earned his Juris Doctorate at the Suffolk University Law
16 School, served as general counsel and assistant to the Suffolk
17 County Sheriff, and was later elected Sheriff himself where he
18 served for eleven years before his appointment to the District
19 Court bench in 1996.

20 And in 2004, he was appointed as a Superior Court Judge.

21 He has also taught law classes at New England, BC, and
22 Suffolk Law.

23 So thank you for being on the show.

24 And today, we'd like to talk about the Jury Management
25 Advisory Committee. And what exactly is that, your Honor?

1 JUSTICE RUFO: The Jury Management Advisory Committee, Mike,
2 is statutorily enabled. So the Supreme Judicial Court has
3 general jurisdiction over all Court functions, and the Office
4 of Jury Commissioner falls in that category.

5 And the SJC appointed a standing committee of Judges, of
6 which I happen to be the chair, to oversee the Office of Jury
7 Commissioner.

8 So I work closely with Commissioner Pam Wood and Deputy
9 Commissioner John Cavanaugh on everything you can think of
10 that deals with Jury Management.

11 So I'm not alone. I have, there's two Superior Court
12 Judges, myself and Judge Kimberly Budd. There are two
13 District Court Judges, Judge Michelle Hogan and Judge Bill
14 Mazanec, and there's a Juvenile Court Judge, Judge Jay
15 Blitzman, and a Boston Municipal Court Justice, Judge Mike
16 Coyne.

17 So we get together about once every month or so, and, and
18 get together and, and talk about issues. We have an agenda,
19 and whatever the hot button item is, we, we tackle it.

20 HOST RYAN: So what kind of issues that you deal with? I
21 notice you have a, a brochure about jury, jury stress.
22 What's, what's with the story behind that?

23 JUSTICE RUFO: Well, we have a new initiative, and we've
24 come to recognize, and it's unfortunate, on the criminal side
25 of the Court, maybe the civil cases too but mostly on the

1 criminal side of the Court, we ask jurors to do, you know, a
2 very difficult task, and, and sitting in judgment of another
3 human being is difficult enough. But when we add in some of
4 the horrific criminal cases and the exposure to the evidence,
5 which sometimes is quite graphic and, and, and horrible,
6 there's no other way to, to describe it, we've come to learn
7 that, that folks, you know, certainly can't just shut the
8 switch off. They are reacting to it in a way that they need
9 some professional help. So we've offered that to jurors who
10 happen to sit on cases that expose them really to situations
11 that are beyond description in terms of some of the graphic
12 nature of the evidence and, and the graphic details of the
13 particular crime that they are sitting in judgment of.

14 HOST RYAN: The --

15 JUSTICE RUFO: So we started a stress management program,
16 and we have a brochure. It's on our website, WW Mass, WWW,
17 three W's, Mass.Gov/Jury, and this brochure is available, and
18 we pass it out to the jurors at the courthouses as well.

19 HOST RYAN: Do you mention that to the jurors, that this is
20 available at the conclusion of a, of a tough trial?

21 JUSTICE RUFO: I do. I'm one of the Judges that goes and
22 speaks to the jury after they return a verdict. Some Judges
23 don't, but I think it's important that we should. And it's,
24 it's a time for them to sort of decompress. And I try to
25 allay their fears and concerns, and, and talk about as much as

1 they want. I stay with them for as long as they want. And I
2 can't stay with them for the rest of the time, and then they
3 go back to their normal daily routine, and sometimes things
4 don't manifest themselves right away. So we offer this as a,
5 an option to call back and get professional help and guidance.

6 HOST RYAN: So it's something that, as you say, if it was a
7 tough criminal trial with some really scary evidence, it could
8 be quite traumatic for some of the jurors?

9 JUSTICE RUFO: Absolutely. And, and it is.

10 HOST RYAN: Some of the, so some of the issues that you deal
11 with, with the Jury Management Advisory Committee, you also
12 study the number of jurors who go to each particular
13 courthouse under the egis of jury utilization.

14 JUSTICE RUFO: We do.

15 HOST RYAN: What does that mean?

16 JUSTICE RUFO: Jury utilization boiled down to its simplest
17 terms is that we don't want to inconvenience folks. People
18 get a summons for jury, you know, service, say, oh, my
19 goodness, I have to go to a Court house, what am I going to
20 do, they get all stressed out over that before they even come
21 to the courthouse.

22 HOST RYAN: We, but you don't have a brochure on that?

23 JUSTICE RUFO: No, we don't have a brochure.

24 HOST RYAN: Okay.

25 JUSTICE RUFO: But I go in and talk to them in the morning.

1 You know, I greet the jurors and explain what's going on and
2 try to put them at ease.

3 And then we, we try our best to sort of predict. It's like
4 sometimes predicting the weather, but we try to predict when
5 we are absolutely, positively going to go through the
6 selection process which is called impanelment.

7 And we're not going to bring jurors in for nothing only to
8 turn them around and send them home because they have to take
9 a day off from work, they have to get childcare, whatever the
10 issue is.

11 It's, it's an inconvenience, and we recognize that.

12 So we've really worked hard over the last seven or eight
13 years to improve juror utilization so that when we know we
14 don't need them, we can cancel them. They call up. They can
15 go online now and, and find out if they're needed for the next
16 day.

17 So we've really used technology to try to prevent people
18 from coming to the courthouses for not, for no reason at all
19 if they're not needed.

20 HOST RYAN: And it's also a cost saving measure, is it not?

21 JUSTICE RUFO: Absolutely. It saves money for both the
22 litigants, the staff, the courthouses, the jurors themselves
23 don't have to take a day.

24 A lot of people are self-employed and we're not, you know,
25 ignorant of that. So someone who's self-employed, you know,

1 what are they going to do, pay themselves? So we understand
2 that, and, and it's just a question of, of treating jurors
3 with, with the dignity and the respect that they deserve.

4 HOST RYAN: So it seems that the JMAC is very sensitive to
5 juror needs?

6 JUSTICE RUFO: Absolutely. That's, that's part of why we're
7 there. We're, we're there to give the Judge perspective, not
8 that you folks in the Office of Jury Commissioner don't have
9 that, but you don't. So we're hearing, we're on the front
10 lines. We're hearing from jurors, you know, what their
11 concerns are, and no one likes to be inconvenienced. So
12 that's, that's a, that's a major issue that we focused on.

13 HOST RYAN: Now, you also oversee all of the many materials
14 besides the brochure that the Office of Jury Commissioner
15 uses, things like the confidential juror questionnaire has
16 gone through several revisions?

17 JUSTICE RUFO: It has, and, again, this is about
18 sensitivity. So we're asking folks to give us information
19 about them that is confidential, and we maintain their
20 confidentiality very strictly.

21 But we also have to walk that fine line of can you tell us
22 a little bit about your beliefs and background and experiences
23 of life that could possibly encroach upon these two words.
24 You know what they are. Can you be fair? Can you be
25 impartial?

1 If you can't be fair and impartial, that's a problem, and
2 we don't want to have folks subjected to jurors that can't be
3 fair and impartial because that goes right up against the
4 constitutional guarantee of a right to trial by jury from a
5 cross section of the community that can be fair and impartial.

6 So we're going right back to Article 7 Bill of Rights,
7 right? This is what we all learned in high school.

8 And so that's, that's dovetails, and it's a long answer to
9 your question.

10 HOST RYAN: That's okay.

11 JUSTICE RUFO: But it's, it's important that folks
12 understand that we're not trying to get information about
13 them. We're just trying to use it for purposes of
14 impanelment.

15 Then, after the impanelment's over, we shred the
16 confidential juror questionnaires. They're not kept by the
17 Court, by me or anybody else, and only those confidential
18 juror questionnaires that are used for an impanelment for
19 people who are sitting on the jury are kept, but they're
20 impounded. They're kept under lock and key in the clerk's
21 office.

22 HOST RYAN: And jurors should, should sign them truthfully,
23 correct? It's under the pain of perjury?

24 JUSTICE RUFO: It is. And we tell them that up front. So,
25 you know, we are concerned about folks who would not tell us

1 the truth with respect to their background, and that can cause
2 problems. It can even invoke possible criminal prosecution.

3 So we're very nice about it, but we want to let them know
4 that this is a serious matter, and we think, we also pray on
5 their own good judgment, saying if, folks, think of it this
6 way. If you were being tried or you had a civil case that was
7 being tried in front of a jury, you'd want the jurors to be as
8 pure as the driven snow, to be in judgment of you or your case
9 as though it was, it was something that made a difference, you
10 know, because we're not trying to, to put people on the jury
11 that have some sort of bias or leaning one way or the other.

12 HOST RYAN: You, also the Jury Management Advisory
13 Committee's had to deal with this voir dire pilot project.
14 Can you, I know you're on the committee. Could you tell us a
15 little what that entails?

16 JUSTICE RUFO: You've been studying me, Mike?

17 HOST RYAN: Yes. I, religiously.

18 JUSTICE RUFO: We've, we've had a busy couple of years.

19 In February of 2014, so it's been just over a year now, the
20 legislature passed a law that took effect February of 2015.
21 So it's only been around for about 30 or 35 weeks now, that
22 allows attorneys, this is brand new.

23 Not only can the Judge ask the jurors questions now, but
24 the attorneys can ask questions in what we call voir dire,
25 which is to inquire.

1 So after I ask a bunch of questions, not overly intrusive,
2 but just general questions about their experiences of life,
3 background. For example, if somebody is the second cousin or
4 first cousin or brother or sister of the arresting police
5 officer in a criminal case, they probably can't sit in
6 judgment of their brother or sister who made the arrest. You
7 know, that's, it makes sense.

8 But beyond that now, the attorneys can ask questions of the
9 jurors, not overly intrusive, all watched, you know, carefully
10 by the Judge.

11 But it's, it's actually been very, very well received and
12 well implemented.

13 So we have a standing order that protects the jurors'
14 confidentiality. We have the attorneys tell us in advance
15 what topics they wish to explore. And it's really worked
16 right.

17 It, it's come to a sort of a good homogenizing effect of
18 the whole process of jury selection.

19 So it, it's a new initiative. We're watching it. We're
20 keeping statistics on it. And I have to give a report to the
21 Supreme Judicial Court at the end of this calendar year about
22 how we have implemented it.

23 HOST RYAN: So you've done several trials with this attorney
24 participating voir dire.

25 JUSTICE RUFO: I have. I have. I've done about 12 since we

1 started just in February. So from February to now, the end of
2 September, about 12 of them.

3 HOST RYAN: So prior to this, lawyers could not ask jurors
4 or prospective jurors, only the Judge could?

5 JUSTICE RUFO: That's right.

6 HOST RYAN: But it was, has been allowed in other states?

7 JUSTICE RUFO: It has. Attorney participation in voir dire
8 is not brand new, a new concept, but it's a jury innovation.

9 So we're all about looking at innovation. Sometimes
10 innovation's good, sometimes it's bad, just like technology.

11 HOST RYAN: Sure.

12 JUSTICE RUFO: But at the same time, it, it's something that
13 we embraced. The legislature thought it was a good idea to
14 start in the Superior Court. It's not in the District Court
15 yet.

16 So if you're going to jury service in a District Court with
17 a six person jury, you won't see the lawyers asking any
18 questions or in Juvenile Court or Housing Court.

19 HOST RYAN: Will it migrate there perhaps eventually?

20 JUSTICE RUFO: They're watching us carefully. Our brothers
21 and sisters in District Court and in Boston Municipal Court,
22 Juvenile Court, Housing Court are watching what we're doing.
23 I think it probably will wind up there because it, it's
24 actually a good thing to, again ultimate goal, can we select a
25 fair and impartial jury who will listen to the evidence,

1 nothing but the evidence, and be free from any sort of
2 extraneous influence or bias.

3 HOST RYAN: With, have you had any feedback from members of
4 the bar who have participated?

5 JUSTICE RUFO: Yeah. I, I routinely speak to the attorneys
6 after a trial, you know, after the verdict is in. Can't talk
7 to them during the trial.

8 HOST RYAN: Yeah.

9 JUSTICE RUFO: But after the verdict is in. They tell that
10 they, they've enjoyed it. They learn too from it because it's
11 new to them.

12 So we've had training programs. Judge Maynard Kirpalani
13 who's my colleague on the committee has been one of the
14 leaders in terms of providing training for the members of the
15 bar.

16 And Judge Peter Lauriat who's a former JMAC, Jury
17 Management Advisory Committee member. So, so Judge Lauriat
18 and Judge Kirpalani have been out there going to MCLE programs
19 and, and continuing education programs, and yours truly has as
20 well.

21 HOST RYAN: So it's, it's a new wrinkle for members of the
22 bar regardless of their experience?

23 JUSTICE RUFO: It is, yeah. Even senior practitioners, it's
24 brand new for them. And, and some of them like it, and some
25 of them don't like it. You know, but it's a, it's, it's good.

1 It's all, it's all good stuff.

2 HOST RYAN: Any reaction from jurors who have been, been in
3 these trials with the attorneys participating?

4 JUSTICE RUFO: I think it's actually added to the integrity
5 of the process because the jurors get an idea that this is
6 serious, you know, what they're going through. They, they,
7 they sort of grasp the seriousness of it right away when they
8 see what's going on. And we bring the jurors to the sidebar,
9 and we're very, you know, professional and, and, and kind to
10 them, and, and say good morning and ask them how they're
11 doing, and we inquire about stuff that's on their confidential
12 juror questionnaire. Some of it's fun, it's interesting about
13 some of the occupations that we see and --

14 HOST RYAN: Sure.

15 JUSTICE RUFO: -- we ask about how their children are doing
16 if they any. Or you know, they're retired, and I always say
17 well what did you retire from, and people like to talk about
18 their careers or whatever it is.

19 HOST RYAN: Do you, do the, do the lawyers talk to the
20 jurors while they're in the jury box or when they're out in,
21 in the gallery in the, in the courtroom?

22 JUSTICE RUFO: Well, there's two methods. What you just
23 alluded to was the most prevalent method that I've seen so
24 far, and it's not anecdotal, I have statistics on this, the
25 far majority of the cases so far have been what we call

1 sidebar individual voir dire out of the presence of the whole
2 jury pool because people are shy. They don't want to start
3 answering --

4 HOST RYAN: Sure.

5 JUSTICE RUFO: -- questions in front of the whole group.

6 I prefer that method myself, and that's the only method
7 that I've used.

8 The other methodology that's been employed is what's called
9 panel voir dire where, like you said, Mike, they will ask the
10 questions of the entire jury pool out in the courtroom, just
11 sort of like in a theater.

12 But I think that that has its limitations because people
13 don't like to be called upon in class. They don't like to be
14 singled out. And they don't want to start answering questions
15 about their personal background, you know, for strangers to
16 consume, you know, the information.

17 So just my view.

18 HOST RYAN: Right. But that's an exciting invocation in the
19 Superior Court.

20 JUSTICE RUFO: It is, and we've worked hard on it, and we've
21 paid attention to it.

22 I got information on all the other states. There's 32
23 other states that do it. I got all of their protocols, all of
24 their information about it. We got an assistance grant from
25 the National Center from State Courts, this woman Paula

1 Hannaford-Agor from Alexandria, Virginia has been up to help
2 us do it. And Pam Wood knows her very well, the Jury
3 Commissioner, and, and Commissioner Wood has stayed right on
4 top of me about this issue, and you know, we work well
5 together.

6 HOST RYAN: Now, you have to deal with some other issues on
7 the JMAC such as jury duty scams that occasion, happen every
8 once in a while.

9 JUSTICE RUFO: They do, and it seems like everybody's
10 thinking of ways to scam other people, you know, whether it
11 has to do with credit cards, identity fraud, and now we're,
12 you know, we're in this modality which is a tad bit crazy.

13 But, yeah, we've, we have a, actually on the website,
14 there's a click of a button. You can check out what, you
15 know, what the latest scam is.

16 I mean why somebody would want to scam somebody about jury
17 service doesn't make much sense to me, but it has happened,
18 and we've been alerted to it, and we've notified the Attorney
19 General's Office. The State Police forensics folks are, are
20 watching it from a computer perspective. If someone uses a
21 computer improperly, they could be subjected to criminal
22 penalties for that.

23 So yes, we're onto that as well.

24 HOST RYAN: Now,

25 JUSTICE RUFO: I can't believe how much homework you've done

1 about this. This is very interesting.

2 HOST RYAN: Well, the other thing is social media which is
3 evidently becoming a problem not only in this country but in
4 Great Britain. That's something that the JMAC has wrestled
5 with, correct?

6 JUSTICE RUFO: Yes. So here's what's going on. I sound
7 like almost my father.

8 When I went to law school, we didn't have computers. We
9 used books, you know. There was no such thing as even a
10 cellular telephone. That's how old I am.

11 Now, all of a sudden, we have people in the courthouse with
12 a smart phone. You name the brand, they have it.

13 HOST RYAN: Yeah.

14 JUSTICE RUFO: And it has unbelievable capabilities.

15 So we're trying to caution jurors that we really don't want
16 them to get exposure to extraneous influences through social
17 media, Facebook, Instagram, you know, guess what, guess where
18 I am, you know, texting, none of that.

19 So we don't pull phones away from folks, although some
20 Judges do. I don't. I pray again on their good sense and
21 judgment, and say if you have an emergency and you need to use
22 your phone, no problem. Let us know, we'll shut down, you can
23 do that.

24 But we're not going to allow you to use your phone for
25 illegal purposes or illicit purposes or even purposes that

1 aren't illegal or illicit but you might think are okay, but
2 you can't get extraneous information.

3 We don't want people going on Google Earth and looking at
4 the intersection of an accident.

5 We don't want people starting to Google the parties and get
6 information about one of the litigants that they shouldn't
7 have because it doesn't come from within the courtroom.

8 Believe it or not, we still try cases the old fashion way
9 based on the evidence and nothing but the evidence that comes
10 from with inside the courtroom.

11 Not because, you know, we have a robot or a Hall 2000 from
12 2001 or Space Odyssey, you know to feed the information in and
13 he or she or it will tell us what that computer thinks.

14 That's, we haven't got there yet.

15 So we tell folks that, you know, we embrace technology. We
16 use it in the Office of Jury Commissioner. We use it in the
17 Court system. You know, I use a computer every day of the
18 week, and I've learned how to do that.

19 But we don't want them to go on to, to social media to get
20 information they should not have.

21 HOST RYAN: And you warn your prospective jurors before the
22 start of every trial, correct?

23 JUSTICE RUFO: Sure. We have crafted a model jury
24 instruction which pretty much every Judge uses that goes
25 through the whole litany.

1 And then we explain the rationale for it. You know,
2 there's one thing, and I learned this even, you know, at an
3 early age. You don't just say don't do it because then people
4 will say aha --

5 HOST RYAN: Yeah.

6 JUSTICE RUFO: -- maybe I want to do this or explore it,
7 explore how, you know, to do it or accomplish it I should say,
8 if I can speak.

9 So we pray on their good sense again of judgment and
10 commitment and civic duty, and explain the rationale as to why
11 we don't want them to do it. And people are really good about
12 it.

13 HOST RYAN: And there are posters too in all the jury rooms?

14 JUSTICE RUFO: We have posters in the shape of a, an iPhone
15 or a smart phone so it catches their attention.

16 We again tell them, I tell them I have one in my pocket.
17 You know, I don't, I can't use it for any other purposes, but
18 it's there for a reason, and we use it, we embrace technology,
19 but you can't use it to get information that you shouldn't
20 have access to.

21 HOST RYAN: So then we, we always tell jurors you can bring
22 all your electronic devices while you're waiting --

23 JUSTICE RUFO: Sure.

24 HOST RYAN: -- to go to Court, but once you're in the
25 courtroom, silence your devices?

1 JUSTICE RUFO: Absolutely. A lot of people bring their iPad
2 or, or tablet, you know, because they want to read the
3 newspaper or a book or whatever. And we, we encourage that,
4 but we can't allow them to use it to get information from an
5 extraneous source.

6 HOST RYAN: What makes a good juror?

7 JUSTICE RUFO: Somebody that, that, you know, has just a, a
8 good sense of, of civic duty. They're there knowing full well
9 that they would want to have a juror like them to be in
10 judgment of a situation, whether it's a civil case where
11 someone has been injured or harmed or, or whatever and are
12 seeking damages, money damages for a civil case because we do
13 a lot of those too.

14 And then of course on the criminal side of the Court,
15 someone who can sit in judgment of another person, looking at
16 the conduct of that person, and understanding the high
17 standard of proof.

18 On the criminal side of the Court, the Commonwealth, the
19 prosecutors, usually the District Attorney's Office, has to
20 prove the elements of that offense by a very high standard of
21 proof. You know what it is, beyond a reasonable doubt. And
22 we explain that in detail, what it is.

23 On the civil said, preponderance of the evidence, more
24 likely than not that the elements of their particular offense,
25 or excuse me, elements of their particular claim, their

1 particular claim, are met by that standard, preponderance of
2 the evidence.

3 So I have seen jurors with PhD's, you know, and beyond, and
4 I've seen folks who aren't even high school educated, although
5 we hope that they are, who are very savvy, experienced, good
6 people, have people skills. That's all. Just do you have
7 people skills? Can you judge the credibility of the
8 witnesses? Can you judge the credibility of the evidence?
9 That's all we need.

10 HOST RYAN: Anything we can do to improve the jury system in
11 Mass?

12 JUSTICE RUFO: If there is, we're trying to make sure we're
13 on the cutting edge of it. Commissioner Wood and, and the
14 staff, like yourself included, have gone to great lengths to
15 reach out to the public. This show is part of that, to allay
16 the fears of the general public, that they shouldn't shy away
17 from jury service. We need their participation.

18 It's really the last visage of active participation in
19 government that's left other than voting. And it's very
20 important to vote, never missed a vote. I used to hold
21 elective office as you know a long time ago. It's been 19
22 years --

23 HOST RYAN: Since you held office.

24 JUSTICE RUFO: -- since I was the Suffolk County Sheriff,
25 yes, and I still vote for sure.

1 And it's a, it's a healthy process, but I've moved into a
2 different realm of government now.

3 And I can fully appreciate the fact that people are
4 concerned about it. So I go out to the local high school
5 where I live on Cape Cod and, and talk to the high school
6 seniors all the time because they're just turning 18, and now
7 they're eligible for jury service.

8 So we, we've tried to get out front of it and, and through
9 the website which is now very active and vibrant. So I would
10 challenge your viewers to go on to the Office of Jury
11 Commissioner because it answers, we have frequently asked
12 questions. You can even watch the orientation video. Look at
13 Chief Justice Gants. He's, he does a great job at the
14 beginning of it. And it's a wonderful video, 17 minute video.
15 It's a new, uplifting, fresh video that we put together. I
16 must confess that I had a little bit to do with it with
17 Commissioner Wood and a lot of other folks. And, you know, we
18 feel very, very strong about the fact that we have tried to
19 depict to the general public that this is not like getting a
20 traffic ticket in the mail. It's more you're welcoming them
21 to participate in an important part of government.

22 HOST RYAN: So are jurors a necessary and robust component
23 of the administration of justice?

24 JUSTICE RUFO: Couldn't do it without them, and we tell them
25 that. We appreciate their presence. We appreciate their

1 willingness to serve. We still try cases like the framers of
2 the constitution thought of, John Adams and Thomas Jefferson.
3 And I tell stories about how they came together and thought
4 this was the best thing since sliced bread, and it still is.

5 And, you know, it's embodied in the Bill of Rights. It's a
6 constitutional guarantee that we take very seriously even
7 today in the year 2015.

8 HOST RYAN: So jury duty is truly the cornerstone of our
9 democracy?

10 JUSTICE RUFO: It is, and it, it's part of the
11 constitutional guarantee that we all hope we have which is to
12 be free from losing our liberty without due process of law.
13 And due process of law cannot take place unless the jurors
14 participate.

15 HOST RYAN: Well, we've run out of time.

16 We'd like to thank you at home for tuning in today to Jury
17 Duty: You Make a Difference on BNN.

18 Just remember, if you have any questions regarding your
19 jury service, you can always contact the Office of Jury
20 Commissioner online at MAJury.Gov or give us a call toll free
21 at 1-800-THE-JURY, that's 1-800-843-5879.

22 Just remember you do make a difference. Please serve when
23 called. It's important to all of us.

24 Thank you, Judge Rufo.

25 JUSTICE RUFO: Thanks, Mike. Thanks for having me.

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HOST RYAN: And thank you at home.

1 For More Information Visit our Website JuryDuty.MAjury.gov or
2 call 1-800-THE-JURY, 1-800-843-5879

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