

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
Mid-Cycle Review Final Report

Provider JUSTICE RESOURCE INSTITUTE Provider Address 160 Gould St, Needham
 Survey Team Bullard,David; Edi-Osagie,Raymond; Obeng,Raymond; MacPhail,Lisa; Date(s) of Review 22-JAN-24 to 25-JAN-24

Mid-Cycle Scope and results :					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Employment and Day Supports 7 Locations 18 Audits	Defer Licensure	12/17	<input checked="" type="checkbox"/> Eligible for new business <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 63/68 (92.65%)	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Organizational Areas Needing Improvement on Standards not met:

Indicator #	L65
Indicator	Restraint report submit
Area Need Improvement	Six out of the seven restraints reported within the review period were submitted, and/ or finalized beyond the required timelines. The agency must ensure that restraints are reported and finalized within the required timelines.
Status at mid-cycle	None of the 30 restraints in the period reviewed were submitted and/or finalized within the required timelines. The agency must ensure that restraints are reported and finalized within the required timelines.
#met /# rated at mid-cycle	0/30
Rating	NOT MET

Employment and Day Supports Areas Needing Improvement on Standards not met:

Indicator #	L8
Indicator	Emergency Fact Sheets
Area Need Improvement	For four of eighteen individuals, emergency fact sheets were not current and accurate. The agency must ensure that all emergency fact sheets contain all relevant and accurate information and are available where programming is taking place.
Status at mid-cycle	For sixteen of eighteen individuals, emergency fact sheets were current and accurate.
#met /# rated at mid-cycle	16/18

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Rating	MET
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Indicator #	L11
Indicator	Required inspections
Area Need Improvement	At one of three sites, required annual inspections had not been performed. All required inspections must be conducted annually in accordance with regulations.
Status at mid-cycle	At CBDS/employment sites the required inspections were conducted annually in accordance with regulations.
#met /# rated at mid-cycle	4/4
Rating	MET

Indicator #	L15
Indicator	Hot water
Area Need Improvement	At two of three sites, water temperature tested outside of the required temperature range. Water temperatures must be maintained to be within the required temperature limits at all program sites.
Status at mid-cycle	At CBDS/employment sites water temperatures were within the required temperature limits.
#met /# rated at mid-cycle	4/4
Rating	MET

Indicator #	L46
Indicator	Med. Administration

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Area Need Improvement	For three of eight individuals, medication was not being administered according to the written order of a practitioner. Medications administered at all program sites must be administered in accordance with signed practitioner's order and MAP policy where applicable.
Status at mid-cycle	For seven of seven individuals, medication was being administered according to the written orders of a practitioner.
#met /# rated at mid-cycle	7/7
Rating	MET

Indicator #	L56
Indicator	Restrictive practices
Area Need Improvement	For all ten individuals, environmental restrictions did not have a written outline which contained a rationale and all other required components. The agency must ensure that all environmental restrictions are properly outlined and reviewed by the required parties.
Status at mid-cycle	For five of five individuals, environmental restrictions had a written outline which contained a rationale and all other required components.
#met /# rated at mid-cycle	5/5
Rating	MET

Indicator #	L61
Indicator	Health protection in ISP
Area Need Improvement	For one individual, supports and health-related protections were not fully outlined. The agency must ensure that all required elements are included in outlines relative to all health-related supports utilized by individuals.

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Status at mid-cycle	For one of one individual, supports and health-related protections were fully outlined.
#met /# rated at mid-cycle	1/1
Rating	MET

Indicator #	L63
Indicator	Med. treatment plan form
Area Need Improvement	For six of seven individuals, medication treatment plans did not include all required components. In some cases, medication treatment plans were absent when a behavior modifying medication was being administered. The agency must ensure that medication treatment plans are developed to contain all required components when behavior modifying medication is being administered by the provider.
Status at mid-cycle	For seven of seven individuals, medication treatment plans included all required components.
#met /# rated at mid-cycle	7/7
Rating	MET

Indicator #	L64
Indicator	Med. treatment plan rev.
Area Need Improvement	For six of seven individuals, medication treatment plans had not been submitted to the ISP team.
Status at mid-cycle	For three of seven individuals, medication treatment plans had not been submitted to the ISP team.
#met /# rated at mid-cycle	4/7
Rating	NOT MET

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Indicator #	L78
Indicator	Restrictive Int. Training
Area Need Improvement	At two of the three sites, staff were not trained on the restrictive interventions in use. The agency must ensure that staff are trained on all restrictive practices.
Status at mid-cycle	At two of two sites the agency ensured that staff were trained on all restrictive practices.
#met /# rated at mid-cycle	2/2
Rating	MET

Indicator #	L80
Indicator	Symptoms of illness
Area Need Improvement	At three of the six sites, staff had not been trained on signs and symptoms of illness utilizing a full required curriculum. The agency must ensure that staff are trained utilizing the full complement of training materials on signs and symptoms including "just not right."
Status at mid-cycle	At CBDS/employment sites the staff had been trained on signs and symptoms of illness.
#met /# rated at mid-cycle	4/4
Rating	MET

Indicator #	L84
Indicator	Health protect. Training

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Area Need Improvement	At one site, staff had not been trained on the health-related supports utilized on site. The provider must ensure that all staff are trained on the proper utilization of health-related support equipment.
Status at mid-cycle	For one of one individual, staff had been trained on the health-related supports utilized on site.
#met /# rated at mid-cycle	1/1
Rating	MET

Indicator #	L85
Indicator	Supervision
Area Need Improvement	At all the three-day service programs, supervision, staff development and oversight were found to be lacking. The agency needs to implement a consistent system for supervision and staff development which ensures compliance with regulations is maintained.
Status at mid-cycle	At CBDS/employment sites the agency was implementing a consistent system for supervision and staff development.
#met /# rated at mid-cycle	4/4
Rating	MET

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	For six of fourteen individuals, required assessments for the ISP were not completed and submitted within the required timelines. The agency must ensure that assessments are submitted in preparation for the ISP at least 15 days before the scheduled meeting date.

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Status at mid-cycle	For eight of fifteen individuals, required assessments for the ISP were not completed and submitted within the required timelines.
#met /# rated at mid-cycle	7/15
Rating	NOT MET

Indicator #	L87
Indicator	Support strategies
Area Need Improvement	For eight of the fifteen individuals, provider support strategies were not completed and submitted within the required timelines. The agency must ensure that support strategies are completed and submitted at least 15 days before in preparation for the ISP meeting date.
Status at mid-cycle	For eight of fifteen individuals, required support strategies for the ISP were not completed and submitted within the required timelines.
#met /# rated at mid-cycle	7/15
Rating	NOT MET

Indicator #	L88
Indicator	Strategies implemented
Area Need Improvement	For nine of eighteen individuals, services and support strategies for goals which were identified and agreed upon in the ISP were not being implemented. The agency needs to ensure that services and support strategies for goals which were identified and agreed upon in the ISP are consistently implemented.
Status at mid-cycle	For sixteen of seventeen individuals, services and support strategies for goals which were identified and agreed upon in the ISP were being implemented.

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#met /# rated at mid-cycle	16/17
Rating	MET

Indicator #	L91
Indicator	Incident management
Area Need Improvement	At one of three sites, incidents were reported and/or finalized, beyond the required timelines. The agency must ensure that incidents are submitted and finalized in accordance with mandatory timelines.
Status at mid-cycle	At two of three sites incidents were reported and/or finalized beyond the required timelines. The agency must ensure that incidents are submitted and finalized in accordance with mandatory timelines.
#met /# rated at mid-cycle	1/3
Rating	NOT MET