

JUVENILE COURT
List of Approved Programs for Alternative Dispute Resolution Services
2019-2021

Overview of Services: The Juvenile Court Department has **18** approved programs offering free mediation services for Care and Protection, Child Requiring Assistance (CRA), Delinquency, Guardianship and Harassment Prevention Orders cases. In addition, Permanency Mediation services are available in some counties.

BARNSTABLE COUNTY:

-Greater Brockton Center for Dispute Resolution

Ron K. Fredey, Program Director
Brockton Trial Court - George Covett Courthouse
215 Main Street, Suite 207
Mailing Address: P.O. Box 842, South Easton, MA 02375
Phone: (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com or mediators@gbcdr.org
Website: www.gbcdr.org
Roster: 10 Neutrals
Services: Mediation of Child Requiring Assistance and Delinquency cases for the Town of Plymouth Division.

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of Child Requiring Assistance cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

BERKSHIRE COUNTY:

-Berkshire County Regional Housing Authority

Brad Gordon, Executive Director/Staff Attorney
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138 - Ext. 216
Fax (413) 443-8137
Email: bcrha@berkshire.net
Website: www.bcrha.com
Roster: 16 Neutrals
Services: Mediation of Child Requiring Assistance cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

BRISTOL COUNTY:

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of Child Requiring Assistance cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

ESSEX COUNTY:

-North Shore Community Mediation, Inc.

Cynthia McClory, Executive Director
100 Cummings Center, Suite 307-J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: info@nsmediation.org
Website: www.nsmediation.org
Roster: 43 Neutrals
Languages: Spanish, Greek and Portuguese
Services: Mediation of Child Requiring Assistance, Harassment Prevention Orders, Permanency Mediation, Care and Protection, Guardianship and Delinquency cases.

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of Child Requiring Assistance cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

FRANKLIN/HAMPSHIRE COUNTY:

-Collaborative Resolutions Group, Inc.

Debbie Lynangale, Gloria Santa Anna, Co-Executive Directors
P.O. Box 931
Greenfield, MA 01302
Phone: (413) 774-7469
Fax: (413) 475-7088
Email: info@crg-collab.org
Website: www.collaborativeresolutionsgroup.org
Roster: 38 Neutrals
Languages: Spanish
Services: Mediation
Services: Mediation of Care and Protection, Child Requiring Assistance and Delinquency cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

-Quabbin Mediation Services

Sharon Tracy, Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: quabbinmediation@gmail.com
Website: www.quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish, Khmer and American Sign Language
Services: Mediation of Child Requiring Assistance and Delinquency cases.

HAMPDEN COUNTY:

-Center for Human Development, Inc., Family and Youth Mediation Program

Rhonda Young
246 Park Street
West Springfield, MA 01089
Phone: (413) 781-6556
Fax: (413) 781-6523
Email: ryoung@chd.org
Website: www.chd.org
Roster: 21 Neutrals
Services: Mediation of Child Requiring Assistance cases.

-Dispute Resolution Services

Leo Florian, Executive Director
115 State Street, Suite 400
P.O. Box 30023
Springfield, MA 01103-0023
Phone: (413) 787-6480
Fax: (413) 788-9685
Email: drs.inc@verizon.net
Website: www.drsmmediation.com
Roster: 39 Neutrals
Services: Mediation of Delinquency cases.

-Hampden County Bar Association – Arbitration and Mediation Services

Noreen Nardi, Executive Director
50 State Street
P.O. Box 30023
Springfield, MA 01103
Phone: (413) 748-7951
Fax: (413) 732-6882
Email: admin@hcbar.org
Website: www.hcbar.org
Roster: 6 Neutrals
Services: Mediation of Care and Protection and Guardian cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

MIDDLESEX COUNTY:

-Community Dispute Settlement Center

Gail S. Packer, Executive Director

60 Gore Street, Suite 202

Cambridge, MA 02138

Phone: (617) 876-5376

Fax: (617) 876-6663

Email: cdscinfo@communitydispute.org

Website: www.communitydispute.org

Roster: 73 Neutrals

Languages: Spanish

Mediation of Child Requiring Assistance, Care and Protection, and Harassment Prevention Order cases.

-Harvard Mediation Program

Maureen Griffin, Program Administrator

Harvard Law School, Pound Hall - 521

1563 Massachusetts Avenue

Cambridge, MA 02138

Phone: (617) 495 -1854

Fax: (617) 496- 2294

Email: mgriffin@law.harvard.edu

Roster: 101 Neutrals

Languages: Spanish, French, German, Russian, Mandarin, Japanese, Korean and Uzbek

Services: Mediation of Child Requiring Assistance, Delinquency and Harassment Prevention Order cases.

-The Mediation Group

Amy Gordon, Administrative Director

235 Cypress Street, Suite 300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Services: Mediation of Child Requiring Assistance cases.

-MetroWest Mediation Services, Inc.

Seth Izen, Executive Director

600 Concord Street

Framingham, MA 01702

Phone: (508) 872-9495

Fax: (508) 872-9764

Email: info@metrowestmediationservices.org

Website: www.metrowestmediationservices.org

Roster: 22 Neutrals

Services: Mediation of Care and Protection, Child Requiring Assistance, Harassment Prevention Order and Delinquency cases.

-Metropolitan Mediation Services

Joshua Jacks, Director

40 Webster Place

Brookline, MA 02445-7937

Phone: (617) 241-0300

Fax: (617) 734-6385

Email: joshua.jacks@metromediation.org

Website: www.metromediation.org

Roster: 67 Neutrals

Services: Mediation of Child Requiring Assistance and Delinquency cases.

-Middlesex Mediation and Conciliation Program

Patricia Lemire, Executive Director

Middlesex Community College

33 Kearney Square, Derby 200

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: LEMIREPA@middlesex.mass.edu

Roster: 40 Neutrals

Languages: Khmer, Spanish, French, Greek and ASL

Mediation of Child Requiring Assistance, Care and Protection, Delinquency and Harassment Prevention Order cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director

75 Market Place, Suite 330

Springfield, MA

Phone: 781-433-0313

Fax: 781-433-0327

Email: jpearson@plummeryouthpromise.org

Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services

Roster: 20 Neutrals

Languages: Spanish

Services: Permanency Mediation

NORFOLK COUNTY:

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Pound Hall - 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Fax: (617) 496- 2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, French, German, Russian, Mandarin, Japanese, Korean and Uzbek
Services: Mediation of Child Requiring Assistance, Delinquency and Harassment
Prevention Order cases.

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of Child Requiring Assistance cases.

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of Child Requiring Assistance cases.

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation of Child Requiring Assistance and Delinquency cases.

PLYMOUTH COUNTY:

-Greater Brockton Center for Dispute Resolution

Ron K. Fredey, Program Director
Brockton Trial Court - George Covett Courthouse
215 Main Street, Suite 207
Mailing Address: P.O. Box 842, South Easton, MA 02375
Phone: (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com or mediators@gbcdr.org
Website: www.gbcdr.org
Roster: 10 Neutrals
Services: Mediation of Child Requiring Assistance and Delinquency cases.

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of Child Requiring Assistance cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

SUFFOLK COUNTY:

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Pound Hall - 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Fax: (617) 496- 2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, French, German, Russian, Mandarin, Japanese, Korean and Uzbek
Services: Mediation of Child Requiring Assistance, Delinquency and Harassment Prevention Order cases.

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of Child Requiring Assistance cases.

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation of Child Requiring Assistance and Delinquency cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of Child Requiring Assistance cases.

WORCESTER COUNTY:

- Family Services of Central Massachusetts

Sabrina Bohun, Community Mediation Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: sbohun@fscm.org
Website: www.fscm.org/mediation
Neutrals: 21 Neutrals
Services: Permanency Mediation

-Parker Mediation Services

Larry Tonelli Parker
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604-1607
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com
Roster: 3 Neutrals
Services: Permanency Mediation and Guardianship cases.

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
75 Market Place, Suite 330
Springfield, MA
Phone: 781-433-0313
Fax: 781-433-0327
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 20 Neutrals
Languages: Spanish
Services: Permanency Mediation

-The Mediation Group

Amy Gordon, Administrative Director

235 Cypress Street, Suite 300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Services: Mediation of Child Requiring Assistance cases.