

**JUVENILE COURT**  
**List of Approved Programs for Alternative Dispute Resolution Services**  
**2022-2024**

**Overview of Services:** The Juvenile Court Department has **15** approved programs offering free mediation services for Care and Protection, Child Requiring Assistance (CRA), Delinquency, Guardianship and Harassment Prevention Orders cases. In addition, Permanency Mediation services are available in some counties.

**BARNSTABLE COUNTY:**

***-Greater Brockton Center for Dispute Resolution***

Ron K. Fredey, Program Coordinator  
Brockton Trial Court - George Covett Courthouse  
215 Main Street, Suite 207  
Brockton, MA 02301  
Mailing Address: P.O. Box 842, South Easton, MA 02375  
Phone: (508) 897-2868  
Email: rfredey@gmail.com or mediators@gbcdr.org  
Website: www.gbcdr.org  
Roster: 26 Neutrals  
Services: Mediation of Child Requiring Assistance and delinquency cases for the Town of Plymouth Division

***-Martha's Vineyard Mediation Program***

Sara Barnes, Executive Director  
15 Merchant's Court #5  
Vineyard Haven, MA 02568  
Phone: (508) 693-2999  
Email: info@mvmmediation.org  
Roster: 3 Neutrals  
Services: Permanency Mediation

***-Mediation Works, Incorporated***

Charles Doran, Executive Director  
10 Liberty Square, Fourth Floor  
Boston, MA 02109-1632  
Phone: (617) 973-9739  
Fax: (617) 973-9532  
Email: mailbox@mwi.org  
Website: www.mwi.org  
Roster: 31 Neutrals  
Languages: French, Spanish and Hebrew  
Services: Mediation of Child Requiring Assistance cases.

***-Plummer Youth Promise – Permanency Mediation Services***

Nicole McLaughlin, Executive Director  
37 Winter Island Road  
Salem, MA 01970  
Phone: 781-433-0313  
Fax: 781-433-0327  
Contact Person: Julia A. B. Pearson  
Email: [jpearson@plummeryouthpromise.org](mailto:jpearson@plummeryouthpromise.org)  
Website: [www.plummeryouthpromise.org/our-programs/permanency-mediation-services](http://www.plummeryouthpromise.org/our-programs/permanency-mediation-services)  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**BERKSHIRE COUNTY:**

***-Berkshire County Regional Housing Authority***

Brad Gordon, Executive Director  
1 Fenn Street, Fourth Floor  
Pittsfield, MA 01201  
Phone: (413) 443-7138 - Ext. 216  
Fax (413) 443-8137  
Email: [Bradg@bcrha.com](mailto:Bradg@bcrha.com)  
Website: [www.bcrha.com](http://www.bcrha.com)  
Roster: 32 Neutrals  
Services: Mediation of Child Requiring Assistance cases

***-Plummer Youth Promise – Permanency Mediation Services***

Julia Pearson, Program Director  
Nicole McLaughlin, Executive Director  
37 Winter Island Road  
Salem, MA 01970  
Phone: 781-433-0313  
Fax: 781-433-0327  
Contact Person: Julia A. B. Pearson  
Email: [jpearson@plummeryouthpromise.org](mailto:jpearson@plummeryouthpromise.org)  
Website: [www.plummeryouthpromise.org/our-programs/permanency-mediation-services](http://www.plummeryouthpromise.org/our-programs/permanency-mediation-services)  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**BRISTOL COUNTY:**

***-Martha's Vineyard Mediation Program***

Sara Barnes, Executive Director  
15 Merchant's Court #5  
Vineyard Haven, MA 02568

Phone: (508) 693-2999  
Email: [info@mvmediation.org](mailto:info@mvmediation.org)  
Roster: 3 Neutrals  
Services: Permanency Mediation

***-Plummer Youth Promise – Permanency Mediation Services***

Nicole McLaughlin, Executive Director  
37 Winter Island Road  
Salem, MA 01970  
Phone: 781-433-0313  
Fax: 781-433-0327  
Contact Person: Julia A. B. Pearson  
Email: [jpearson@plummeryouthpromise.org](mailto:jpearson@plummeryouthpromise.org)  
Website: [www.plummeryouthpromise.org/our-programs/permanency-mediation-services](http://www.plummeryouthpromise.org/our-programs/permanency-mediation-services)  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**ESSEX COUNTY:**

***-North Shore Community Mediation, Inc.***

Hannah Bowen, Executive Director  
100 Cummings Center, Suite 307-J  
Beverly, MA 01915  
Phone: (978) 232-1212  
Email: [info@nsmediation.org](mailto:info@nsmediation.org)  
Website: [www.nsmediation.org](http://www.nsmediation.org)  
Roster: 50 Neutrals  
Languages: Spanish  
Services: Mediation of Child Requiring Assistance, Harassment Prevention Orders, Permanency Mediation, Care and Protection, Guardianship, Equity and Delinquency cases.

***-Plummer Youth Promise – Permanency Mediation Services***

Nicole McLaughlin, Executive Director  
37 Winter Island Road  
Salem, MA 01970  
Phone: 781-433-0313  
Fax: 781-433-0327  
Contact Person: Julia A. B. Pearson  
Email: [jpearson@plummeryouthpromise.org](mailto:jpearson@plummeryouthpromise.org)  
Website: [www.plummeryouthpromise.org/our-programs/permanency-mediation-services](http://www.plummeryouthpromise.org/our-programs/permanency-mediation-services)  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**FRANKLIN/HAMPSHIRE COUNTY:**

***-Collaborative Resolutions Group, Inc.***

Debbie Lynangale, Gloria A. Santa Anna, Co-Executive Directors  
121 Montague Rd.  
Wendell, MA 01379  
Phone: (413) 774-7469  
Fax: (413) 475-7088  
Email: [info@crg-collab.org](mailto:info@crg-collab.org)  
Website: [www.collaborativeresolutionsgroup.org](http://www.collaborativeresolutionsgroup.org)  
Roster: 24 Neutrals  
Languages: Spanish  
Services: Mediation  
Services: Mediation of Care and Protection, Child Requiring Assistance and Delinquency cases

***-Plummer Youth Promise – Permanency Mediation Services***

Nicole McLaughlin, Executive Director  
37 Winter Island Road  
Salem, MA 01970  
Phone: 781-433-0313  
Fax: 781-433-0327  
Contact Person: Julia A. B. Pearson  
Email: [jpearson@plummeryouthpromise.org](mailto:jpearson@plummeryouthpromise.org)  
Website: [www.plummeryouthpromise.org/our-programs/permanency-mediation-services](http://www.plummeryouthpromise.org/our-programs/permanency-mediation-services)  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

***-Quabbin Mediation Services***

Sharon Tracy, Executive Director  
13 South Main Street  
Orange, MA 01364  
Phone: (978) 544-6142  
Fax: (978) 544-2165  
Email: [info@quabbinmediation.org](mailto:info@quabbinmediation.org)  
Website: [www.quabbinmediation.org](http://www.quabbinmediation.org)  
Roster: 49 Neutrals  
Languages: Spanish, Khmer and American Sign Language  
Services: Mediation of Child Requiring Assistance and Delinquency cases.

**HAMPDEN COUNTY:**

***-Center for Human Development, Inc., Family and Youth Mediation Program***

Rhonda Young, Program Director  
246 Park Street

West Springfield, MA 01089  
Phone: (413) 781-6556  
Fax: (413) 781-6523  
Email: ryoung@chd.org  
Website: www.chd.org  
Roster: 13 Neutrals  
Services: Mediation of Child Requiring Assistance cases

***-Plummer Youth Promise – Permanency Mediation Services***

Nicole McLaughlin, Executive Director  
37 Winter Island Road  
Salem, MA 01970  
Phone: 781-433-0313  
Fax: 781-433-0327  
Contact Person: Julia A. B. Pearson  
Email: jpearson@plummeryouthpromise.org  
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**MIDDLESEX COUNTY:**

***-Community Dispute Settlement Center***

Gail S. Packer MSW, Executive Director  
60 Gore Street, Suite 202  
Cambridge, MA 02141  
Phone: (617) 876-5376  
Fax: (617) 876-6663  
Email: gspacker@communitydispute.org  
Website: www.communitydispute.org  
Roster: 71 Neutrals  
Languages: Spanish  
Mediation of Child Requiring Assistance, Care and Protection, and Harassment Prevention  
Order cases

***-Harvard Mediation Program***

Maureen Griffin, Program Manager  
Harvard Law School, Pound Hall - 521  
1563 Massachusetts Avenue  
Cambridge, MA 02138  
Phone: (617) 495 -1854  
Email: mgriffin@law.harvard.edu  
Roster: 58 Neutrals  
Languages: Spanish, Portuguese (Language abilities change annually)

Services: Mediation of Child Requiring Assistance, Delinquency and Harassment Prevention Order cases.

***-MetroWest Mediation Services, Inc.***

Seth Izen, Executive Director  
220 North Main St., Suite 106  
Natick, MA 01760

Phone: (508) 872-9495

Fax: (508) 872-9764

Email: [info@metrowestmediationservices.org](mailto:info@metrowestmediationservices.org), [seth@metrowestmediation.org](mailto:seth@metrowestmediation.org)

Website: [www.metrowestmediationservices.org](http://www.metrowestmediationservices.org)

Roster: 45 Neutrals

Services: Mediation of Care and Protection, Child Requiring Assistance, Harassment Prevention Order and Delinquency cases.

***-Metropolitan Mediation Services***

Antonio Castro Aranda, Director  
40 Webster Place  
Brookline, MA 02445-7937

Phone: (617) 241-0300

Fax: (800) 886-0620

Email: [antonio.castro@metromediation.org](mailto:antonio.castro@metromediation.org)

Website: [www.metromediation.org](http://www.metromediation.org)

Roster: 33 Neutrals

Services: Mediation of Child Requiring Assistance and Delinquency cases.

***-Middlesex Community College Law Center***

Ursula Furi-Perry, Director  
Middlesex Community College  
33 Kearney Square, Derby 200  
Lowell, MA 01852

Phone: (978) 656-3342

Fax: (978) 441-1749

Email: [furiperryo@middlesex.mass.edu](mailto:furiperryo@middlesex.mass.edu)

Roster: 28 Neutrals

Languages: Khmer, Spanish, French, Greek and ASL

Mediation of Child Requiring Assistance, Care and Protection, Delinquency and Harassment Prevention Order cases

***-Plummer Youth Promise – Permanency Mediation Services***

Nicole McLaughlin, Executive Director  
37 Winter Island Road  
Salem, MA 01970

Phone: 781-433-0313

Fax: 781-433-0327

Contact Person: Julia A. B. Pearson

Email: [jpearson@plummeryouthpromise.org](mailto:jpearson@plummeryouthpromise.org)  
Website: [www.plummeryouthpromise.org/our-programs/permanency-mediation-services](http://www.plummeryouthpromise.org/our-programs/permanency-mediation-services)  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**NORFOLK COUNTY:**

***-Harvard Mediation Program***

Maureen Griffin, Program Manager  
Harvard Law School, Pound Hall - 521  
1563 Massachusetts Avenue  
Cambridge, MA 02138  
Phone: (617) 495 -1854  
Email: [mgriffin@law.harvard.edu](mailto:mgriffin@law.harvard.edu)  
Roster: 58 Neutrals  
Languages: Spanish, Portuguese (Language abilities change annually)  
Services: Mediation of Child Requiring Assistance, Delinquency and Harassment Prevention Order cases.

***-Mediation Works, Incorporated***

Charles Doran, Executive Director  
10 Liberty Square, Fourth Floor  
Boston, MA 02109-1632  
Phone: (617) 973-9739  
Fax: (617) 973-9532  
Email: [mailbox@mwi.org](mailto:mailbox@mwi.org)  
Website: [www.mwi.org](http://www.mwi.org)  
Roster: 31 Neutrals  
Languages: French, Spanish and Hebrew  
Services: Mediation of Child Requiring Assistance cases.

***-Metropolitan Mediation Services***

Antonio Castro Aranda, Director  
40 Webster Place  
Brookline, MA 02445-7937  
Phone: (617) 241-0300  
Fax: (800) 886-0620  
Email: [antonio.castro@metromediation.org](mailto:antonio.castro@metromediation.org)  
Website: [www.metromediation.org](http://www.metromediation.org)  
Roster: 33 Neutrals  
Services: Mediation of Child Requiring Assistance and Delinquency cases.

**PLYMOUTH COUNTY:**

***-Greater Brockton Center for Dispute Resolution***

Ron K. Fredey, Program Coordinator  
Brockton Trial Court - George Covett Courthouse  
215 Main Street, Suite 207  
Brockton, MA 02301  
Mailing Address: P.O. Box 842, South Easton, MA 02375  
Phone: (508) 897-2868  
Email: rfredey@gmail.com or mediators@gbcdr.org  
Website: www.gbcdr.org  
Roster: 26 Neutrals  
Services: Mediation of Child Requiring Assistance and delinquency cases

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37 Winter Island Road  
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Fax: 781-433-0327  
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Email: jpearson@plummeryouthpromise.org  
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**SUFFOLK COUNTY:**

***-Harvard Mediation Program***

Maureen Griffin, Program Manager  
Harvard Law School, Pound Hall - 521  
1563 Massachusetts Avenue  
Cambridge, MA 02138  
Phone: (617) 495 -1854  
Email: mgriffin@law.harvard.edu  
Roster: 58 Neutrals  
Languages: Spanish, Portuguese (Language abilities change annually)  
Services: Mediation of Child Requiring Assistance, Delinquency and Harassment Prevention Order cases.

***-Mediation Works, Incorporated***

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10 Liberty Square, Fourth Floor  
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Phone: (617) 973-9739



Fax: (617) 973-9532  
Email: mailbox@mwi.org  
Website: www.mwi.org  
Roster: 31 Neutrals  
Languages: French, Spanish and Hebrew  
Services: Mediation of Child Requiring Assistance cases.

***-Metropolitan Mediation Services***

Antonio Castro Aranda, Director  
40 Webster Place  
Brookline, MA 02445-7937  
Phone: (617) 241-0300  
Fax: (800) 886-0620  
Email: antonio.castro@metromediation.org  
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Fax: 781-433-0327  
Contact Person: Julia A. B. Pearson  
Email: jpearson@plummeryouthpromise.org  
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services  
Roster: 32 Neutrals  
Languages: Spanish  
Services: Permanency Mediation

**WORCESTER COUNTY:**

***- Family Mediation Services of Central Massachusetts***

Sabrina Allfrey, Mediation Program Director  
210 Lincoln Street  
Worcester, MA 01605  
Phone: (508) 796-1971  
Email: sallfrey@fscm.org  
Website: www.fscm.org/mediation  
Neutrals: 27 Neutrals  
Services: Permanency Mediation, Harassment Prevention Order cases

***-Plummer Youth Promise – Permanency Mediation Services***

Nicole McLaughlin, Executive Director  
37 Winter Island Road

Salem, MA 01970

Phone: 781-433-0313

Fax: 781-433-0327

Contact Person: Julia A. B. Pearson

Email: [jpearson@plummeryouthpromise.org](mailto:jpearson@plummeryouthpromise.org)

Website: [www.plummeryouthpromise.org/our-programs/permanency-mediation-services](http://www.plummeryouthpromise.org/our-programs/permanency-mediation-services)

Roster: 32 Neutrals

Languages: Spanish

Services: Permanency Mediation