



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Division of Health Professions Licensure

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Board of Registration in Pharmacy
239 Causeway Street, Suite 200, 2nd Floor
Boston, MA 02114
(800) 414-0168
<http://www.mass.gov/reg/boards/ph>

December 28, 2010

Kelly A. Couto

[redacted]

Re: Voluntary Surrender of Pharmacy Technician Registration – Complaint No. PHA20100192

Dear Ms. Couto:

The Board of Registration in Pharmacy (Board) is in receipt of your Massachusetts Pharmacy Technician Registration No. 6310 (exp. 08/01/2011) which you have surrendered to the Board in resolution of above-referenced Complaint Docket No. PHA20100192 (Complaint) in accordance with the terms of the *Voluntary Surrender Statement* you executed dated December 8, 2010.

Please be advised that the Board has accepted the voluntary surrender of your pharmacy technician registration on the terms and conditions that you understand and agree your surrender is voluntarily tendered; that registration surrender is considered to be a disciplinary action depriving you of all privileges of registration; that registration surrender is not subject to reconsideration or judicial review; and that the Board will not review any application for licensure as a pharmacy technician in the future.

If you do not agree to the above described terms and conditions by which the Board has accepted the voluntary surrender of your pharmacy technician registration in resolution of the Complaint, **you must notify the Board in writing at the address above within 30 days of the date of this letter.**

If you have not otherwise notified the Board by that date, the Board will consider you to have agreed that you have surrendered your registration to the Board in resolution of the Complaint in accordance with the above terms and conditions as well as Board regulation 247 CMR 10.06(6). The Board will close the Complaint as a "Voluntary Surrender" on January 28, 2011.

Very truly yours,

Joanne M. Trifone, R.Ph., President

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