The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

250 Washington Street, Boston, MA 02108-4619



KATHLEEN E. WALSH

Secretary

ROBERT GOLDSTEIN, MD, PhD Commissioner

**Tel: 617-624-6000**

**www.mass.gov/dph**

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KIMBERLEY DRISCOLL

Lieutenant Governor

**June 18, 2025**

Edith Benisty

KDC Attleboro Early Intervention Program

25 Forest St. Attleboro, MA 02703

Email: ebenisty@kdc.org

Dear Edith Benisty

The purpose of this letter is to provide an update on the status of the findings and corrective actions identified by the Department of Public Health’s (the Department) Early Intervention Division (EI Division) reported in the Cyclical Monitoring report to KDC Attleboro Early Intervention Program

dated January 9, 2025. Based upon the EI Division’s analysis of the revised policies and procedures and/or evidence submitted by KDC Attleboro Early Intervention Program, as well as subsequent data pulled from the Early Intervention Client System on April 30, 2025 for all relevant requirements, the EI Division has determined that the KDC Attleboro Early Intervention Program has taken the necessary steps to address and resolve the findings of noncompliance and the required corrective actions outlined in the monitoring report. The chart included in this letter, summarizes the monitoring component, finding, required actions, EI Division analysis, and status of finding(s) based on the evidence received from KDC Attleboro Early Intervention Program.

The EI Division appreciates KDC Attleboro Early Intervention Program’s continued efforts to improve the implementation of IDEA Part C and the development and implementation of a reasonably designed system which ensures compliance and improving results for infants and toddlers with disabilities. The EI Division notes that having a consistent and transparent system for identifying and correcting noncompliance, particularly noncompliance that impacts the delivery of early intervention services in accordance with individualized family service plans, and dispute resolutions systems that protect the rights of parents, are essential elements to ensuring improved results for infants and toddlers with disabilities. If you have any questions, please reach out to your clinical oversight and support specialist, at Susan.Grossman@mass.gov

Sincerely,

Susan Grossman, M.S., CEIS, CEID

Clinical Oversight and Support Specialist

Molly Gilbride

Clinical Quality Manager, Early Intervention Division

**COMPLIANCE**

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| **Legal Requirement/State Standard**  | Noncompliant Policy, Procedure or Practice and EI Division analysis  | Conclusion/Finding  | Next Steps and Required Actions  |
| 1.1 IFSP Service Delivery (34 CFR 303.344(d)(1); 34 CFR 303.344(d)(2))  As used in paragraph (d)(1)(i) of this section—*Service Provision:* As a condition of receiving assistance under Part C of the IDEA, each State must ensure that appropriate early intervention services are available to all infants and toddlers with disabilities and their families as required by 34 C.F.R. § 303.112. Under 34 C.F.R. § 303.342(e), each State must ensure that Part C services are provided to all eligible infants and toddlers with disabilities and their families in a timely manner and that each eligible infant and toddler with a disability has available early intervention services that are designed to meet his or her unique individual needs as identified by the IFSP team as required by 34 C.F.R. §§ 303.13(c), 303.342, and 303.344(d). | 1.1 During the record review, the EI Division identified 4 out of 10 children who did not receive the service provided that matches the services as written on the IFSP and there is not clear documentation of a family exceptional circumstance.  | 1.1 The EI Division finds that the EIS program does not have a procedure that is reasonably designed to provide services as determined through the IFSP process and consented to by the parent, as required under (34 CFR 303.344(d)(1); 34 CFR 303.344(d)(2)) and the Early Intervention Operational Standards, Early Intervention Services (EIOS) VII. C.3 pg. 32. | Corrected and Closed |
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**DISPUTE RESOLUTION**

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| **Legal Requirement/State Standard**  | Noncompliant Policy, Procedure or Practice and EI Division analysis  | Conclusion/Finding  | Next Steps and Required Actions  |
| 2.1 Procedural Safeguards **303.421 Prior written notice and procedural safeguards notice.** a) ***General.*** Prior written notice must be provided to parents a reasonable time before the lead agency or an EIS provider proposes, or refuses, to initiate or change the identification, evaluation, or placement of their infant or toddler, or the provision of early intervention services to the infant or toddler with a disability and that infant's or toddler's family.   | 2.1 When completing the record review, the EI division identified six out of 10 children did not receive Prior Written Notice for their Transition Conference | 2.1 The EI Division finds that the EIS program does not have effective procedures to ensure that parents receive prior written notice for the transition conferences as required under 303.421 | Corrected and Closed |