

This spreadsheet is in response to record request # 348, which reads as follows:

348: To KPMG: Please provide a matrix identifying the changes made to KPMG Consulting's draft version 1.3 and the final version. In addition, please indicate whether the changes are either: a clarification, a correction of a typographical error, or a result of the completion of re-testing.

This table includes changes made to the KPMG Consulting Final Draft Report, (Release 1.3, August 9, 2000) as they appear in the Final Report (Release 1.4, September 7, 2000). This document is intended only to facilitate review of the Final Report which remains the source for all KPMG Consulting analysis and reporting related to the Bell Atlantic OSS evaluation project.

Domain	Reference	Type of Change	Explanation of Change
Global	All Sections	Clarification	Unless otherwise stated, "UNE" implies "UNE-P" and "UNE-L"
Global	Sections 2.6	Clarification	Eliminated language "detailed in the Master Test Plan"
Exec Summary	Section A, 1.0; Third bullet	Clarification	Clarified language
Exec Summary	Section A, 1.0; Second paragraph	Clarification	Clarified language
Exec Summary	Section A, 4.0; Second paragraph	Clarification	Clarified language
Exec Summary	Section A, 4.0; Third paragraph	Clarification	Clarified use of GUI & EDI interfaces
Exec Summary	Section A, 5.1; First sentence	Clarification	Deleted "roughly correspond to a customer's life cycle"
Exec Summary	Section A, 5.2.1; Third paragraph	Clarification	Clarified language
Exec Summary	Section A, 5.2.2; Second paragraph	Clarification	Clarified language
Exec Summary	Section A, 5.3; First paragraph	Clarification	Clarified reference to observations and exceptions process
Exec Summary	Section A, 5.3; First bullet	Clarification	Clarified language surrounding the observation process
Exec Summary	Section A, 5.3; Fifth bullet	Clarification	Clarified use of military-style test
Exec Summary	Section A, 5.5, Second bullet	Clarification	Clarified language and eliminated website reference
Exec Summary	Section A, 5.6	Clarification	Clarified language
Exec Summary	Section A, 5.7	Clarification	Clarified language

Exec Summary	Section B	Clarification	Eliminate introduction statement
Exec Summary	Section B, 1.2	Clarification	Clarified language
Exec Summary	Section B, 2.0; First paragraph	Clarification	Added website reference
Exec Summary	Section B, 3.0; First paragraph	Clarification	Clarified language and incorporated bullet point into text
Exec Summary	Section B, 6.0; Second paragraph	Clarification	Incorporated bullet point into text
POP1	Section 1.1	Re-test	Deleted last sentence in paragraph (reference to ongoing testing) and removed footnote.
POP1	Section 1.2	Clarification	Clarified volume test timeframe and updated footnotes
POP1	Section 2.1; second Paragraph	Clarification	Removed reference to REJ.
POP1	Table 1-4	Clarification	Added number portability to title
POP1	Table 1-4; 2nd footnote	Clarification	Clarified status of process relating to CLEC-to-CLEC loop migrations
POP1	Table 1-12	Typo	Removed residential ISDN column
POP1	Table 1-13	Clarification	Added number portability to title
POP1	Table 1-13; 2nd footnote	Clarification	Clarified status of process relating to CLEC-to-CLEC loop migrations
POP1	Table 1-17	Clarification	Updated cross references for work papers
POP1	Section 2.5.2	Clarification	Added text to identify actual volume test dates
POP1	Section 2-6; First paragraph	Clarification	Changed "Criteria" to "Measure"
POP1	Section 2-6	Clarification	Clarified methodology used to calculate results
POP1	POP 1-1-1; Table 1-18	Clarification	Clarified comments to reflect KPMG's evaluation methods for interface availability
POP1	POP 1-1-2; Table 1-18	Clarification	Clarified comments to reflect KPMG's evaluation methods for interface availability
POP1	POP 1-2-1; Table 1-18	Clarification	Clarified comments on pre-order responses
POP1	POP 1-2-3; Table 1-18	Re-test	Updated comments to include results of re-testing
POP1	POP 1-4-2; Table 1-18	Clarification	Clarified comments and Included totals
POP1	POP 1-4-4; Table 1-18	Clarification	Removed reference to C2C guidelines; Updated footnote stating documentation was requested from BA-MA
POP1	POP 1-4-5; Table 1-18	Clarification	Removed reference to C2C guidelines; Updated footnote stating documentation was requested from BA-MA

POP1	POP 1-4-6; Table 1-18	Clarification	Removed reference to C2C guidelines; Updated footnote stating documentation was requested from BA-MA
POP1	POP 1-4-7; Table 1-18	Clarification	Removed reference to C2C guidelines; Updated footnote stating documentation was requested from BA-MA; added Satisfied result
POP1	POP 1-4-8; Table 1-18	Clarification	Removed reference to C2C guidelines; deleted footnote to C2C exclusions; Updated footnotes to include percentages represented by quantities presented and included information on account status.
POP1	POP 1-4-9; Table 1-18	Clarification	Clarified comments to include information regarding BCN CD and CRIS completion. Updated footnotes regarding account status
POP1	POP 1-5-4; Table 1-18	Clarification	Removed reference to C2C guidelines
POP1	POP 1-5-5; Table 1-18	Clarification	Removed reference to C2C guidelines
POP1	POP 1-5-6; Table 1-18	Clarification	Removed reference to C2C guidelines
POP1	POP 1-5-7; Table 1-18	Clarification	Removed reference to C2C guidelines
POP1	POP 1-6-1; Table 1-18	Clarification	Put into context the impact of inaccurate data and updated footnote
POP1	POP 1-6-2; Table 1-18	Clarification	Put into context the clarity of the error remarks field
POP1	POP 1-6-4; Table 1-18	Clarification	Removed reference to implied standard; updated abbreviations in the criteria
POP1	POP 1-6-7; Table 1-18	Clarification	Removed reference to POP4
POP1	POP 1-8-1; Table 1-18	Clarification	Removed footnote
POP1	POP 1-8-2; Table 1-18	Re-test	Updated comments to include results of re-testing and deleted footnotes
POP1	POP 1-9-1; Table 1-18	Clarification	Put into context the impact of inaccurate data and updated footnote
POP1	POP 1-9-3; Table 1-18	Clarification	Put into context the impact of missing fields
POP1	POP 1-9-4; Table 1-18	Re-test	Updated comments to include results of re-testing
POP2	Section 1.0	Clarification	Clarified volume timeframe
POP2	Section 2.1	Typo	Corrected capitalization of SecureID
POP2	Table 2-4	Clarification	Added number portability to title; Clarified status of process relating to CLEC-to-CLEC loop migrations

POP2	Table 2-13	Clarification	Clarified status of process relating to CLEC-to-CLEC loop migrations
POP2	Table 2-16	Clarification	Updated cross references for work papers
POP2	Section 2.5.2	Clarification	Added text to identify actual volume test dates
POP2	Section 2.6; First paragraph	Clarification	Changed "Criteria" to "Measure"
POP2	Section 2.6	Clarification	Clarified methodology used to calculate results
POP2	POP 2-1-1; Table 2-17	Clarification	Clarified comments to reflect KPMG's evaluation methods for interface availability and updated footnote.
POP2	POP 2-4-1; Table 2-17	Clarification	Removed reference to C2C guidelines
POP2	POP 2-4-2; Table 2-17	Clarification	Removed reference to C2C guidelines
POP2	POP 2-4-3; Table 2-17	Clarification	Removed reference to C2C guidelines
POP2	POP 2-5-3; Table 2-17	Clarification	Removed reference to C2C guidelines
POP2	POP 2-6-1; Table 2-17	Clarification	Updated comments regarding missing field
POP2	POP 2-6-4; Table 2-17	Clarification	Removed reference to implied standard; updated abbreviations in the criteria
POP2	POP 2-8-1; Table 2-17	Clarification	Added comments regarding missing field.
POP2	POP 2-8-3; Table 2-17	Clarification	Put into context the impact of missing fields
POP2	POP 2-8-4; Table 2-17	Re-test	Updated comments to include results of re-testing
POP3	Table 3-5	Clarification	Clarified cause of the unexpected results
POP3	Section 3.1.3	Clarification	Clarified breakdown of 1,415 unexpected results
POP3	Table 3-8	Clarification	Clarified calculation of commercial achieved and actual flow-through rates
POP3	Section 3.3	Clarification	Clarified breakdown of 48 parity scenarios
POP3	Section 2.2.1; First paragraph	Clarification	Removed footnote
POP4	Section 2.3; First paragraph	Clarification	Changed "objective" to "test target"
POP4	POP 4-14; Table 4-5	Clarification	Clarified "expected" cycle time
POP5	Section 2.1.3; Fourth paragraph	Typo	Replaced colon with comma
POP5	POP 5-13; Table 5-7	Clarification	Added wording that the TISOC is not primarily a help desk.

POP5	POP 5-19; Table 5-7	Clarification	Added wording that the TISOC is not primarily a help desk.
POP5	POP 5-23; Table 5-7	Clarification	Added wording that the TISOC is not primarily a help desk.
POP5	POP 5-30; Table 5-7	Typo	Changed footnote number
POP6	POP 6-3-11; Table 6-3	Clarification	Added context to include timeliness
POP7	Section 1.0; Third paragraph	Clarification	Changed "developmental personnel" to "operations personnel"
POP7	POP 7-1-2-A; Table 7-4	Clarification	Added context to clarify M&P task adherence based on the sequence of tasks as performed
POP7	POP 7-1-2-B; Table 7-4	Clarification	Added context to clarify M&P task adherence based on the sequence of tasks as performed
POP7	POP 7-1-2-C; Table 7-4	Clarification	Added context to clarify M&P task adherence based on the sequence of tasks as performed
POP7	POP 7-1-2-D; Table 7-4	Clarification	Added context to clarify M&P task adherence based on the sequence of tasks as performed
POP7	POP 7-1-2-E; Table 7-4	Clarification	Added context to clarify M&P task adherence based on the sequence of tasks as performed
POP7	POP 7-1-3-A; Table 7-4	Clarification	Added context to define type of orders observed (i.e. "live CLEC", KPMG initiated, KPMG/CLEC initiated)
POP7	POP 7-1-3-B; Table 7-4	Clarification	Added context to define type of orders observed (i.e. "live CLEC", KPMG initiated, KPMG/CLEC initiated)
POP7	POP 7-1-3-C; Table 7-4	Clarification	Added context to define type of orders observed (i.e. "live CLEC", KPMG initiated, KPMG/CLEC initiated. Changed model that percentages were reported.
POP7	POP 7-1-3-D; Table 7-4	Clarification	Added context to define type of orders observed (i.e. "live CLEC", KPMG initiated, KPMG/CLEC initiated)
POP7	POP 7-1-3-E; Table 7-4	Clarification	Added context to define type of orders observed (i.e. "live CLEC", KPMG initiated, KPMG/CLEC initiated. Added context to identify test irregularities.
POP8	Table 8-2	Clarification	Added data source: Bell Atlantic-North DASD Utilization, Production, Technology & Architecture, Quarterly Report
BLG3	BLG 3-1-19	Typo	Capitalized "Billing" and "Operations"
BLG5	BLG 5-4-1	Clarification	Clarified expected completion for DUF records. Deleted the word "Detailed" from the second paragraph and capitalized "Information".

BLG5	BLG 5-4-2	Clarification	Deleted the word "Detailed" and capitalized "Information".
BLG5	BLG 5-4-4	Clarification	Deleted the word "Detailed" and capitalized "Information".
BLG5	BLG 5-4-5	Clarification	Clarified phrase to specify "timely manner"
BLG6	BLG 6-1-6	Typo	Changed the word "generates" to "generate" in fourth line.
M&R2	Section 2.4, First paragraph	Clarification	"Secure ID" was replaced with "passwords"
M&R2	Section 2.4, First paragraph	Clarification	Clarified footnote on use of Secure ID
M&R2	Section 2.4.1.1	Clarification	Clarified use of "UNE Mix"
M&R2	Section 2.4.1.1	Clarification	Clarified KPMG's use of the MLT functionality of RETAS.
M&R2	Section 2.4.1.1	Clarification	Corrected reference to the RETAS Student User Guide.
M&R2	Table 2-7	Clarification	Changed table header from "UNE-P" to "CLEC"
M&R2	Section 2.4.1.4	Clarification	Clarified use of "UNE Mix"
M&R2	Section 2.4.1.4	Clarification	Clarified KPMG's use of the MLT functionality of RETAS.
M&R2	Section 2.4.1.4	Clarification	Corrected reference to the RETAS Student User Guide.
M&R2	Table 2-12	Clarification	Changed table header from "UNE-P" to "CLEC"
M&R3	Table 3-2	Clarification	Changed reference to "Modeled Demand Data Network Capital Requirements."
M&R6	M&R-6-7; Table 6-3	Clarification	Changed "Secure" to "User"
RM&I1	Table 1-1	Clarification	Updated data sources table
RM&I2	Table 2-2	Clarification	Updated data sources table
RM&I2	RMI 2-2; Table 2-3	Clarification	Clarified impact of February 2000 release testing
RM&I2	RMI 2-9; Table 2-4	Clarification	Clarified impact of February 2000 release testing
RM&I3	Table 3-2	Clarification	Updated data sources table
RM&I4	Table 4-2	Clarification	Updated data sources table
RM&I5	Table 5-1	Clarification	Updated data sources table
RM&I5	Table 5-2	Clarification	Updated data sources table
RM&I6	Table 6-2	Clarification	Updated data sources table
RM&I7	Table 7-2	Clarification	Updated data sources table
RM&I7	Section 2.5	Clarification	Added definition of trouble ticket types
RM&I7	Section 3.1	Clarification	Added text to describe possible trouble ticket delays
RM&I8	Table 8-2	Clarification	Updated data sources table

RM&I9	Table 9-2	Clarification	Updated data sources table
PMR1	Section 3.1.2.1.2	Clarification	Added comment about BA-MA's PO-2 formula change to comply with the NYC2C guidelines during re-test
PMR1	PMR 1-1-7; Table 1-14	Clarification	Added comment about BA-MA's PO-2 formula change to comply with the NYC2C guidelines during re-test; Commented on KPMG' Consulting's verification of the change
PMR1	PMR 1-1-8; Table 1-14	Clarification	Added comment about the re-test of Pre-Ordering metrics validation.
PMR1	PMR 1-1-12; Table 1-14	Clarification	Added comment about the re-test of Pre-Ordering change management process
PMR1	PMR 1-3-12; Table 1-14	Clarification	Added comment about the re-test of Provisioning change management process
PMR1	PMR 1-2-13; Table 1-26	Clarification	Changed comment to reference LSOG2 only
PMR1	Section 3.1.3.3; Table 1-27	Typo	Removed table formatting typo
PMR1	PMR 1-3-13; Table 1-28	Clarification	Clarified comment concerning statistical tests