DEAF & HARD OF HEARING INFO - CORONAVIRUS

- Commonwealth of Massachusetts
  https://mass.gov/covid19
- Executive Office of Health & Human Services
  https://mass.gov/eohhs
call: Dial 211
- Massachusetts Commission for the Deaf and Hard of Hearing
  https://mass.gov/mcdhh
e-mail: MCDsafety@mass.gov

PREVENTING ILLNESS

- WASH HANDS
- CLEAN OBJECTS & SURFACES
- DO NOT TOUCH FACE
- COVER COUGH
- STAY HOME
- AVOID CROWDS
- SOCIAL DISTANCE
- AVOID TRAVEL

GET MEDICAL HELP

- CONTACT DOCTOR
- MEDICAL STAFF
- AMBULANCE
- HOSPITAL
PREFERRED METHOD OF COMMUNICATION

- Interpreter
- Text/Captions
- Writing
- Lip Reading
- Gestures
- Assistive Listening Device

QUICK COMMUNICATION

- Yes
- No
- Don't Know

TIPS FOR HEALTH PROVIDER

- Get the person’s attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.
HOW LONG HAVE YOU HAD SYMPTOMS?

- MINUTES
- HOURS
- DAYS
- WEEKS
- MONTHS
- YEARS

TREATMENT & CARE

- MEDICAL STAFF
- CONTACT DOCTOR
- AMBULANCE
- CONTACT FAMILY
- MEDICAL TEST
- OXYGEN
- INHALER
- HOSPITAL
- APPOINTMENT
- TRASH TISSUES
- CLEAN HANDS

DEVELOPED BY THE MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING ▶ HTTPS://MASS.GOV

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