

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: LATHAM CENTERS _____

Provider Address: 1646 MAIN STREET , BREWSTER _____

Name of Person Gregory Powers
Completing Form: _____

Date(s) of Review: 19-NOV-25 to 20-NOV-25 _____

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Remote Supports and Monitoring Services		2/2

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Remote Supports and Monitoring Services Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L8
Indicator	Emergency Fact Sheets
Area Need Improvement	For two of five individuals, the Emergency Fact Sheet did not include all significant medical diagnoses and/or allergies. The agency needs to ensure that all significant medical diagnoses and allergies are included on the individuals' Emergency Fact Sheets.
Process Utilized to correct and review indicator	Process Utilized to correct and review indicator Health Care Records were thoroughly reviewed and/or parent/guardians were reached out to in cases of an absence of HCR.
Status at follow-up	No errors. Support Plans were also updated with full medical information going forward.
Rating	Met

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Remote Supports and Monitoring Services Areas Needing Improvement on Standard not met - Identified by Provider

Indicator #	L87
Indicator	Support strategies
Issue Identified	Support strategies not submitted in a timely manner.
Actions Planned/Occurred	<p>Immediate Actions: Weekly HCSIS alert excel pulled and provided to Remote manager for review and actions to be completed noted.</p> <p>A new Remote Service manager was hired after a long lapse in the previous one leaving the program with no staff outside of the director until three months ago. Latham will be continuing to hire additional staff as the program grows in the coming months to avoid similar situations and falling behind on required supporting documents.</p>
Process Utilized to correct and review indicator	<p>New remote manager finished training on ISP's in HCSIS and now has access to complete documentation on their own in a timely manner. An upcoming ISP list has been created; recent ISP's have been completed on time and HCSIS alerts are communicated to the SCL team including Remote to catch alerts.</p> <p>Additionally, SafeinHome (SiH) is requesting ISP's a month prior to their due date as an additional check on completion.</p>
Status at follow-up	Status at follow-up ISP's completed in time during review, there was an ISP that Latham was not invited* to by service coordinator with email documentation apologizing. Met with Nicole Murphy (DDS Cape and Islands) to reinforce training around Remotes ISP requirements.
Rating	Met