

## Local Consumer Programs Reference List FY2022 - 2023

| LCP Agency                                                      | Office Email                                                      | Phone                   | Website Links                   |
|-----------------------------------------------------------------|-------------------------------------------------------------------|-------------------------|---------------------------------|
| Berkshire Consumer Services Program                             | kristenc@bcrha.com                                                | (413) 443-7138 ext. 221 | <a href="#">Berkshire LCP</a>   |
| Boston Mayor's Office of Consumer Affairs & Licensing           | mocal@boston.gov                                                  | (617) 635-3834          | <a href="#">Boston LCP</a>      |
| Cambridge Consumer's Council                                    | lnichols@cambridgema.gov<br>mhemmerle@Cambridgema.gov             | (617) 349-6150          | <a href="#">Cambridge LCP</a>   |
| Cape Cod Consumer Assistance Council Inc.                       | info@consumercouncil.com                                          | (508) 771-0700          | <a href="#">Cape Cod LCP</a>    |
| Centro de Apoyo Familia (CAF)                                   | aramos@mycaf.org<br>ifernandez@mycaf.org                          | (978) 332-7108 ex. 7105 |                                 |
| La Colaborativa                                                 | elizabethd@la-colaborativa.org                                    | (617) 889-6080          | <a href="#">Chelsea LCP</a>     |
| MCC Law Center Consumer Protection Program                      | rowellh@middlesex.mass.edu                                        | (978) 656-3342          | <a href="#">Lowell LCP</a>      |
| Metro-West Mediation Services                                   | marlie@metrowestmediation.org<br>eric@metrowestmediation.org      | (508) 872-9495          | <a href="#">Metro-West LCP</a>  |
| Neighborhood of Affordable Housing                              | csuarez@noahcdc.org<br>nkallab@noahcdc.org                        | (617) 418-8261          | <a href="#">NOAH LCP</a>        |
| New Bedford Department of Community Services                    | mlim@newbedford-ma.gov                                            | (508) 961-3136          | <a href="#">New Bedford LCP</a> |
| North Essex Dispute Resolution Center                           | nedisputeresolution@gmail.com                                     | (978) 872-1560          | <a href="#">North Essex LCP</a> |
| North Weymouth MASSPIRG Consumer Action                         | jfoymasspirg.org                                                  | (781) 335-0280          | <a href="#">MASSPIRG LCP</a>    |
| Northwestern District Attorney Office, Consumer Protection Unit | anita.wilson@state.ma.us<br>joanne.i.odonoghue@state.ma.us        | (413) 774-3186          | <a href="#">NWDA LCP</a>        |
| Revere Consumer Affairs Office                                  | afitzmaurice@revere.org<br>kfisher@revere.org                     | (781) 286-8114          | <a href="#">Revere LCP</a>      |
| South Shore Community Action Council                            | dmmccaffrey@sscac.org                                             | (508) 747-7575 ext.6226 | <a href="#">South Shore LCP</a> |
| Springfield Mayor's Office of Consumer Information              | mjohnson@springfieldcityhall.com                                  | (413) 750-2890          | <a href="#">Springfield LCP</a> |
| United Way of Greater Plymouth County - The Family Center       | claudel.chevry@cbbrockton.org<br>jaqueline.cardoso@cbbrockton.org | (508) 857-0272          | <a href="#">Brockton LCP</a>    |
| Worcester Human Rights & Accessibility Office                   | schwartzr@worcesterma.gov<br>adinewT@worcesterma.gov              | (508) 799-8486          | <a href="#">Worcester LCP</a>   |

| Town       | LCP Full Name                                                   | Phone                   |
|------------|-----------------------------------------------------------------|-------------------------|
| Abington   | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Acton      | Metro-West Mediation Services                                   | (508) 872-9495          |
| Acushnet   | New Bedford Department of Community Services                    | (508) 961-3136          |
| Adams      | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Agawam     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Aldenville | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Alford     | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Allston    | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Amesbury   | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Amherst    | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Andover    | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| Aquinnah   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Arlington  | Cambridge Consumer's Council                                    | (617) 349-6150          |
| Ashburnham | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Ashby      | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Ashfield   | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Ashland    | Metro-West Mediation Services                                   | (508) 872-9495          |
| Assonet    | New Bedford Department of Community Services                    | (508) 961-3136          |
| Athol      | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |

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| Attleboro      | New Bedford Department of Community Services                    | (508) 961-3136          |
| Auburn         | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Auburndale     | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Avon           | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Ayer           | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Barnstable     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Barre          | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Barrington     | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Bass River     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Becket         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Bedford        | Metro-West Mediation Services                                   | (508) 872-9495          |
| Belchertown    | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Bellingham     | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Belmont        | Cambridge Consumer's Council                                    | (617) 349-6150          |
| Berkley        | New Bedford Department of Community Services                    | (508) 961-3136          |
| Berlin         | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Bernardston    | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Beverly        | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Beverly Farms  | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Billerica      | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Blackstone     | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Blandford      | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Bolton         | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Bondsville     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Boston         | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Bourne         | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Bournedale     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Boxboro        | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Boxborough     | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Boxford        | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Boylston       | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Bradford       | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Braintree      | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Brewster       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Bridgewater    | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Brighton       | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Brightwood     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Brimfield      | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Brockton       | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Brookfield     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Brookline      | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Bryantville    | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Buckland       | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Burlington     | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Buzzards Bay   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Byfield        | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Cambridge      | Cambridge Consumer's Council                                    | (617) 349-6150          |
| Canton         | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Carlisle       | Metro-West Mediation Services                                   | (508) 872-9495          |
| Carver         | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Cataumet       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Centerville    | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Chappaquiddick | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Charlemont     | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Charlestown    | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Charlton       | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |

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| Chatham          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Chathamport      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Chelmsford       | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Chelsea          | La Colaborativa                                                 | (617) 889-6080          |
| Cheshire         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Chester          | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Chesterfield     | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Chestnut Hill    | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Chicopee         | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Chicopee Falls   | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Chilmark         | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Clarksburg       | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Clinton          | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Cochituate       | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Cohasset         | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Colrain          | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Commaquid        | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Concord          | Metro-West Mediation Services                                   | (508) 872-9495          |
| Conway           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Cotuit           | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Craigville       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Crescent Mills   | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Cummington       | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Dalton           | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Danvers          | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| Dartmouth        | New Bedford Department of Community Services                    | (508) 961-3136          |
| Dayeville        | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Dedham           | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Deerfield        | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Dennis           | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Dennisport       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Devens           | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Dighton          | New Bedford Department of Community Services                    | (508) 961-3136          |
| Dorchester       | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Douglas          | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Dover            | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Dracut           | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Drury            | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Dudley           | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Dunstable        | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Duxbury          | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| East Boston      | La Colaborativa                                                 | (617) 889-6080          |
| East Bridgewater | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| East Brookfield  | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| East Dennis      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| East Falmouth    | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| East Longmeadow  | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| East Otis        | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| East Sandwich    | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Eastham          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Easthampton      | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Easton           | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Edgartown        | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Egremont         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Erving           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Essex            | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Everett          | La Colaborativa                                                 | (617) 889-6080          |

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| Fairhaven        | New Bedford Department of Community Services                    | (508) 961-3136          |
| Fairview         | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Fall River       | New Bedford Department of Community Services                    | (508) 961-3136          |
| Falmouth         | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Feeding Hills    | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Fitchburg        | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Florence         | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Florida          | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Forest Park      | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Forestdale       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Fort Village     | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Foxboro          | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Foxborough       | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Framingham       | Metro-West Mediation Services                                   | (508) 872-9495          |
| Franklin         | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Freetown         | New Bedford Department of Community Services                    | (508) 961-3136          |
| Freetown         | New Bedford Department of Community Services                    | (508) 961-3136          |
| Gardner          | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Gay Head         | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Georgetown       | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Gill             | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Glendale         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Gloucester       | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Goshen           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Gosnold          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Grafton          | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Granby           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Granville        | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Gray Gable       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Great Barrington | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Green Harbor     | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Greenfield       | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Groton           | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Groveland        | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Hadley           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Halifax          | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Hamilton         | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Hampden          | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Hampton Ponds    | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Hancock          | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Hanover          | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Hanson           | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Hardwick         | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Harvard          | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Harwich          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Harwichport      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Hatchville       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Hatfield         | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Haverhill        | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Hawley           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Haydenville      | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Heath            | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Hingham          | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Hinsdale         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Holbrook         | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Holden           | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Holland          | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |

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| Holliston             | Metro-West Mediation Services                                   | (508) 872-9495          |
| Holyoke               | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Hopedale              | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Hopkinton             | Metro-West Mediation Services                                   | (508) 872-9495          |
| Housatonic            | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Hubbardston           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Hudson                | Metro-West Mediation Services                                   | (508) 872-9495          |
| Hull                  | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Humarock              | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Huntington            | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Hyannis               | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Hyannisport           | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Hyde Park             | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Indian Orchard        | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Ipswich               | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Islington             | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Jamaica Plain         | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Kingston              | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Lakeville             | New Bedford Department of Community Services                    | (508) 961-3136          |
| Lancaster             | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Lanesboro             | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Lanesborough          | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Lawrence              | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| Lee                   | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Leeds                 | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Leicester             | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Lenox                 | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Leominster            | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Leverett              | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Lexington             | Metro-West Mediation Services                                   | (508) 872-9495          |
| Leyden                | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Lincoln               | Metro-West Mediation Services                                   | (508) 872-9495          |
| Littleton             | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Longmeadow            | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Lowell                | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Ludlow                | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Lunenburg             | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Lynn                  | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Lynnfield             | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Madaket               | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Magnolia              | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Malden                | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Manchester            | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Manchester-by-the-Sea | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Mansfield             | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Marblehead            | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Marion                | New Bedford Department of Community Services                    | (508) 961-3136          |
| Marlborough           | Metro-West Mediation Services                                   | (508) 872-9495          |
| Marshfield            | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Marston Mills         | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Martha's Vineyard     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Mashpee               | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Mattapan              | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Mattapoisett          | New Bedford Department of Community Services                    | (508) 961-3136          |
| Maynard               | Metro-West Mediation Services                                   | (508) 872-9495          |
| Medfield              | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Medford               | La Colaborativa                                                 | (617) 889-6080          |



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| Medway               | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Melrose              | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Mendon               | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Merrimac             | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Methuen              | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| Middleboro           | New Bedford Department of Community Services                    | (508) 961-3136          |
| Middleborough        | New Bedford Department of Community Services                    | (508) 961-3136          |
| Middlefield          | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Middleton            | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| Milford              | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Mill River           | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Millbury             | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Millis               | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Millville            | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Milton               | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Monroe               | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Monson               | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Montague             | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Monterey             | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Montgomery           | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Montville            | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Monument Beach       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Mount Washington     | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Nahant               | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Nantucket            | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Natick               | Metro-West Mediation Services                                   | (508) 872-9495          |
| National Seashore    | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Needham              | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| New Ashford          | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| New Bedford          | New Bedford Department of Community Services                    | (508) 961-3136          |
| New Braintree        | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| New Marlboro         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| New Marlborough      | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| New Salem            | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| New Seabury          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Newbury              | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Newburyport          | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Newton               | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Nickerson State Park | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Norfolk              | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| North Adams          | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| North Andover        | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| North Attleboro      | New Bedford Department of Community Services                    | (508) 961-3136          |
| North Attleborough   | New Bedford Department of Community Services                    | (508) 961-3136          |
| North Bedford        | New Bedford Department of Community Services                    | (508) 961-3136          |
| North Billerica      | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| North Brookfield     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| North Chatham        | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| North Eastham        | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| North Falmouth       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| North Hadley         | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| North Harwich        | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| North Reading        | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| North Truro          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| North Weymouth       | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Northampton          | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Northboro            | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |

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| Northborough        | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Northbridge         | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Northfield          | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Norton              | New Bedford Department of Community Services                    | (508) 961-3136          |
| Norwell             | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Norwood             | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Oak Bluffs          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Oakham              | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Onset               | New Bedford Department of Community Services                    | (508) 961-3136          |
| Orange              | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Orleans             | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Osterville          | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Otis                | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Otis Air Force Base | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Oxford              | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Palmer              | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Paxton              | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Peabody             | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Pelham              | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Pembroke            | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Pepperell           | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Peru                | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Petersham           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Phillipston         | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Pittsfield          | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Plainfield          | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Plainville          | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Plymouth            | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Plympton            | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Pocasset            | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Princeton           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Provincetown        | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Quincy              | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Randolph            | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Raynham             | New Bedford Department of Community Services                    | (508) 961-3136          |
| Reading             | Centro de Apoyo Familia (CAF)                                   | (978) 332-7108 ex. 7105 |
| Readville           | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Rehoboth            | New Bedford Department of Community Services                    | (508) 961-3136          |
| Revere              | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Richmond            | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Rochester           | New Bedford Department of Community Services                    | (508) 961-3136          |
| Rockland            | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Rockport            | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Roslindale          | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Rowe                | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Rowley              | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Roxbury             | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| Royalston           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Russell             | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Rutland             | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Sagamore            | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Sagamore Beach      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Salem               | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Salisbury           | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Sandisfield         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Sandwich            | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Saugus              | Revere Consumer Affairs Office                                  | (781) 286-8114          |

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| Savoy           | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Scituate        | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Seekonk         | New Bedford Department of Community Services                    | (508) 961-3136          |
| Sharon          | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Sheffield       | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Shelburne       | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Shelburne Falls | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Sherborn        | Metro-West Mediation Services                                   | (508) 872-9495          |
| Shirley         | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Shrewsbury      | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Shutesbury      | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Siasconset      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Smith Ferry     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Somerset        | New Bedford Department of Community Services                    | (508) 961-3136          |
| Somerville      | Cambridge Consumer's Council                                    | (617) 349-6150          |
| South Boston    | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| South Brewster  | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Chatham   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Deerfield | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| South Dennis    | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Hadley    | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| South Harwich   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Mashpee   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Orleans   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Sandwich  | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Truro     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Wellfleet | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| South Yarmouth  | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Southampton     | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Southboro       | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Southborough    | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Southbridge     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Southwick       | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Spencer         | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Springfield     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Sterling        | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Stockbridge     | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Stoneham        | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Stoughton       | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Stow            | Metro-West Mediation Services                                   | (508) 872-9495          |
| Sturbridge      | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Sudbury         | Metro-West Mediation Services                                   | (508) 872-9495          |
| Sunderland      | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Surfside        | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Sutton          | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Swampscott      | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Swansea         | New Bedford Department of Community Services                    | (508) 961-3136          |
| Taunton         | New Bedford Department of Community Services                    | (508) 961-3136          |
| Teaticket       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Templeton       | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Tewksbury       | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Thorndike       | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Three Rivers    | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Tisbury         | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Tolland         | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Topsfield       | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| Townsend        | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |



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| Truro             | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Turners Falls     | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Tyngsboro         | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Tyngsborough      | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Tyringham         | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Upton             | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Uxbridge          | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Vineyard Haven    | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Waban             | Cambridge Consumer's Council                                    | (617) 349-6150          |
| Wakefield         | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Wales             | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Walpole           | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Waltham           | Cambridge Consumer's Council                                    | (617) 349-6150          |
| Waquit            | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Ware              | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Wareham           | New Bedford Department of Community Services                    | (508) 961-3136          |
| Warren            | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Warwick           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Washington        | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Watertown         | Cambridge Consumer's Council                                    | (617) 349-6150          |
| Wayland           | Metro-West Mediation Services                                   | (508) 872-9495          |
| Webster           | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Wellesley         | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Wellfleet         | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Wendell           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Wenham            | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| West Barnstable   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| West Boxford      | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| West Boylston     | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| West Brewster     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| West Bridgewater  | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| West Brimfield    | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| West Brookfield   | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| West Chatham      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| West Dennis       | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| West Falmouth     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| West Harwich      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| West Newbury      | North Essex Dispute Resolution Center                           | (978) 872-1560          |
| West Roxbury      | Boston Mayor's Office of Consumer Affairs & Licensing           | (617) 635-3834          |
| West Springfield  | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| West Stockbridge  | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| West Tisbury      | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| West Yarmouth     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Westboro          | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Westborough       | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Westfield         | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Westford          | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Westhampton       | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Westminster       | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Weston            | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Westover Field    | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Westport          | New Bedford Department of Community Services                    | (508) 961-3136          |
| Westwood          | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Weymouth          | North Weymouth MASSPIRG Consumer Action                         | (781) 335-0280          |
| Whately           | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| White Horse Beach | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |
| Whitman           | South Shore Community Action Council                            | (508) 747-7575 ext.6226 |

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| Wilbraham    | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Williamsburg | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Williamstown | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Willimansett | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Wilmington   | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Winchendon   | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Winchester   | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Windsor      | Berkshire Consumer Services Program                             | (413) 443-7138 ext. 221 |
| Winthrop     | Revere Consumer Affairs Office                                  | (781) 286-8114          |
| Woburn       | MCC Law Center Consumer Protection Program                      | (978) 656-3342          |
| Woods Hole   | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Worcester    | Worcester Human Rights & Accessibility Office                   | (508) 799-8486          |
| Woronoco     | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Worthington  | Northwestern District Attorney Office, Consumer Protection Unit | (413) 774-3186          |
| Wrentham     | United Way of Greater Plymouth County - The Family Center       | (508) 857-0272          |
| Wyben        | Springfield Mayor's Office of Consumer Information              | (413) 750-2890          |
| Yarmouth     | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |
| Yarmouthport | Cape Cod Consumer Assistance Council Inc.                       | (508) 771-0700          |