

Local Consumer Programs Reference List FY2023 - 2024

LCP Agency	Office Email	Phone	Website Links
Berkshire Consumer Services Program	kristenc@bcrha.com	(413) 443-7138 ext. 221	Berkshire LCP
Boston Mayor's Office of Consumer Affairs & Licensing	Consumer@boston.gov	(617) 635-3834	Boston LCP
Cambridge Consumer's Council	Inichols@cambridgema.gov mhemmerle@Cambridgema.gov	(617) 349-6150	Cambridge LCP
Cape Cod Consumer Assistance Council Inc.	info@consumercouncil.com	(508) 771-0700	Cape Cod LCP
Centro de Apoyo Familiar (CAF)	aramos@mycaf.org ifernandez@mycaf.org	(978) 332-7108 ex. 7105	Centro De Apoyo LCP
La Colaborativa, Housing Stability in Chelsea	dinanyilip@la-colaborativa.org	(617) 889-6080	Chelsea LCP
MCC Law Center Consumer Protection Program	rowellh@middlesex.mass.edu	(978) 656-3342	Lowell LCP
Metro-West Mediation Services	marlie@metrowestmediation.org eric@metrowestmediation.org	(508) 872-9495	Metro-West LCP
Martha's Vineyard Mediation Program	info@mvmediation.org	(508)-338-2099	Martha's Vineyard LCP
New Bedford Department of Community Services	mlim@newbedford-ma.gov	(508) 961-3136	New Bedford LCP
North Essex Dispute Resolution Center	nedisputeresolution@gmail.com	(978) 872-1560	North Essex LCP
North Weymouth MASSPIRG Consumer Action	jfooy@masspirg.org	(781) 335-0280	MASSPIRG LCP
Northwestern District Attorney Office, Consumer Protection Unit	anita.wilson@state.ma.us	(413) 774-3186	NWDA LCP
Revere Consumer Affairs Office	mlopez@revere.org kfisher@revere.org	(781) 286-8114	Revere LCP
South Shore Community Action Council	dmmccaffrey@sscac.org	(508) 747-7575 ext.6226	South Shore LCP
Springfield Mayor's Office of Consumer Information	mjohnson@springfieldcityhall.com	(413) 750-2890	Springfield LCP
United Way of Greater Plymouth County - The Family Center	max.jeanfrancois@ccbrockton.org	(508) 857-0272	Brockton LCP
Worcester Consumer Rights Program	schwartzr@worcesterma.gov adinewT@worcesterma.gov	(508) 799-1232	Worcester LCP

Town	LCP Full Name	Phone
Abington	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Acton	Metro-West Mediation Services	(508) 872-9495
Acushnet	New Bedford Department of Community Services	(508) 961-3136
Adams	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Agawam	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Aldenville	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Alford	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Allston	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Amesbury	North Essex Dispute Resolution Center	(978) 872-1560
Amherst	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Andover	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
Aquinnah	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Arlington	Cambridge Consumer's Council	(617) 349-6150
Ashburnham	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Ashby	MCC Law Center Consumer Protection Program	(978) 656-3342
Ashfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Ashland	Metro-West Mediation Services	(508) 872-9495
Assonet	New Bedford Department of Community Services	(508) 961-3136
Athol	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Attleboro	New Bedford Department of Community Services	(508) 961-3136
Auburn	Worcester Consumer Rights Program	(508) 799-1232
Auburndale	MCC Law Center Consumer Protection Program	(978) 656-3342
Avon	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Ayer	MCC Law Center Consumer Protection Program	(978) 656-3342
Barnstable	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Barre	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186

Barrington	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Bass River	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Becket	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Bedford	Metro-West Mediation Services	(508) 872-9495
Belchertown	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Bellingham	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Belmont	Cambridge Consumer's Council	(617) 349-6150
Berkley	New Bedford Department of Community Services	(508) 961-3136
Berlin	Worcester Consumer Rights Program	(508) 799-1232
Bernardston	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Beverly	North Essex Dispute Resolution Center	(978) 872-1560
Beverly Farms	North Essex Dispute Resolution Center	(978) 872-1560
Billerica	MCC Law Center Consumer Protection Program	(978) 656-3342
Blackstone	Worcester Consumer Rights Program	(508) 799-1232
Blandford	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Bolton	MCC Law Center Consumer Protection Program	(978) 656-3342
Bondsville	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Boston	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Bourne	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Bournedale	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Boxboro	MCC Law Center Consumer Protection Program	(978) 656-3342
Boxborough	MCC Law Center Consumer Protection Program	(978) 656-3342
Boxborough	MCC Law Center Consumer Protection Program	(978) 656-3342
Boxford	North Essex Dispute Resolution Center	(978) 872-1560
Boylston	Worcester Consumer Rights Program	(508) 799-1232
Bradford	North Essex Dispute Resolution Center	(978) 872-1560
Braintree	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Brewster	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Bridgewater	South Shore Community Action Council	(508) 747-7575 ext.6226
Brighton	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Brightwood	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Brimfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Brockton	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Brookfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Brookline	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Bryantville	South Shore Community Action Council	(508) 747-7575 ext.6226
Buckland	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Burlington	MCC Law Center Consumer Protection Program	(978) 656-3342
Buzzards Bay	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Byfield	North Essex Dispute Resolution Center	(978) 872-1560
Cambridge	Cambridge Consumer's Council	(617) 349-6150
Canton	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Carlisle	Metro-West Mediation Services	(508) 872-9495
Carver	South Shore Community Action Council	(508) 747-7575 ext.6226
Cataumet	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Centerville	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Chappaquiddick	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Charlemont	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Charlestown	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Charlton	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Chatham	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Chathamport	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Chelmsford	MCC Law Center Consumer Protection Program	(978) 656-3342
Chelsea	La Colaborativa, Housing Stability in Chelsea (Housing Related Only)	(617) 889-6080
Chelsea	Boston Mayor's Office of Consumer Affairs & Licens (All Other Complaints)	(617) 635-3834
Cheshire	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Chester	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Chesterfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Chestnut Hill	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Chicopee	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Chicopee Falls	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Chilmark	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Clarksburg	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Clinton	Worcester Consumer Rights Program	(508) 799-1232

Cochituate	Worcester Consumer Rights Program	(508) 799-1232
Cohasset	South Shore Community Action Council	(508) 747-7575 ext.6226
Colrain	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Commaquid	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Concord	Metro-West Mediation Services	(508) 872-9495
Conway	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Cotuit	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Craigville	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Crescent Mills	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Cummington	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Dalton	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Danvers	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
Dartmouth	New Bedford Department of Community Services	(508) 961-3136
Dayeville	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Dedham	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Deerfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Dennis	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Dennisport	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Devens	MCC Law Center Consumer Protection Program	(978) 656-3342
Dighton	New Bedford Department of Community Services	(508) 961-3136
Dorchester	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Douglas	Worcester Consumer Rights Program	(508) 799-1232
Dover	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Dracut	MCC Law Center Consumer Protection Program	(978) 656-3342
Drury	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Dudley	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Dunstable	MCC Law Center Consumer Protection Program	(978) 656-3342
Duxbury	South Shore Community Action Council	(508) 747-7575 ext.6226
East Boston	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
East Bridgewater	South Shore Community Action Council	(508) 747-7575 ext.6226
East Brookfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
East Dennis	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
East Falmouth	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
East Longmeadow	Springfield Mayor's Office of Consumer Information	(413) 750-2890
East Otis	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
East Sandwich	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Eastham	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Easthampton	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Easton	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Edgartown	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Egremont	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Erving	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Essex	North Essex Dispute Resolution Center	(978) 872-1560
Everett	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Fairhaven	New Bedford Department of Community Services	(508) 961-3136
Fairview	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Fall River	New Bedford Department of Community Services	(508) 961-3136
Falmouth	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Feeding Hills	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Fitchburg	MCC Law Center Consumer Protection Program	(978) 656-3342
Florence	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Florida	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Forest Park	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Forestdale	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Fort Village	MCC Law Center Consumer Protection Program	(978) 656-3342
Foxboro	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Foxborough	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Framingham	Metro-West Mediation Services	(508) 872-9495
Franklin	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Freetown	New Bedford Department of Community Services	(508) 961-3136
Freetown	New Bedford Department of Community Services	(508) 961-3136
Gardner	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Gay Head	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Georgetown	North Essex Dispute Resolution Center	(978) 872-1560

Gill	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Glendale	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Gloucester	North Essex Dispute Resolution Center	(978) 872-1560
Goshen	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Gosnold	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Grafton	Worcester Consumer Rights Program	(508) 799-1232
Granby	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Granville	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Gray Gable	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Great Barrington	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Green Harbor	South Shore Community Action Council	(508) 747-7575 ext.6226
Greenfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Groton	MCC Law Center Consumer Protection Program	(978) 656-3342
Groveland	North Essex Dispute Resolution Center	(978) 872-1560
Hadley	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Halifax	South Shore Community Action Council	(508) 747-7575 ext.6226
Hamilton	North Essex Dispute Resolution Center	(978) 872-1560
Hampden	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Hampton Ponds	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Hancock	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Hanover	South Shore Community Action Council	(508) 747-7575 ext.6226
Hanson	South Shore Community Action Council	(508) 747-7575 ext.6226
Hardwick	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Harvard	MCC Law Center Consumer Protection Program	(978) 656-3342
Harwich	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Harwichport	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Hatchville	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Hatfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Haverhill	North Essex Dispute Resolution Center	(978) 872-1560
Hawley	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Haydenville	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Heath	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Hingham	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Hinsdale	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Holbrook	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Holden	Worcester Consumer Rights Program	(508) 799-1232
Holland	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Holliston	Metro-West Mediation Services	(508) 872-9495
Holyoke	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Hopedale	Worcester Consumer Rights Program	(508) 799-1232
Hopkinton	Metro-West Mediation Services	(508) 872-9495
Housatonic	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Hubbardston	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Hudson	Metro-West Mediation Services	(508) 872-9495
Hull	South Shore Community Action Council	(508) 747-7575 ext.6226
Humarock	South Shore Community Action Council	(508) 747-7575 ext.6226
Huntington	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Hyannis	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Hyannisport	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Hyde Park	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Indian Orchard	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Ipswich	North Essex Dispute Resolution Center	(978) 872-1560
Islington	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Jamaica Plain	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Kingston	South Shore Community Action Council	(508) 747-7575 ext.6226
Lakeville	New Bedford Department of Community Services	(508) 961-3136
Lancaster	MCC Law Center Consumer Protection Program	(978) 656-3342
Lanesboro	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Lanesborough	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Lawrence	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
Lee	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Leeds	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Leicester	Worcester Consumer Rights Program	(508) 799-1232
Lenox	Berkshire Consumer Services Program	(413) 443-7138 ext. 221

Leominster	MCC Law Center Consumer Protection Program	(978) 656-3342
Leverett	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Lexington	Metro-West Mediation Services	(508) 872-9495
Leyden	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Lincoln	Metro-West Mediation Services	(508) 872-9495
Littleton	MCC Law Center Consumer Protection Program	(978) 656-3342
Longmeadow	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Lowell	MCC Law Center Consumer Protection Program	(978) 656-3342
Ludlow	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Lunenburg	MCC Law Center Consumer Protection Program	(978) 656-3342
Lynn	Revere Consumer Affairs Office	(781) 286-8114
Lynnfield	Revere Consumer Affairs Office	(781) 286-8114
Madaket	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Magnolia	North Essex Dispute Resolution Center	(978) 872-1560
Malden	Revere Consumer Affairs Office	(781) 286-8114
Manchester	North Essex Dispute Resolution Center	(978) 872-1560
Manchester-by-the- Sea	North Essex Dispute Resolution Center	(978) 872-1560
Mansfield	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Marblehead	Revere Consumer Affairs Office	(781) 286-8114
Marion	New Bedford Department of Community Services	(508) 961-3136
Marlborough	Metro-West Mediation Services	(508) 872-9495
Marshfield	South Shore Community Action Council	(508) 747-7575 ext.6226
Marston Mills	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Martha's Vineyard	Martha's Vineyard Mediation Program	(508)-338-2099
Mashpee	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Mattapan	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Mattapoisett	New Bedford Department of Community Services	(508) 961-3136
Maynard	Metro-West Mediation Services	(508) 872-9495
Medfield	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Medford	Martha's Vineyard Mediation Program	(617) 727-8400
Medway	Worcester Consumer Rights Program	(508) 799-1232
Melrose	Revere Consumer Affairs Office	(781) 286-8114
Mendon	Worcester Consumer Rights Program	(508) 799-1232
Merrimac	North Essex Dispute Resolution Center	(978) 872-1560
Methuen	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
Middleboro	New Bedford Department of Community Services	(508) 961-3136
Middleborough	New Bedford Department of Community Services	(508) 961-3136
Middlefield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Middleton	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
Milford	Worcester Consumer Rights Program	(508) 799-1232
Mill River	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Millbury	Worcester Consumer Rights Program	(508) 799-1232
Millis	Worcester Consumer Rights Program	(508) 799-1232
Millville	Worcester Consumer Rights Program	(508) 799-1232
Milton	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Monroe	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Monson	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Montague	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Monterey	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Montgomery	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Montville	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Monument Beach	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Mount Washington	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Nahant	Revere Consumer Affairs Office	(781) 286-8114
Nantucket	Martha's Vineyard Mediation Program	(508)-338-2099
Natick	Metro-West Mediation Services	(508) 872-9495
National Seashore	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Needham	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
New Ashford	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
New Bedford	New Bedford Department of Community Services	(508) 961-3136
New Braintree	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
New Marlboro	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
New Marlborough	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
New Salem	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186

New Seabury	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Newbury	North Essex Dispute Resolution Center	(978) 872-1560
Newburyport	North Essex Dispute Resolution Center	(978) 872-1560
Newton	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Nickerson State Park	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Norfolk	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
North Adams	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
North Andover	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
North Attleboro	New Bedford Department of Community Services	(508) 961-3136
North Attleborough	New Bedford Department of Community Services	(508) 961-3136
North Bedford	New Bedford Department of Community Services	(508) 961-3136
North Billerica	MCC Law Center Consumer Protection Program	(978) 656-3342
North Brookfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
North Chatham	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
North Eastham	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
North Falmouth	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
North Hadley	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
North Harwich	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
North Reading	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
North Truro	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
North Weymouth	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Northampton	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Northboro	Worcester Consumer Rights Program	(508) 799-1232
Northborough	Worcester Consumer Rights Program	(508) 799-1232
Northbridge	Worcester Consumer Rights Program	(508) 799-1232
Northfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Norton	New Bedford Department of Community Services	(508) 961-3136
Norwell	South Shore Community Action Council	(508) 747-7575 ext.6226
Norwood	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Oak Bluffs	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Oakham	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Onset	New Bedford Department of Community Services	(508) 961-3136
Orange	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Orleans	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Osterville	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Otis	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Otis Air Force Base	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Oxford	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Palmer	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Paxton	Worcester Consumer Rights Program	(508) 799-1232
Peabody	Revere Consumer Affairs Office	(781) 286-8114
Pelham	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Pembroke	South Shore Community Action Council	(508) 747-7575 ext.6226
Pepperell	MCC Law Center Consumer Protection Program	(978) 656-3342
Peru	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Petersham	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Phillipston	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Pittsfield	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Plainfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Plainville	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Plymouth	South Shore Community Action Council	(508) 747-7575 ext.6226
Plympton	South Shore Community Action Council	(508) 747-7575 ext.6226
Pocasset	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Princeton	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Provincetown	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Quincy	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Randolph	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Raynham	New Bedford Department of Community Services	(508) 961-3136
Reading	Centro de Apoyo Familiar (CAF)	(978) 332-7108 ex. 7105
Readville	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Rehoboth	New Bedford Department of Community Services	(508) 961-3136
Revere	Revere Consumer Affairs Office	(781) 286-8114
Richmond	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Rochester	New Bedford Department of Community Services	(508) 961-3136

Rockland	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Rockport	North Essex Dispute Resolution Center	(978) 872-1560
Roslindale	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Rowe	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Rowley	North Essex Dispute Resolution Center	(978) 872-1560
Roxbury	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
Royalston	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Russell	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Rutland	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Sagamore	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Sagamore Beach	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Salem	Revere Consumer Affairs Office	(781) 286-8114
Salisbury	North Essex Dispute Resolution Center	(978) 872-1560
Sandisfield	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Sandwich	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Saugus	Revere Consumer Affairs Office	(781) 286-8114
Savoy	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Scituate	South Shore Community Action Council	(508) 747-7575 ext.6226
Seekonk	New Bedford Department of Community Services	(508) 961-3136
Sharon	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Sheffield	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Shelburne	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Shelburne Falls	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Sherborn	Metro-West Mediation Services	(508) 872-9495
Shirley	MCC Law Center Consumer Protection Program	(978) 656-3342
Shrewsbury	Worcester Consumer Rights Program	(508) 799-1232
Shutesbury	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Siasconset	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Smith Ferry	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Somerset	New Bedford Department of Community Services	(508) 961-3136
Somerville	Cambridge Consumer's Council	(617) 349-6150
South Boston	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
South Brewster	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Chatham	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Deerfield	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
South Dennis	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Hadley	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
South Harwich	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Mashpee	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Orleans	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Sandwich	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Truro	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Wellfleet	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
South Yarmouth	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Southampton	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Southboro	Worcester Consumer Rights Program	(508) 799-1232
Southborough	Worcester Consumer Rights Program	(508) 799-1232
Southbridge	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Southwick	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Spencer	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Springfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Sterling	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Stockbridge	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Stoneham	Revere Consumer Affairs Office	(781) 286-8114
Stoughton	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Stow	Metro-West Mediation Services	(508) 872-9495
Sturbridge	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Sudbury	Metro-West Mediation Services	(508) 872-9495
Sunderland	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Surfside	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Sutton	Worcester Consumer Rights Program	(508) 799-1232
Swampscott	Revere Consumer Affairs Office	(781) 286-8114
Swansea	New Bedford Department of Community Services	(508) 961-3136
Taunton	New Bedford Department of Community Services	(508) 961-3136

Teaticket	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Templeton	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Tewksbury	MCC Law Center Consumer Protection Program	(978) 656-3342
Thorndike	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Three Rivers	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Tisbury	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Tolland	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Topsfield	North Essex Dispute Resolution Center	(978) 872-1560
Townsend	MCC Law Center Consumer Protection Program	(978) 656-3342
Truro	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Turners Falls	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Tyngsboro	MCC Law Center Consumer Protection Program	(978) 656-3342
Tyngsborough	MCC Law Center Consumer Protection Program	(978) 656-3342
Tyringham	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Upton	Worcester Consumer Rights Program	(508) 799-1232
Uxbridge	Worcester Consumer Rights Program	(508) 799-1232
Vineyard Haven	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Waban	Cambridge Consumer's Council	(617) 349-6150
Wakefield	Revere Consumer Affairs Office	(781) 286-8114
Wales	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Walpole	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Waltham	Cambridge Consumer's Council	(617) 349-6150
Waquit	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Ware	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Wareham	New Bedford Department of Community Services	(508) 961-3136
Warren	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Warwick	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Washington	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Watertown	Cambridge Consumer's Council	(617) 349-6150
Wayland	Metro-West Mediation Services	(508) 872-9495
Webster	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Wellesley	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Wellfleet	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Wendell	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Wenham	North Essex Dispute Resolution Center	(978) 872-1560
West Barnstable	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
West Boxford	North Essex Dispute Resolution Center	(978) 872-1560
West Boylston	Worcester Consumer Rights Program	(508) 799-1232
West Brewster	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
West Bridgewater	South Shore Community Action Council	(508) 747-7575 ext.6226
West Brimfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
West Brookfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
West Chatham	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
West Dennis	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
West Falmouth	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
West Harwich	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
West Newbury	North Essex Dispute Resolution Center	(978) 872-1560
West Roxbury	Boston Mayor's Office of Consumer Affairs & Licensing	(617) 635-3834
West Springfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
West Stockbridge	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
West Tisbury	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
West Yarmouth	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Westboro	Worcester Consumer Rights Program	(508) 799-1232
Westborough	Worcester Consumer Rights Program	(508) 799-1232
Westfield	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Westford	MCC Law Center Consumer Protection Program	(978) 656-3342
Westhampton	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Westminster	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Weston	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Westover Field	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Westport	New Bedford Department of Community Services	(508) 961-3136
Westwood	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Weymouth	North Weymouth MASSPIRG Consumer Action	(781) 335-0280
Whately	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186

White Horse Beach	South Shore Community Action Council	(508) 747-7575 ext.6226
Whitman	South Shore Community Action Council	(508) 747-7575 ext.6226
Wilbraham	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Williamsburg	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Williamstown	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Willimansett	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Wilmington	MCC Law Center Consumer Protection Program	(978) 656-3342
Winchendon	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Winchester	MCC Law Center Consumer Protection Program	(978) 656-3342
Windsor	Berkshire Consumer Services Program	(413) 443-7138 ext. 221
Winthrop	Revere Consumer Affairs Office	(781) 286-8114
Woburn	MCC Law Center Consumer Protection Program	(978) 656-3342
Woods Hole	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Worcester	Worcester Consumer Rights Program	(508) 799-1232
Woronoco	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Worthington	Northwestern District Attorney Office, Consumer Protection Unit	(413) 774-3186
Wrentham	United Way of Greater Plymouth County - The Family Center	(508) 857-0272
Wyben	Springfield Mayor's Office of Consumer Information	(413) 750-2890
Yarmouth	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700
Yarmouthport	Cape Cod Consumer Assistance Council Inc.	(508) 771-0700