COMMONWEALTH OF MASSACHUSETTS

Office of Consumer Affairs and Business Regulation DIVISION OF INSURANCE

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MAURA T. HEALEY
GOVERNOR

KIM DRISCOLL LIEUTENANT GOVERNOR KEVIN P. BEAGAN
ACTING COMMISSIONER OF INSURANCE

September 4, 2024

Timothy M. Sweeney President and Chief Executive Officer Liberty Mutual Insurance 195 Berkley Street Boston, MA 02116

Re: The Liberty Mutual Insurance Company - Comprehensive Market Conduct Examination

Dear Mr. Sweeney:

Pursuant to the authority contained in M.G.L. c. 175, § 4, I hereby adopt the Massachusetts Division of Insurance's Report on the Comprehensive Market Conduct Examination of The Liberty Mutual Insurance Company for the period between January 1, 2020, to December 31, 2020.

Kevin P. Beagan

Acting Commissioner of Insurance