THE COMMONWEALTH OF MASSSACHUSETTS

OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION Purposes

Division of Insurance

Examination of the

Liberty Mutual Insurance Company

Boston, Massachusetts

As of December 31, 2009

NAIC GROUP CODE: 0111

NAIC COMPANY CODE: 23043

EMPLOYER'S ID NUMBER: 04-1543470

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COMMONWEALTH OF MASSACHUSETTS Office of Consumer Affairs and Business Regulation DIVISION OF INSURANCE

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DEVAL L. PATRICK GOVERNOR

TIMOTHY P, MURRAY

LIEUTENANT GOVERNOR

May 31, 2011

The Honorable Joseph Torti, III, Chairman Financial Condition (E) Committee, NAIC Superintendent of Insurance State of Rhode Island Department of Business Regulation Division of Insurance 1511 Pontiac Avenue, Building 69-2 Cranston, Rhode Island 02920

The Honorable Sharon P. Clark Secretary, Southeastern Zone IC Commissioner of Insurance Kentucky Department of Insurance 215 West Main Street Frankfort, Kent Cl. 40601

The You racke Joseph G. Murphy Secretary, Northeast Zone, NAIC Commissioner of Insurance Commonwealth of Massachusetts Office of Consumer Affairs and Business Regulation Division of Insurance 1000 Washington Street, Suite 810 Boston, Massachusetts 02118-6200 GREGORY BIALECKI SECRETARY OF HOUSING AND ECONOMIC DEVELOPMENT

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COMMISSI TO INSURANCE

The Honorable Stephen W. Robertson Secretary, Mowestern Zone, NAIC Concessioner of Insurance Indiana Department of Insurance 31. West Washington Street Suite 300 Indianapolis, Indiana 46204-2787

The Honorable Monica J. Lindeen
Secretary, Western Zone, NAIC
Commissioner of Securities and Insurance
Montana Office of Securities and Insurance
840 Helena Avenue
Helena, Montana 59601

Honorable Commissioners and Superintendents:

Pursuant to your instructions and in accordance with Massachusetts General Law, Chapter 175, Section 4, an examination has been made of the financial condition and affairs as of December 31, 2009 of the

LIBERTY MUTUAL INSURANCE COMPANY Boston, Massachusetts

at its home office located at 175 Berkeley Street, Boston, Massachusetts, 02116. The following report thereon is respectfully submitted Onl'

SCOPE OF EXAMINATION

Liberty Mutual Insurance Company (hereinafter referred to as "Liberty Mutual", "C" or the "Company") was last examined as of December 31, 2004 for the period from mary 1, 2000 thereto. The current association examination covers the intervening period anuary 1, 2005 through December 31, 2009, and any material transactions and/or events of urring subsequent and noted during the examination.

The current examination was conducted at the direction of an under the overall management and control of the examination staff of the Massachusetts Div ion of Insurance (the "Division") in accordance with standards established by National Association of Insurance Commissioners ("NAIC") Financial Condition (E) Committee, the requirements of the 2010 Edition of the <u>NAIC Financial Condition Examination standards</u> of the Division, and with Massachusetts General Laws. Representatives from the firm of PricewaterhouseCoopers LLP ("PwC") were engaged by the Division to assist in the examination by performing certain procedures at the direction of and under the overall management of the Division Staff. This assistance included a review of accounting records, information, chaology systems, taxes, investments, and actuarially determined loss and loss are ments expense reserves of the Inter-affiliate Reinsurance Pool (the "Liberty Pool"). Franciaction procedures performed by PwC were reviewed and approved by the Division. Pww s also engaged to conduct concurrent examinations of Liberty Mutual Mid-Atlantic Insuface Company ("LMMAIC"), Montgomery Mutual Insurance Company ("MMIC") ar Diberty Mutual Personal Insurance Company ("LMPIC"). Each of those examinations is the subject of separate reports.

The peopal focus of the examination was 2009 activity however; transactions both prior and osequent thereto were reviewed as deemed appropriate. The examination was conducted owing the NAIC Risk Focused Examination Model. The risk focused approach requires that we plan and perform the examination to evaluate the financial condition and identify prospective risks of the Company by obtaining information about the Company including corporate governance, identifying and assessing inherent risks within the Company and evaluating system controls and procedures used to mitigate those risks. An examination also includes assessing the principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation, management's compliance with Statutory Accounting Principles and NAIC Annual Statement Instructions and applicable domestic state regulations.

All accounts and activities of the Company were considered in accordance with the risk focused examination process.

In addition to the foregoing, the examination included a review of the Company's business policies and practices, corporate records, reinsurance treaties, conflict of interest disclosure statements, fidelity bonds and other insurance, employees' pension and benefits plans, disaster recovery plan, treatment of policyholders and other pertinent matters to provide reasonable assurance that the Company was in compliance with applicable laws, rules and regulations. In planning and conducting the examination, consideration was given to the concepts of materiality and risk and examination efforts were directed accordingly.

The Company is audited annually by Ernst & Young LLP ("E&Y"), an independent erried public accounting firm, in accordance with 211 CMR 23.00. The firm expressed an unqualified opinion on the Company's statutory financial statements for each of the years under a mination. E&Y's audit work was evaluated and relied upon where deemed appropriate the effective. The work of the Company's internal auditors was also reviewed and relied upon the extent deemed appropriate.

COMPANY HISTORY

General

The Company was incorporated as a mutual interance company on January 1, 1912 under the laws of the Commonwealth of Massachusetts and sommenced business on July 1 of that year. During the period covered by this examination are Company has undergone several significant changes, which are highlighted in more let il in the "Acquisitions, Affiliations, Transactions" section of this report.

In 2001, the Company reorganization into a stock insurance company as part of a mutual holding company structure. As parto its reorganization, the Company formed (1) Liberty Mutual Holding Company Inc. ("), a Massachusetts mutual holding company and the ultimate parent in the muttal holding company structure; (2) LMHC Massachusetts Holdings Inc. ("LMHC-MA") assachusetts stock holding company, which is a direct, wholly-owned subsidiary of NHC; and (3) Liberty Mutual Group Inc. ("LMGI"), a Massachusetts stock holding many which is a direct, wholly-owned subsidiary of LMHC-MA and the direct pare the Company's reorganization was part of a series of transactions that resultain the Company, Liberty Mutual Fire Insurance Company ("LMFIC") and Employers surance Company of Wausau ("EICOW") reorganizing to stock companies under the common wnership of LMHC. As a result of the reorganization, the policyholders of LMIC, LMFIC and EICOW became members of and have equity rights in LMHC. In 2006, Liberty Mutual Personal Insurance Company ("LMPIC") reorganized into a stock insurance company and became a wholly owned stock subsidiary of LMGI. In 2010, LMPIC issued its first policies since becoming a subsidiary of LMGI. As a result, the policyholders of LMIC, LMFIC, EICOW and LMPIC are currently members of and have equity rights in LMHC. Collectively, all of the affiliated companies in the holding company system are referred to as the "Group".

Capital Stock

The Company has authorized and outstanding 100,000 shares of common capital stock with a par value of \$100.00 per share. All of the outstanding capital stock of the Company is owned by LMGI. During the period covered by this examination, the Company received a total of \$4,431,200,326 additional paid-in and contributed surplus as illustrated in the following table:

<u>Year</u>	Paid-in and Contributed Surplus	
2009	\$ 100,000,000	
2008	1,986,321,107	
2007	1,200,791,071	
2006	878,363,148	
2005	265,725,000	
Total	\$4,431,200,326	5

Dividends to Stockholders

The following table illustrates ordinary dividends pair the Company to its parent, LMGI, during the period covered by this examination.

<u>Year</u>	kholder Dividends
2009	\$224,766,000 10,720,080 4,373,207
2.06 2005	2,163,559 100,000,000
Total	\$342,022,846

Total \$342,022,846 TERRITORY AND PLAN OF OPERATION

The Company is the largest member of the Group. The Group is a diversified international and up of insurance companies, and as a group, for 2009, is the 5th largest property and casualty insurer in the United States, based on direct premiums written. The property and casualty operations of the Group are engaged in the underwriting of virtually all lines of business through the Commercial Markets, Personal Markets, International Markets, and Agency Markets strategic business units. For 2009, the business mix was approximately 15%, 22%, 25%, and 38% respectively. The Group ranks as the number one provider of workers' compensation insurance in the United States and such premiums represent approximately 14% of the Group's total direct premium writings. The Company distributes products and services through direct sales representatives, independent agents and brokers, direct sales representatives and office

groups, marketing alliances, direct response call centers and the Internet. The Company believes that this multi-channel distribution strategy permits potential customers to access the Company's full product portfolio through the channel of their choice.

Growth of Company

The growth of the Company for the years 2005 through 2009 is shown in the following schedule, which was prepared from the Company's statutory annual statements:

Year	Admitted <u>Assets</u>	Net Premiums <u>Written</u>	Capital and Surplus
2009	\$ 34,830,436,535	\$ 7,463,632,724	\$ 12,491,552,
2008	32,549,788,186	8,126,264,461	10,344,7 2,418
2007	34,829,204,572	9,589,191,341	11,825,295,954
2006	29,920,012,089	7,889,647,135	52,129,029
2005	26,011,608,289	7,046,397,371	24,696,832

MANAGEMENT, CONTROL AND COPPER TE GOVERNANCE

Annual Meeting of the Stockholders

In accordance with the Bylaws, the annual me first of the stockholders is held during the first six months of the calendar year, the purpose of which is to elect a Board of Directors and to act upon such matters as may properly come to the that meeting. Minutes of stockholders' meetings were reviewed for the period covered by this examination and all meetings were held in accordance with the Bylaws.

Board of Directors

The Company is managed by a Board of Directors, the Chairman of which presides at stockholder must ligs and meetings of the Board. The Board consists of not less than seven nor more than twenty-four members, as determined from time to time by vote of a majority of the Board to by vote of the stockholder. Directors are elected for a period of one year, with all Board nembers' terms expiring annually.

The Board of Directors meets regularly throughout the year and may, in accordance with the Bylaws, hold special meetings or take action by unanimous written consent. A review was made of the minutes of meetings for the five-year period covered by this examination. During the examination period, the Board met at least four times during each calendar year.

At December 31, 2009, all Directors of the Company were inside Directors, and their names, together with their titles, were as follows:

Director	<u>Title</u>
Edmund F. Kelly	Chairman of the Board, President and Chief Executive Officer
J. Paul Condrin, III	Executive Vice President
Dennis J. Langwell	Senior Vice President and Chief Financial Officer
A. Alexander Fontanes	Executive Vice President and Chief Investment Officer
David H. Long	Executive Vice President
Christopher C. Mansfield	Senior Vice President and General Counsel
Timothy M. Sweeney	Executive Vice President

Committees of the Board of Directors

During the period covered by this examination and a cordance with the Bylaws, the Board of Directors may elect an Investment Committee and may elect, or by vote, authorize the Chief Executive Officer to appoint members of an Executive Committee and such other committees as may be required from time to time. As of the date of this examination, the Company has Executive, Investment, Audit and Company has governance for the Group as a whole an handled by committees of the Liberty Mutual Holding Company Inc., including designated Executive, Investment, Audit and Compensation Committees. This is in addition to the Board of Directors at the Liberty Mutual Insurance Company discussed above. These LMHC committees serve the Company in a governance perspective and are regretable for the approval of entity level decisions, investment strategies and transactions, art oppensation matters. The following is a list of members serving on the Company's Company's Company's Company's Company's More as of December 31, 2009.

Executive Committee

Edmund F. Kelly Dennis J. Langwell

Christopher C. Mansfield

Investment Committee Edmund F. Kelly

A. Alexander Fontanes

Dennis J. Langwell

Audit Committee Edmund F. Kelly Dennis J. Langwell Christopher C. Mansfield

Compensation Committee

Edmund F. Kelly Dennis J. Langwell Christopher C. Mansfield

Officers

Corporate officers are elected by the Board of Directors at their first meeting following. Annual Stockholder Meeting, and serve for one year in accordance with the Company's Byl ws. The elected principal senior officers and their respective titles at December 31, 2009 were as follows:

Officer

<u>11tie</u>

Edmund F. Kelly Chairman, President and Chief Executive Officer

Dexter R. Legg Vice President & Secretary

Laurance H. Yahia Senior Vice President Reasurer

Paul G. Alexander Senior Vice President

James P. Condrin Executive Vice President

John D. Doyle Vice President and Comptroller

A. Alexander Fontanes Eyest ve Vice President and Chief Investment Officer

Gary R. Gregg

Executive Vice President

David H. Long

Executive Vice President

Dennis J. Langwell Senior Vice President and Chief Financial Officer.

Christopher C. M. sneld Senior Vice President and General Counsel

James M. 10 lennon Senior Vice President and Chief Information Officer

Robert Muleski Senior Vice President and Corporate Actuary

Timothy M. Sweeney

Senior Vice President

Executive Vice President

Conflict of Interest Procedures

The Group has developed an enterprise-wide approach to corporate compliance that specifically includes the means to manage conflict of interest issues. The enterprise-wide approach includes a *Code of Business Ethics and Conduct* as a reference guide to help personnel define and understand appropriate standards of business conduct and to establish compliance requirements. The approach also has established procedures for the disclosure of possible conflicts of interest

involving Directors, officers and key employees. The Group has established an Office of Corporate Compliance with responsibility for managing this disclosure program, investigating potential conflict situations, and making recommendations to management for the resolution of any such conflicts. The Group's General Counsel reports the results of the annual disclosure process to the Chief Executive Officer and to the Board of Directors. As a member of the Group, LMIC follows all requirements of the approach and is an active participant in it. As part of the examination, the following were obtained and reviewed:

- The Code of Business Ethics and Conduct
- Conflict of interest disclosure forms provided by elected officers, key employees are Directors during the 2009 annual disclosure process.

Management Continuity and National Emergency

The Company provides for the continuity of management in the event of a case ophe or other emergency in accordance with sections 180M through 180Q of Chapter 17 the Massachusetts General Laws.

Corporate Records

FORM

Articles of Organization and Bylaws

The Company's Articles of Organization and Bylaws were reviewed. Effective upon the Company's reorganization to a stock insurance on pany as part of a mutual holding company on November 28, 2001, the Articles of Organization and Bylaws were extensively amended and restated to recognize the reorganized company of the period ended December 31, 2009.

Board of Directors and Committee Minutes

The minutes of the coal of Directors and Committee meetings for the period under examination were that The review indicated that all meetings were held in accordance with Company Bylanda I the laws of the Commonwealth of Massachusetts.

AFFILIATED COMPANIES

The Company is a member of a holding company system and is subject to the registration requirements of Chapter 175, Section 206C of the Massachusetts General Laws. LMHC is the "ultimate controlling person" of the Group per Form B, as filed with the Division.

LIBERTY MUTUAL HOLDING COMPANY ANNUAL STATEMENT- SCHEDULE Y LISTING

	_
Liberty Mutual Holding Company Inc.	
LMHC Massachusetts Holding Inc.	
Liberty Mutual Group Inc.	
Liberty Mutual Personal Insurance Company	
St. James Insurance Company Ltd. (Bermuda)	MA
Liberty Mutual Fire Insurance Company	•
Employers Insurance Company of Wausau	WI
Liberty Mutual Insurance Company	WI
Note 1 Liberty Life Assurance Company	MA
Discry Life Assurance Company of Boston (90 c	MA
Liberty Personal Insurance Company Note 2 Ohio Casualty Corporation (78%)	NH
- Chio Casualty Corporation (78%)	
The Ohio Casualty Insurance (1) p.	OH
Ohio Security Insurance Impany	OH
Avomark Insurance ompany	IN
Avomark Insurance company American Fire ar a lasualty Company Wort American I	OH
West Afflence Company	IN
Divorty insurance inclines inc (94.18%)	
LIH Corporation	
la lana Insurance Company	IN
Consolidated Insurance Company	IN
Gulf States AIF, Inc.	TX
America First Lloyd's Insurance Company	TX
Peerless Insurance Company	NH
America First Insurance Company	NH
The Netherlands Insurance Company	NH
Golden Eagle Insurance Corporation	NH
Colorado Casualty Insurance Company	NH
Hawkeye Security Insurance Company	ŴI
The Midwestern Indemnity Company	OH
Wild-American Fire and Casualty Company	OH
Liberty USA Corporation	
The National Corporation	•
National Insurance Association	IN
LIH-RE of America Corporation	11 4
Peerless Indemnity Insurance Company	ΙL
Summit Holding Southeast, Inc.	بند
Bridgefield Employers Insurance Company	FL
ı J	-

	Bridgefield Casualty Insurance Company	FL
	Excelsior Insurance Company	NI
	Liberty Northwest Insurance Corporation	OF
•	Oregon Automobile Insurance Company	OF
	North Pacific Insurance Company	OF
	Safeco Corporation	
	First National Insurance Company of America	W ₂
	American Economy Insurance Company	W.
	American States Insurance Company of Texas	IN
	General America Corporation	TX
	General America Corporation of Texas	
	Safeco Lloyds Insurance Company	77
	American States Lloyds Insurance	X
	Company	msx
	Safeco Insurance Company of Americ	TX
	Safeco Insurance Company of Egon	WA
	Safeco National Insurance of mpany	OR
•	Safeco Surplus Lines Lines Company	NH
	General Insurance Company America	WA
	Safeco Insurance Company of Indiana	WA
	Safeco Insurare Corpany of Illinois	IN
	American Sta Insurance Company	IL
	America States Preferred Insurance Company	IN
Liberty Spon	sored Insurance Vemont), Inc	IN
Wausau Insu	rance Company (K) Limited	VT
Liberty Re B	ermuda I	
San Diego In	suran e ompany	~ .
LM General	host thee Company	CA
LM Property	a Casualty Insurance Company	IL
Liberty lies in	ce Company Limited (China)	IN
Wausunusi	ness Insurance Company	****
Wa sa. Gene	eral Insurance Company	WI
ausau Unde	erwriters Insurance Company	WI
I hortu Marta	al Captive Holdings LLC	WI
Lexco L	imited (Bermuda)	
Liberty I	Mutual Holdings (Bermuda) Ltd.	
Arl	ington Insurance Company, Ltd. (Bermuda)	, .
The	Stuart Insurance Group Ltd. (Bermuda)	
Liberty Insura	ince Corporation	
The First Libe	erty Insurance Corporation	
Lexco L Liberty I Arl The Liberty Insura The First Liberty Multi	agement Corporation	
Liberty L	Joyds of Texas Insurance Company	ጥፕታ
LM Personal 1	ngurance Company	TX
Liberty Surplu	IS Insurance Composition	IL
Insurance Con	many of Illinois	NH
LM Insurance	Corporation	IL

Liberty Insurance Underwriters Inc. Liberty International Holdings LLC

Liberty Spain Insurance Group LLC and Subsidiaries
Liberty International Chile S.A. and Subsidiaries
Liberty International Latin America Holdings, LLC and
Subsidiaries
Liberty International (Spain) Holdings LLC and Subsidiaries
Liberty International Asia Pacific Holdings, LLC and Subsidiaries
Liberty Insurance Limited (Vietnam)

Note 1: The Company owns 90% of Liberty Life Assurance Company of Boston remaining 10% is owned by Liberty Mutual Fire Insurance Company.

Note 2: The Company owned 78% of Ohio Casualty Corporation. 8% sowned by Employers Insurance Company of Wausau; 8% by Peerless Insurance Company, and 6% is owned by Liberty Mutual Fire Insurance Company.

Note 3: The Company owns 93.06% of Liberty Insurance Library, Inc. 4.048% is owned by Employers Insurance Company of Wausau, and 392% is owned by Liberty Mutual Fire Insurance Company.

Note 4: The subsidiaries listed under Lib. International Holdings LLC are the principal subsidiaries and do not include all subsidiary companies in the international family of companies.

Companies listed above with a consponding state abbreviation to the far right are insurers with NAIC Companies de designations domiciled in that respective state. It should also be noted that only insurance companies or holding companies with insurance subsidiaries are included in the listing above. Non-insurance entities, such as management companies and non-insurance holding companies have been omitted. Refer to the Company, a mual Statement Schedule Y for the complete Organizational Chart illustration.

In addition to the cove, the Company has in place various management agreements with LMMAIC. It was, and Liberty County Mutual Insurance Company. As these entities are mutual insurers are technically owned by their policyholders, they are affiliated with the Company though these management agreements and the Company controls a majority of each company's Board of Directors.

Acquisitions, Affiliations, Transactions

 During 2009, Liberty Insurance Company of America (LICA), a participant in the Liberty Mutual Inter-company Reinsurance Agreement, merged with an affiliate, Insurance Company of Illinois (ICIL). ICIL became the surviving entity. Concurrent with the merger, ICIL entered into a Quota Share Reinsurance Agreement with LMIC, covering the business written by LICA. ICIL continued as a participant in the Peerless Amended and Restated Reinsurance Agreement.

- On September 9, 2008, the Company and certain affiliates acquired common stock issued by Liberty Insurance Holdings, Inc., formerly a wholly owned downstream non-insurance holding company of the Company. The Company paid \$5,590,472,596 for its share of the common stock issued by Liberty Insurance Holdings, Inc. The Company acquired additional shares of common stock of Liberty Insurance Holdings, Inc. for \$384,748,953 through the transfer of subsidiaries, at a statutory book value. At December 31, 2008, the Company owned 93.1% of Liberty Insurance Holdings, Inc.
- Liberty Insurance Holdings, Inc. contributed the proceeds from the September 9, 2008 sale of its common stock to its downstream non-insurance belong company, LIH US P&C Corporation. On September 22, 2008, LIH US C Corporation acquired all of the common stock of Safeco Corporation, a company and parent to 15 property and casualty insurance companies, at a cost of \$6,243,969,619. Liberty Insurance Holdings, Inc. Companibuted the subsidiaries received from the December 31, 2008 sale of its common stock, at statutory book value, through its non-insurance downstream in Iding company, LIH US P&C Corporation, to Peerless Insurance Corporation. The Company recognized an unrealized loss of \$2,963,837,230, and to its 93.1% share of non-admitted goodwill held by LIH US P&C Corporation.
- On December 31, 2008, the Company purchased preferred stock from Liberty Insurance Holdings, Inc. at a cost of \$435,577,567. On December 31, 2008, the Company purchased reported stock from Ohio Casualty Corporation, directly owned by LIH UNIV. Corporation at a cost of \$140,087,220.

Transactions and Agreemer's with Subsidiaries and Affiliates

Management and Service Agreement

The Company was in place various management and service agreements with most of its subsidiaries and affiliates whereby the Company may provide office space, supplies, equipment, telephone and wire services, the use of computers and office equipment and services of personal employed by the Company, including, but not limited to, claims handling, credit and collection, sales and underwriting, and a wide variety of computer activities. The Company is party to a similar agreement with LMGI whereby it acquires similar services from LMGI. The Company is reimbursed or charged respectively for the cost of the services provided to its subsidiaries and affiliates or acquired from LMGI under these agreements.

Investment and Cash Management Agreements

The Company is a party to an investment and cash management agreement with Liberty Mutual Investment Advisors LLC ("LMIA") whereby LMIA provides services to the Company. The

Company is also a party to an investment management agreement with a number of other subsidiaries and affiliates whereby the Company provides investment management services.

Revolving Credit Agreements

As of December 31, 2009, the Company is a party to revolving credit agreements under which the Company may lend funds to seventeen different subsidiaries and affiliates.

Tax Sharing Agreement

The Company's Federal income tax return is consolidated with other affiliates in the Federal income tax return of LMHC. The income tax allocation is subject to a written tax sharing agreement and allocation is based upon separate return calculations with credit applies for losses as appropriate. The Company has the enforceable right to recoup prior year payments in the event of future losses.

FIDELITY BOND AND OTHER INSUL O CE

The Company maintains fidelity coverage with an archeized Massachusetts insurer, under a Financial Institutions Bond designed for insurance tempanies, consistent with Massachusetts General Laws, Chapter 175, Section 60. The aggregate limit of liability on these policies is in excess of NAIC suggested minimum amounts for fidelity insurance. The Company is also a named insured, either itself or together with their subsidiaries and affiliates on policies with external carriers that provide coverage for aircraft liability, excess umbrella and property damage. The excess umbrella policies are with external carriers however, the lead umbrella carrier is Liberty Insurance Corporation. All policies evidencing the above coverage's were with licensed and or authorized erriers in Massachusetts and were in force at December 31, 2009.

PENS ON AND INSURANCE PLANS / EMPLOYEE WELFARE

The Company's sponsorship of the Retirement Benefit Plan, the Employees' Thrift-Incentive Plan the Suplemental Income at Retirement Plan (SIRP), covering all U.S. employees who met certain digibility requirements, was transferred to LMGI in 2003. Also, the Company's U.S. pretretirement healthcare and life benefit obligations, except for Death Benefit Only(DOB) plan, we transferred to LMGI. LMIC does not have any direct obligations for the plans transferred to LMGI. The Company continues to sponsor a Deferred Compensation Plan (non-qualified defined benefit and defined contribution) for U.S. employees not eligible for SIRP. Also, the Company continues to sponsor the Retirement Benefit Plan for Canadian employees, the Savings Plus Plan, and postretirement healthcare and life benefit plans covering all Canadian employees that meet certain eligibility requirements.

Pursuant to an Employee Benefit Plans Cost-Sharing Agreement, the Company has agreed to reimburse LMGI for certain cost related to one or more employee benefit or welfare plans covering current or past employees of the Company or its affiliates which have been transferred to LMGI or which may be transferred to LMGI in the future. The reimbursement is based on the required contributions to the pension plans and with respect to other plans, the benefits incurred For Informational Purposes Only on the Company's behalf

SPECIAL DEPOSITS

The following identifies the special deposits maintained by the Company with numerous jurisdictions as of December 31, 2009:

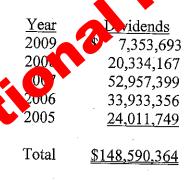
State	Purpose	Book Value	T 77 1
		DOOK Value	Fair Value
Alaska	Benefit of All Policyholders	\$ 50 149	
Arizona	Workers Compensation	T 20,2 17	\$ 51,666 83,997,5
Arkansas	Benefit of AR Policyholders	80,763,026	83,997,57
California	Workers Compensation	130,135	1,31 306 21
Connecticut	Benefit of All Policyholders	1,287,526,579	
Delaware	Benefit of DE Policyholders	50,812	51,666
Florida	Benefit of All Policyholders	143,294	151,228
Georgia	Benefit of All Policyholders	139,422	146,212
Idaho	Workers Compensation	154.839	163,902
Illinois	Workers Compensation	150,20	157,529
Indiana	Benefit of All Policyholders & Creditors	6 002	60,647
Kansas	Benefit of KS Policyholders	60,028	60,647
Maine	Escrow	69,135	72,701
Maryland	Benefit of All Policyholders & Credien	8,840	10,236
Massachusetts	Benefit of All Policyholders, General	59,920	61,163
Montana	Workers Compensation	6,666,672	7,323,246
Nebraska	Benefit of All Policyholders	82,597	84,889
New Hampshire	Benefit of NH Policyholdes	52,263	52,839
New Mexico	Benefit of NM policyhol er & Creditors	59,109	63,012
New York	Workers Compensa On	332,973	340,996
North Carolina	Benefit of Al Po Avuolders	60,087	63,012
	Benefit of All Por ynolders Benefit of All Dicyholders & Creditors,	316,111	324,883
Oregon	Workers La ensation, Surety	106 462 070	
Texas	Benefit Call Policyholders & Creditors	106,463,978	108,681,625
Virginia	Book of VA Policyholders	121,562	132,872
Wisconsin	enerit of All Policyholders & Creditors	75,000	77,308
Puerto Rico		9,340,387	9,532,047
Canada	Benefit of All Policyholders	1,051,892	1,120,545
Aggregate Cher		510,145,388	523,170,712
Alien d ther	Workers Compensation	189,809,117	186 087 442
•	TOTAL		186,987,443
	IIOTAL	<u>\$2,193,941,534</u>	<u>\$2,235,387,538</u>

TREATMENT OF POLICYHOLDERS AND CLAIMANTS - MARKET CONDUCT

The Division's Market Conduct Department has initiated a comprehensive market conduct examination of the Company effective for the 2010 year period. The exam has been called pursuant to the authority in Massachusetts General Laws Chapter 175, Section 4. The market conduct examination will be conducted at the direction of, and under the overall management and control of, the market conduct examination staff of the Division. Guidance and standards of the NAIC Market Conduct Examiner's Handbook, the market conduct examination standards of the Division, and the Commonwealth of Massachusetts insurance laws, regulations and bulletins will be followed. The basic business areas that are being reviewed under this market conduct examination are Company Operations/Management; Complaint Handling; Marketing are the Producer Licensing; Policyholder Services; Underwriting and Rating; and, Claims. Conduct Examination of the Company for the period January 1, 2010 through December 31, 7010 will be issued and become available as a public document.

Dividends to Policyholders

Certain insurance contracts, primarily workers compensation pales, are issued with dividend plans to be paid subject to approval by the Company's Board of Circuit Cir



REINSURANCE

Liberty Theual Inter-Company Reinsurance Agreement

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Company shares the results of its underwriting operations through an inter-company insurance pooling arrangement with a number of subsidiaries and affiliates. The Company is the lead insurer of the Liberty Mutual Inter-Company Reinsurance Pool (the "Pool") and as such is the principal administrator of all pooling operations. After external reinsurance, all participants cede 100% of underwriting operations to the Pool, and assume from the Pool their respective share of the net underwriting results of the Pool on a pro-rata basis. Since the last examination, the members of the Pool have changed as well as the participation percentages under which each company shares in the underwriting results of the Pool. The following are the

member companies of the Pool and their respective pro-rata pooling percentages as of December 31, 2009:

		<u>NAIC</u> <u>Co. #</u>	Pooling <u>%</u>	Lines of Business
Lead Company:	Liberty Mutual Insurance Company (LMIC)	23043	75.00%	All Lines
Affiliated Pool Companies:	Employers Insurance Company of Wausau (EICOW)	21458	8.00%	All Lines
	Liberty Mutual Fire Insurance Company (LMFIC)	23035	12.90%	Augus
	Liberty Insurance Corporation (LIC)	42404	6,0%	All Lines
	Wausau Business Insurance Company (WBIC)	26069).40%	All Lines
	Wausau Underwriters Insurance Company (WUIC)		0.40%	All Lines
	LM Insurance Corporation (LMC)	3600	0.20%	All Lines
	The First Liberty Insurance Corporation (FST)	33588	0.10%	All Lines
	Liberty Personal Insurance Company (LPIC)	11746	0.00%	All Lines
	Liberty Surplus Insurance Corporation (LSI)	10725	0.00%	All Lines
	Wausau General Insurance Eompany (WGIC)	26425	0.00%	All Lines
100% Quota Share Affiliated Companies:	Liberty Costa, Mutual Insurance Company (LCMI)	19544	0.00%	All Lines
	Libe Insurance Underwriters, Inc. (LIU)	19917	0.00%	All Lines
	iterty Lloyd's of Texas Insurance company (LLOT)	11041	0.00%	All Lines
40	Liberty Mutual Mid-Atlantic Insurance Company (LMMAIC)	14486	0.00%	Personal Lines Only
101	Liberty Mutual Personal Insurance Company (LMPIC)	12484	0.00%	All Lines
· ·	LM General Insurance Company (LMGIC)	36447	0.00%	All Lines
	LM Personal Insurance Company (LMPICO)	36439	0.00%	All Lines
	LM Property and Casualty Insurance Company (LMPAC)	32352	0.00%	All Lines

Under the terms of the Reinsurance Agreements, the sequence of transactions is as follows:

- (a) Except for WBIC, WGIC and WUIC, each Affiliated Pool Company cedes its underwriting activity to the Lead Company. WBIC, WGIC and WUIC cede 100% of its direct underwriting activity to EICOW.
- (b) With the exception of LMGIC and LMPICO, each 100% Quota Share Affiliated Company cedes its net underwriting activity to the Lead Company. LMGIC and LMPICO cede its net underwriting activity to LMPAC.
- (c) After recording the assumed affiliate transactions noted above, the Lead Compart (LMIC) records 100% of its external assumed and ceded reinsurance activity.
- (d) The Lead Company's remaining underwriting activity, after processing all internal and external reinsurance, is retroceded to the pool members in accordance with each company's pool participation percentage, as noted above.
- (e) The write-off of uncollectible reinsurance is pooled and the presson for reinsurance is recognized by the entity placing the outbound external reinsura
- (f) Amounts due to affiliated entities participating in the Liberty Mutual Inter-Company Reinsurance Pool at December 31, 2009 is as follows:

Affiliate:	Amount:
Liberty Mutual Fire Insurance Company	(\$13,159,172)
Liberty Insurance Corporation	(\$3,060,273)
LM Insurance Corporation	(\$204,018)
The First Liberty Insurance Contration	(\$102,009)
Employers Insurance Con pany of Wausau	(\$31,113,857)
Wausau Underwriter 7. urance Company	(\$408,036)
Wausau Business . u. ance Corporation	(\$408,036)

Ceded Reinsuran

Four of the Teven Pool participants (LMIC, EICOW, LPIC and LSI) cede to the Pool subsequent to their evancessions to third party reinsurers. The remaining five companies' cessions to third party pinturers are ceded and reported through the Company. Additionally, the Company has 100% Quota Share agreements with an additional eight affiliated companies (LCMIC, LIU, LT, LMMAIC, LMPICO, LMGIC, LMPIC and LMPAC).

In addition to the Liberty Mutual Inter-Company Reinsurance Agreement described above, the company has unsecured reinsurance recoverable that exceed 3% of the Company's policyholder's surplus with the National Workers' Compensation Reinsurance Pool (\$1,405,203,000) and Swiss Re Group (\$1,093,724,000). There are no reinsurance recoverable in dispute from an individual reinsurer that exceed 5% of the Company's policyholder's surplus.

The Company also has nineteen ceded and three assumed retroactive contracts that transferred liabilities for losses that had already occurred. These amounts are included in the balance sheet presentation.

Assumed Reinsurance

Excluding the Company's Pool Participation, the Company assumes a significant part of its business through participation in numerous involuntary pools and associations, the largest of which is the National Workers Compensation Pool. Insurers, including the Company, generally record their respective financial results from these pools and associations as reported to them quarterly statements. Because of the reporting lags commonly associated with pool associations, LMIC often supplements the reported results with more current estimates its share of premiums and losses relating to this business.

SUBSEQUENT EVENTS

The following items are noted as "subsequent events", the distance of which in this Examination Report is considered appropriate.

- Effective January 1, 2010, Insurance Company of Linois terminated the Quota Share reinsurance Agreement with LMIC and because a participant in the Liberty Mutual Inter-Company Reinsurance Agreement, with 0.00% participation in the pool.
- Effective January 1, 2010, LM Genera Consurance Company and LM Personal Insurance Company cancelled their 100% Coo. Share Agreements with LM Property and Casualty Insurance Company and be an e-participants in the Liberty Mutual Inter-Company Reinsurance Agreement (22.1) with a 0.10% Pool Participation Percentage.
- Effective January 1, 4, 10, Bridgefield Employers Insurance Company and Bridgefield Casualty Insurance Company novated their 100% Quota Share Reinsurance Agreements with Peerless assurance Company to substitute LMIC as the reinsurer. Effective January 1, 2010 LANC's pooling percentage in the Liberty Mutual Insurance Company Pool charge from 75.0 % to 73.80%.
 - tate of domicile from Pennsylvania to Massachusetts. Also effective June 8, 2010, Montgomery Mutual Insurance Company transferred its state of domicile from Maryland to Massachusetts. As such, agreement was reached between the Commissioners of the respective states to authorize the Massachusetts Division of Insurance to conduct the NAIC Association Examination of both entities as the state of domicile.
- On May 10, 2010, Liberty Mutual Agency Corporation, which comprises Liberty's Agency Markets Strategic Business Unit, filed a registration statement with the U.S. Securities and Exchange Commission for an initial public offering of shares of its common stock. On September 29, 2010, Liberty announced the postponement of the

initial public offering of stock in Liberty Mutual Agency Corporation due to the current economic environment.

ACCOUNTS AND RECORDS

The Company's accounts and records are maintained on a general ledger system consisting of a general ledger ("ledger") and numerous automated feeder systems which interface with the ledger. Manual entries are also input into the ledger. The ledger maintains account level detail on a company basis. The ledger interfaces with a reporting tool that is used to produce financial statements and supplemental reports. The Company utilizes "Infor" for its general ledger interfaces with a reporting.

All accounting entries have specific elements for company and statutory accounting or sis. These elements serve as the basis for proper posting to the appropriate entity and a counting basis. Additionally, information is broken down into the appropriate segment, line to ousiness and cost center. Cost center information is used to capture expense information and then to allocate those expenses to various reporting entities by ratios determined by line of the class and function.

The core financial application systems including general court, accounts payable and cash disbursements run on an IBM Mainframe (z/OS) in figure ture. The core insurance administration systems run on IBM Mainframe and various Unix and Windows distributed infrastructure.

In addition to the mainframe, the Company trerates a multi-vendor distributed environment including Hewlett Packard UNIX, IBM (X) and Sun Solaris for various applications including investment management and pension at 1 401(K) administration. Local area network systems are used widely throughout the organization at the home office, field services, and for real estate processing.

The accounts and records the Company are subject to review by the Company's Corporate Auditing Department and are audited annually by Ernst and Young LLP ("E&Y"), independent certified public accountants.

No material a ficiencies were noted in the Company's accounts and records in the course of this examination.

The internal control structure was examined using the following major approaches: review of the york performed by E&Y, the Company's independent certified public accountants; discussions with management based on the use of the NAIC's Exhibit C Questionnaire, and re-performance testing to the extent necessary and deemed appropriate.

FINANCIAL STATEMENTS

The financial statements section includes the following, as determined by this examination: Statement of Assets, Liabilities, Surplus and Other Funds as of December 31, 2009; Statement of Income for the year ended December 31, 2009; Summary of Capital and Surplus for the year aed alc, as Orinational Purposes ended December 31, 2009; and Reconciliation of Capital and Surplus for the Five Year Period Ended December 31, 2009, 2008, 2007, 2006 and 2005. The financial statements are presented

Liberty Mutual Insurance Company Statement of Assets, Liabilities, Surplus and Other Funds as of December 31, 2009

	·			
	Per	Exam		Per
	Company	Changes	Notes	Examination
Assets				4
Bonds	\$11,425,766,895	\$0		011 4
Stocks:	Φ11,423,700,893	20	-	\$11,42. 766, 75
Preferred stocks	782,976,318			0.075.015
Common stocks	9,135,552,552			82,976,318
Mortgage loans on rea estate	519,022,709			9,135,552,552
Real Estate:	319,022,709		6	519,022,709
Properties occupied by the company	227 170 520			
Properties held for the production of income	337,179,530 978,262			337,179,530
Cash and short-term investments				978,262
Other invested assets	824,332,462			824,332,462
Receivable for securities	5,770,944 1			5,770,944,419
Subtotals, cash and invested assets	12.2 1,5-			12,271,548
and invested assets	28, 99 24,695	0		28,809,024,695
Investment income due and accrued	122 100 777			
Premium and considerations:	133,129,777			133,129,777
Uncollected premiums and agents' balances				
the course of collection	079 520 503			•
Deferred premiums, agents' balances a	978,532,523		•	978,532,523
installlments booked but defer at 1 not yet due	1:510.460.070			
Accrued retrospective premiper	1,519,460,073			1,519,460,073
Reinsurance:	329,800,811			329,800,811
Amounts recoverable to be lessurers	502 105 50=			
Funds held or deposite with reinsurance companies	593,195,507			593,195,507
Amounts receiv or relating to uninsured plans	13,527,020			13,527,020
Current federal and foreign income tax recoverable	9,677			9,677
and intro-thereon	212 170 066	•		•
Net de Fra d tax asset	313,172,066			313,172,066
Laranty funds receivable or on deposit	1,023,325,600			1,023,325,600
Exetronic data processing equipment and software	33,248,467			33,248,467
Receivable from parent, subsidiaries and affiliates	61,880,565			61,880,565
Aggregate write-ins for other than invested assets	346,223,007			346,223,007
Cash surrender value life insurance				• •
	383,284,396			383,284,396
Amounts receivable under high deductible policies Other miscellaneous assets	172,204,146			172,204,146
Other miscenaneous assets	120,418,205			120,418,205
Total Assets	Φ0.4.000 to 5 == =			
101111 1130013	\$34,830,436,535	\$0		\$34,830,436,535

Liberty Mutual Insurance Company Statement of Assets, Liabilities, Surplus and Other Funds as of December 31, 2009

	Per	Exam		Per
	Company	Changes	Notes	Examination
Losses	\$12,580,697,955			#10 500 cog to a -
Reinsurance payable on paid losses and loss	Ψ12,300,091,933	\$0	1	\$12,580,697,055
adjustment expenses	76,374,442			
Loss adjustment expenses	2,545,218,983		1	2,. 15,218,983
Commissions payable, contingent commissions and	2,545,216,965		į	5,218,983
other similar charges	119,922,389			110,000,000
Other expenses (excluding taxes, licenses and fees)	234,522,784	•	6	119,922,389
Taxes, licenses and fees	168,208,453			234,522,784
Unearned premiums	3,293,042,806			168,208,453
Advance premium	43,887,917			3,293,042,806
Dividends declared and unpaid: policyholders	1,800			43,887,917
Ceded reinsurance premiums payable (net of ceding	1,000			1,800,778
commission)	71, 199,249			717 100 040
Funds held by company under reinsurance treaties	,740,563,156			717,199,249
Amounts withheld or retained by company for	1,710,303,130	•		1,746,563,156
account of others	555,667,197			555 ((7.107
Provision for reinsurance	69,876,166			555,667,197
Drafts outstanding	294,010,958		-	69,876,166
Payable to parent, subsidiaries and affiliate	35,060,360			294,010,958
Payable for securities	59,521,615			35,060,360
Aggregate write-ins for liabilities	37,321,013			59,521,615
Amounts held under uninsured lans	651,634,174			661 624 174
Collateral held for secretic loaned	279,831,199		•	651,634,174
Retroactive reinsur in reserves	(1,620,928,694)			279,831,199
Miscellaneous libraties	486,771,733			(1,620,928,694)
Total Living	22,338,883,620	0		486,771,733
	22,550,005,020			22,338,883,620
Agg. va. write-ins for special surplus funds	1,209,068,460			1,209,068,460
Commercapital stock	10,000,000			10,000,000
gregate write-ins - other than special surplus funds	1,250,000			1,250,000
urplus notes	795,347,694			795,347,694
Gross paid in and contributed surplus	6,435,272,283			6,435,272,283
Unassigned funds (surplus)	4,040,614,478			4,040,614,478
Surplus as regards policyholders	12,491,552,915		-	12,491,552,915
T . 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				,,
Total liabilities and policyholders surplus	\$34,830,436,535	\$0		\$34,830,436,535
				

Liberty Mutual Insurance Company Statement of Income For the Year Ended December 31, 2009

Underwriting Income	Per Company	Exam Changes	Per Examination
Premiums earned	\$7,469,660,471	\$0	\$7,469,66
Deductions:	41,100,000,171	, ψ0	Ψ1,402,00 47
Losses incurred	4,916,329,697		1016, 29,697
Loss adjustment expenses incurred	1,455,364,797		45 364,797
Other underwriting expenses incurred	1,923,620,404		1,523,620,404
Aggregate write-ins for underwriting deductions	703,615		703,615
Total underwriting deductions	8,296,018,513		8,296,018,513
Net underwriting gain or (loss)	(826,358,042)	0	(826,358,042)
Net investment income earned	628, 4, 78		628,394,278
Net realized capital gains or (losses)	85 769		43,857,769
Net investment gain or (loss)	2,252,047	0	672,252,047
Net gain or (loss) from agents' or premium balances	V		. · · · · · · · · · · · · · · · · · · ·
charged off	(58,922,960)		(58,922,960)
Finance and service charges not included in premark	37,249,963		37,249,963
Aggregate write-ins for miscellaneous incompartition. Total other income	(67,465,388)		(67,465,388)
Country income	(89,138,385)		(89,138,385)
Net income before dividends to party lders			
and before federal income	(243,244,380)	•	(243,244,380)
Dividends to policyholders	17,353,693		17,353,693
Foreign and federal incomptaxes incurred	(195,500,454)		(195,500,454)
Net income	(\$65,097,619)	0	(65,097,619)

Liberty Mutual Insurance Company Capital and Surplus Account For the Year Ended December 31, 2009

	Capital and Surplus Account	Per Company	Exam Changes	Per Examination
	Suplus as regards policyholder, Dec 31 prior year	\$10,334,732,418	0	\$10,334,730.4
	Net income	(\$65,097,619)		(26, 9),619)
	Change in net unrealized capital gains (losses)	\$1,687,848,478		1,62,848,478
-	Change in net unrealized foreign exchange capital gains	174,430,911		174,430,911
	Change in net deferred income tax	(238,702,090)		(238,702,090)
	Change in nonadmitted assets	487,003,888		487,003,888
	Change in provision for reinsurance	8,482,252		
	Change in surplus notes	(96,727,2%)		8,482,252
	Cumulative effect of changes in accounting principals	10,54		(96,727,297) 10,540,681
	Suplus adjustments: Paid in	100 00 00		• •
	Dividends to stockholders	(1, 4, 66,000)		100,000,000
•	Aggregate writ-ins for gains and losses in surplus	13,807,293		(224,766,000)
	Series was and son game and reason in surplus	13,607,293		313,807,293
	Change in surplus Surplus as regards policyholders,	2,156,820,497		2,156,820,497
	Surplus as regards policyholders, December 31 current year	\$12,491,552,915		\$12,491,552,915
				412, () 1,332,713
				•
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4				
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Liberty Mutual Insurance Company Reconciliation of Capital and Surplus For Each Year in the Five Year Period Ended December 31, 2009

(in millions)

		2009	2008	2007	2006	2005
	Surplus as regards policyholders,					
	December 31 previous year	\$10,334,732	\$11,823,300	\$9,952,129	\$7,924,697	9° 6. 53,250
	Net income (loss)	(65,098)	1,500,675	440,504	1,007,0	584,140
	Change in net unrealized capital gains and (losses)	1,687,848	(4,579,005)	514,906	820	(253,468)
	Change in net unrealized foreign		(1,111,111,111,111,111,111,111,111,111,		7	(200,100)
	exchange capital gains	174,431	(190,743)	15,50	15,697	(2,170)
	Change in net deferred income taxes	(238,702)	182,373	58 534	46,815	(231,989)
	Change in nonadmitted assets	487,004	(341,668)	515,401)	(64,172)	251,015
	Change in provision for reinsurance	8,482	34,05	8,533	30,873	(18,425)
	Change in surplus notes	(96,727)		(121,243)	223	136
	Cumulative effect of changes in	•				
	accounting principals	10,54				156,763
•	Surplus adjustments: Paid in	100,000	1,986,321	1,200,792	878,363	265,725
	Dividends to stockholders	(224,1 6)	(10,720)	(4,373)	(2,164)	(100,000)
	Aggregate write-ins for gains and					
	(losses) in surplus	313,807	(69,959)	73,188	7,967	17,620
	Change in surplus	2,156,820	(1,488,568)	1,871,171	2,027,432	669,347
• .						
	Surplus as regards policy of decs, December 31 current par	\$12,491,553	\$10,334,732	\$11,823,300	\$9,952,129	\$7,924,697
	40					
		•				
				1.		

NOTES TO FINANCIAL STATEMENTS

Note 1: Loss and Loss Adjustment Expense Reserves

The Division retained PwC to review the reasonableness of LMIC's loss and loss adjustment expense reserves as of December 31, 2009. In order to review the reasonableness of its reserves, PwC reviewed the reasonableness of the Pool's reserves. The Pooling Agreement described in the Reinsurance section of this report identifies all members of the Pool as well as each entity's pro-rata share of the Pool's underwriting results.

The actuarial review process included individual consideration of the Pool's direct, assumed a teded components in order to determine the reasonableness of its net loss and loss adjustion expense reserves. The net result for the Pool is then allocated to individual pooling members based on its pro-rata share of the Pool.

The review was conducted in a manner consistent with the Code of Professional Conduct and the Qualification Standards of the American Academy of Actuaries and the Soundards of Practice adopted by the Actuarial Standards Board.

The results of PwC's actuarial review indicated that the Company reserves at December 31, 2009 made a reasonable provision for all unpaid loss and loss edjustment expense obligations of the Company under the terms of its policies and reins 3 to agreements.

The following tables summarize a comparison of PwC's loss and loss adjustment expense reserve estimates, both including and excluding SNR and Retrospective Reinsurance, to those carried by the overall Liberty Mutual Insurance Company pool as well as the carried amount of the Liberty Mutual Insurance Company, as of December 31, 2009. The Company is allocated 75% of the overall pool balance. At a nounts shown are in millions, (\$000,000s omitted):

ACKNOWLEDGEMENT

Acknowledgment is made of the cooperation and courtesies extended by the officers and employees of the Company to all the examiners during the course of the examination.

For Informational Purposes Only